

synprovis



**How Synprovis can help you
measurably optimise
your quality management.**

**The magic word is simplicity: our web-based Improve[®]
software takes your QM to a whole new level of flexibility.**



Comprehensive QM expertise

Since we started out in 2002, we have been all about profitable quality management for SMEs. Our special Synprovis software and expertise are winning over more and more customers right across Europe.

Based around efficient troubleshooting

The Synprovis approach uses errors and mistakes as an invaluable source of knowledge for improving processes. Our special software Improve transforms every single error message into an optimisation action.

This enables us to keep our customers permanently future-proof while at the same time delivering precisely what our value proposition says: «Systematic optimisation». Take us at our word!

Our services

Synprovis provides three core services designed to maximise customer benefit:



Our software development is innovative, user-friendly and customer driven. Suggestions for features that will benefit multiple users are implemented.



Our training is targeted and much shorter than the norm, as Improve is structured identically across all modules.



Our support is customer-focused, reliable and always direct and personal – we don't use third party support providers.

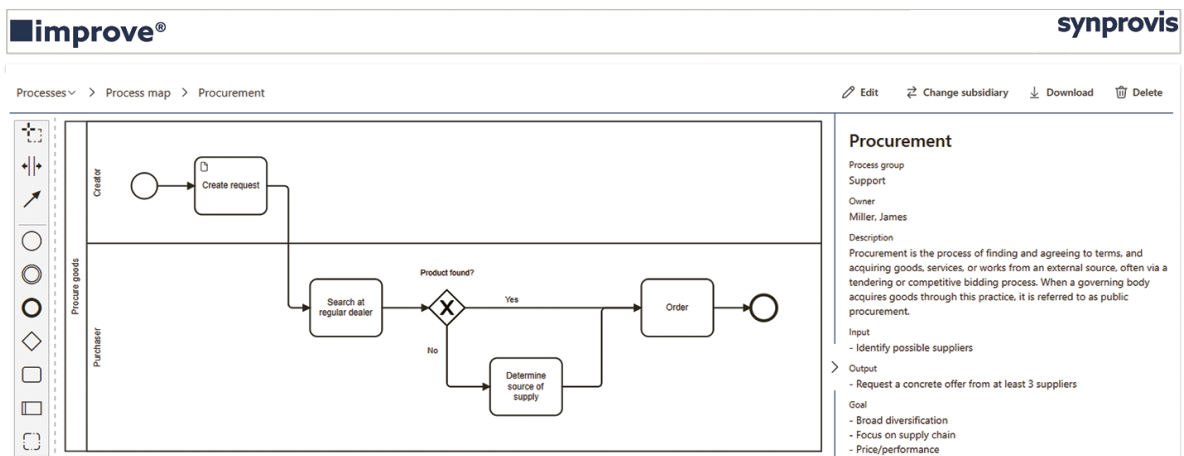
Improve simplifies your QM world

The name says it all: our aim is to enable you to optimise your business. Its unparalleled ease of use at the front end delivers seamless transparency in every aspect of your quality management. But that's not all. Improve not only optimises the quality of your processes but also helps you move your whole company forward.

Effective integrated management system

Improve covers everything that customers expect from a management system. Thanks to the highly integrated tool, there are also no licence fees for third-party products. In terms of QM users benefit from massively increased depth of information and outstanding search/find options.

In addition, Improve can call up other web-enabled software programmes via direct access – an almost exclusive advantage of the tool, which is consistently at the forefront of technology.



Convenient process visualisation with the BPMN modelling tool.

Process modelling as a key functionality

Process modelling, document control and the entire world of QM world in one solution – only Improve 2.0 can do that

Optimum investment protection

The process designer according to BPMN (Business Process Model and Notation) enables customised visualisation of processes in just a few clicks. The customising of Improve is therefore continued at process level in an exemplary manner. The ongoing optimisation of processes is just as easy as the initial process visualisation. The process map is the gateway to the process world of Improve 2.0. All processes are seamlessly mapped and fully integrated into the overall solution – just like the documents.

Basic version

Customer complaints

Internal errors

Supplier errors

Document control

Suggestion/CIP

Training course plan

Customer surveys

Supplier evaluation

Modules

Measures management

Process modelling BPMN

Languages E/F/I

Benefits that count

- One single identical user interface for all quality-related tasks.
- Significant time savings thanks to the linking process modelling with all QM topics.
- Proven in practice thanks to the model « ERP plus modern special QM solution » or by replacing Excel solutions.
- Very fast/wide search functions, completely responsive.
- Multiclient and multilingual, ideal for decentralised work, rapid availability of figures, data and facts.
- Self-explanatory customising options, e.g. for industry-specific features.
- Low-threshold access, high acceptance among employees.
- Authentication via Active Directory, including single sign-on (SSO).

Focus on SMEs

On its market Synprovis web-based software has obtained great successes winning over SMEs in manufacturing, service provision and commerce for more than 20 years. We make our services and solutions affordable for our SME customers with efficiency savings and attractive cost structures.

Embodying basic values

Customer proximity and flexibility are two of our core values at Synprovis.

So even after the software is in place, we keep in close touch with the customer and take all their concerns seriously. Our annual knowledge-sharing day and our regular Improve Academy Days in Eich also help us keep abreast of our users' needs.

Being developers and vendors rolled into one makes us ultra-flexible and enables our customers to influence the development of our products directly. There are also a range of flexibility effects at product level.

Committed crew

«Our team has the in-depth expertise and the drive to find the best solution every time. At Synprovis, every software developer is also a project manager.» Working closely with our customers on an ongoing basis enables us to keep our solutions relevant to their needs.

Thomas Kronenberg, CEO and proprietor

Three basic values that form a firm commitment to our customers: quality, customer proximity and flexibility.



Simplify and transform your entire
quality management setup
with Synprovis and our web-based
Improve software.

Synprovis GmbH
Spillgässli 33
6205 Eich / Switzerland
Phone +41 41 785 2070
kontakt@synprovis.ch
www.synprovis.ch

