



THE VILLAGES OF SPRINGHURST.

FREQUENTLY ASKED QUESTIONS

What to do about a fallen tree?

If a tree has fallen, and is blocking a lane of a Metro street or sidewalk, Call 311. The City will remove the tree to clear the way regardless of who owns the tree. They will not grind the stump but will clear the passage. This information provided by Metro Works Dept. (502) 574-5810.

What if the tree is in an open space or right-of-way adjacent to an open space?

Report to the SCA Property Manager, 425-4672 or scamanager@outlook.com.

Who do we contact for repair or replace mailbox?

Don and Greg Duggins, of the Duggins Co., will repair or replace mailboxes in Springhurst. Please call (502) 966-5774.

Who do we contact for recycling and yard waste pickup?

Your regular trash pickup is included in your HOA assessment payment. The contract is with Republic Services, and they will provide optional services such as Recycling and Yard Waste Pickup. Call 638-9000 to subscribe. Be sure and tell them you are a Springhurst resident to get the lowest price.

Who do we contact if our trash, recycling or yard waste was not picked up?

Call the association office, (502) 425-4672 so they can contact Springhurst's representative.

When does the Springhurst Board of Directors meet?

The Springhurst Board of Directors meet on the 3rd Monday of each month, 7:00 PM, in the Clubhouse at 4200 Springhurst Blvd. The board has no regular meetings in December. Check with the property manager for the meeting you wish to attend.

Who takes care of "winter roads"?

The private villages maintain their own streets. Metro owns and maintains the streets in villages with single family homes and only provides winter road treatment during declared state emergency. The Association has winter road treatment plan that includes treatment of all village entrances and designated hills when approved by the Board.

Who do we contact to report a streetlight out or damaged?

LG&E is responsible for maintaining the streetlights. You can call LG&E at (502) 589-3500 or report the outage online at lge-ku.com, then click on "outages" then on "streetlights". You will need the address of the home closest to the streetlight.

What can be done about constantly barking dogs or dogs off-leash?

Report to Metro 3-1-1.



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Who do we contact if we see a homeless person's camp?

If the encampment is on a private property (Association common area), report to the property manager, 425-4672 or scamanager@outlook.com. If it is on a public property, report to Metro 3-1-1.

Who do we contact to report potholes, dead animals or other obstructions in the street or on the rights-of-way?

Report to Metro 3-1-1.

Who do we contact to report dangerous sidewalks?

Report to Metro 3-1-1.

Who do we contact to report village entrance lights not working?

Report to the property manager, 425-4672 or scamanager@outlook.com.

Who takes care of perimeter fencing (wood fences that are not privately owned bordering villages)?

The Association maintains perimeter fencing. If you note maintenance is required, please contact the property manager, 425-4672 or scamanager@outlook.com.

How can we get information about renting the clubhouse?

Visit the "Clubhouse and Pool" tab on the website or contact the property manager, 425-4672 or scamanager@outlook.com.