



Intellifold
Process Mining & AI

Stop guessing. See how processes are actually executed

Intellifold Process Mining & AI turns existing system data into **visibility, insight and action** across your operations.



1.
Reveal bottlenecks,
rework and
missed controls



2.
Ask AI why issues
occur and where
to act first



3.
Build evidence-
based cases for
improvement and
automation



4.
Continuously
monitor performance,
compliance and
outcomes



Ideal for procurement, customer, finance, maintenance,
case management, HR and service delivery.



Bring us one process. Get a validated view in 90 days.



Process Map



Cycle Time

18.6 days

↓ 22% vs last 30 days



Compliance



96%

Within Policy

Rework Rate

12.4%

↘ 8% vs last 30 days



Alerts

3

- ⚠ SLA breach risk
- ⚠ High rework detected
- ⚠ Control gap identified

The business visibility gap

Most organisations see part of the picture. Intellifold shows the whole story.

What you currently see



Procedures & policies
How work should happen



Dashboards & reports
What the final KPI says



Workshops & interviews
What people believe happens



What actually
happened across
every case,
transaction and
hand-off?



What Intellifold reveals



Actual process paths



Delays and rework



Missed controls



Root causes



Improvement opportunities



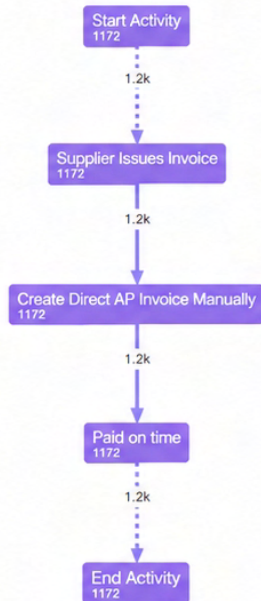
Actionable next steps



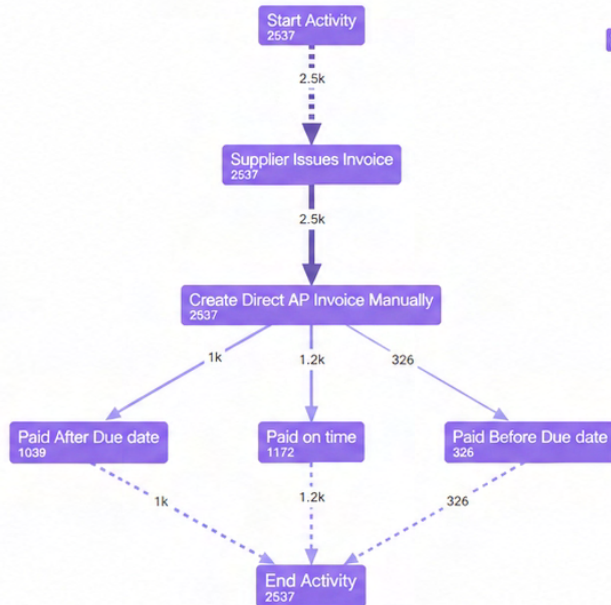
From assumptions to evidence. | Better decisions. | Stronger outcomes.

Process Mining explained...

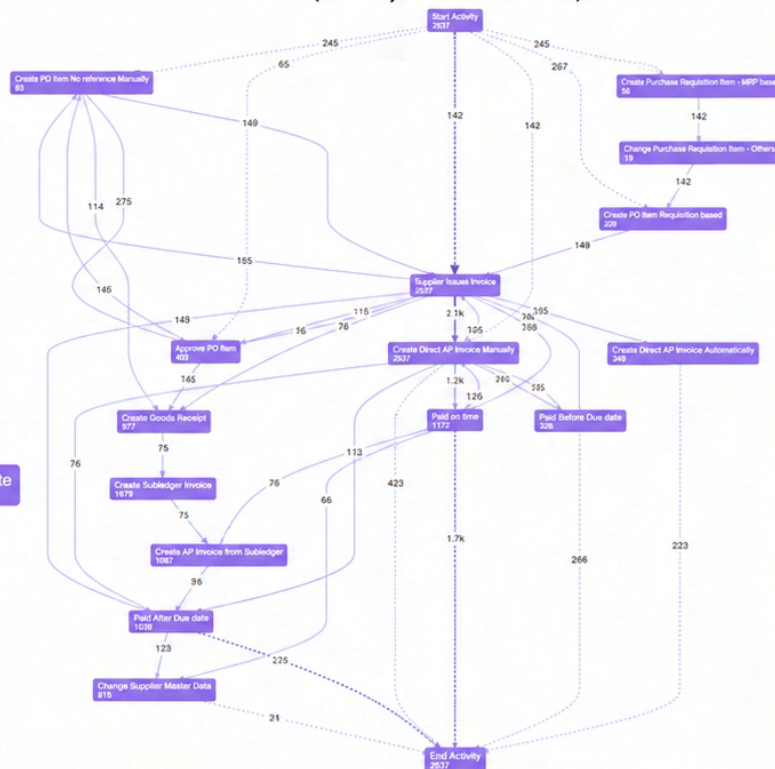
Process Procedure
(as designed)



Process Walkthrough
(according to business)



Process Execution
(from system event data)

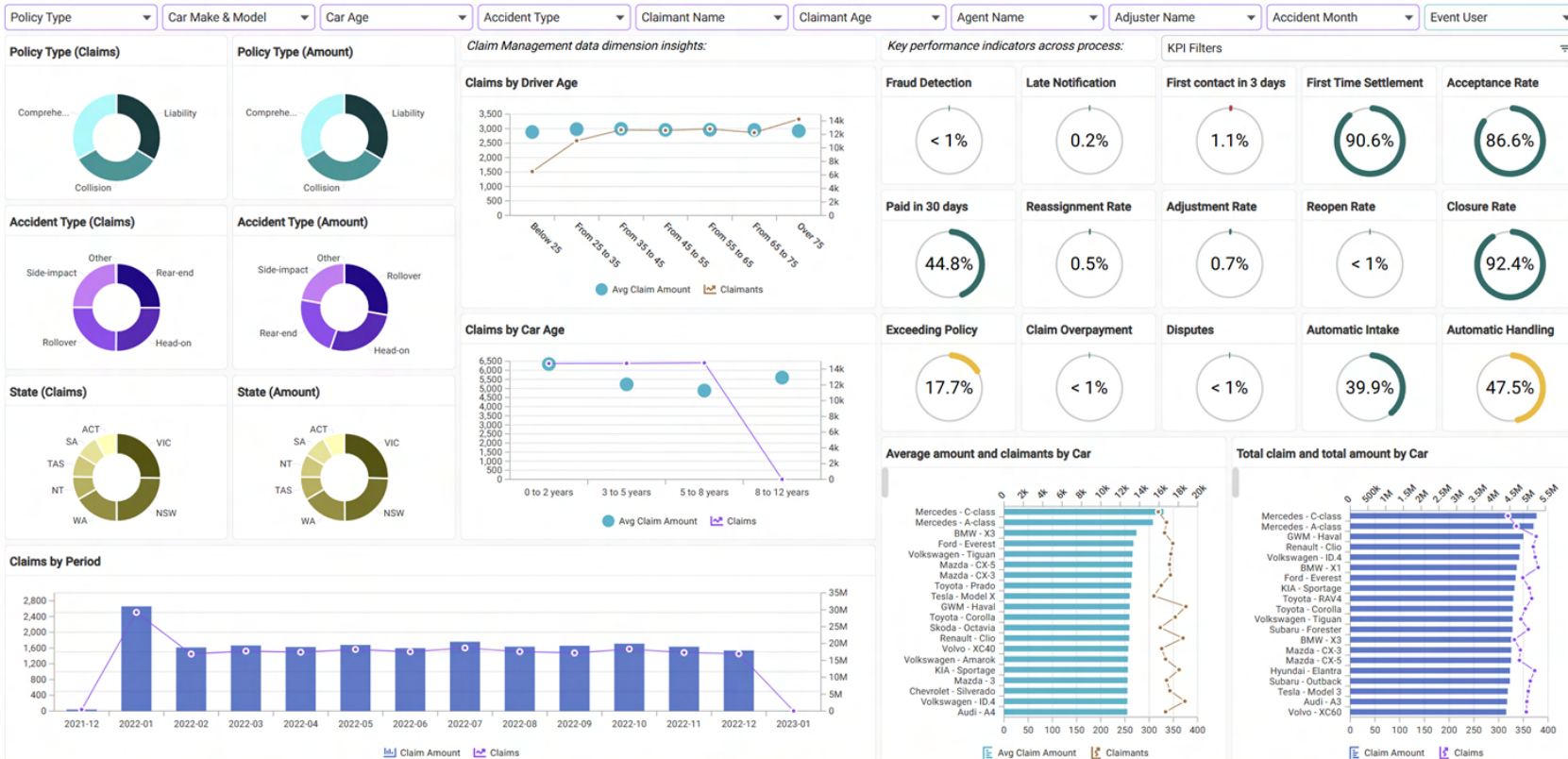


Process Mining is like an X-ray for your business process, providing full transparency across every variation and the duration of process steps.

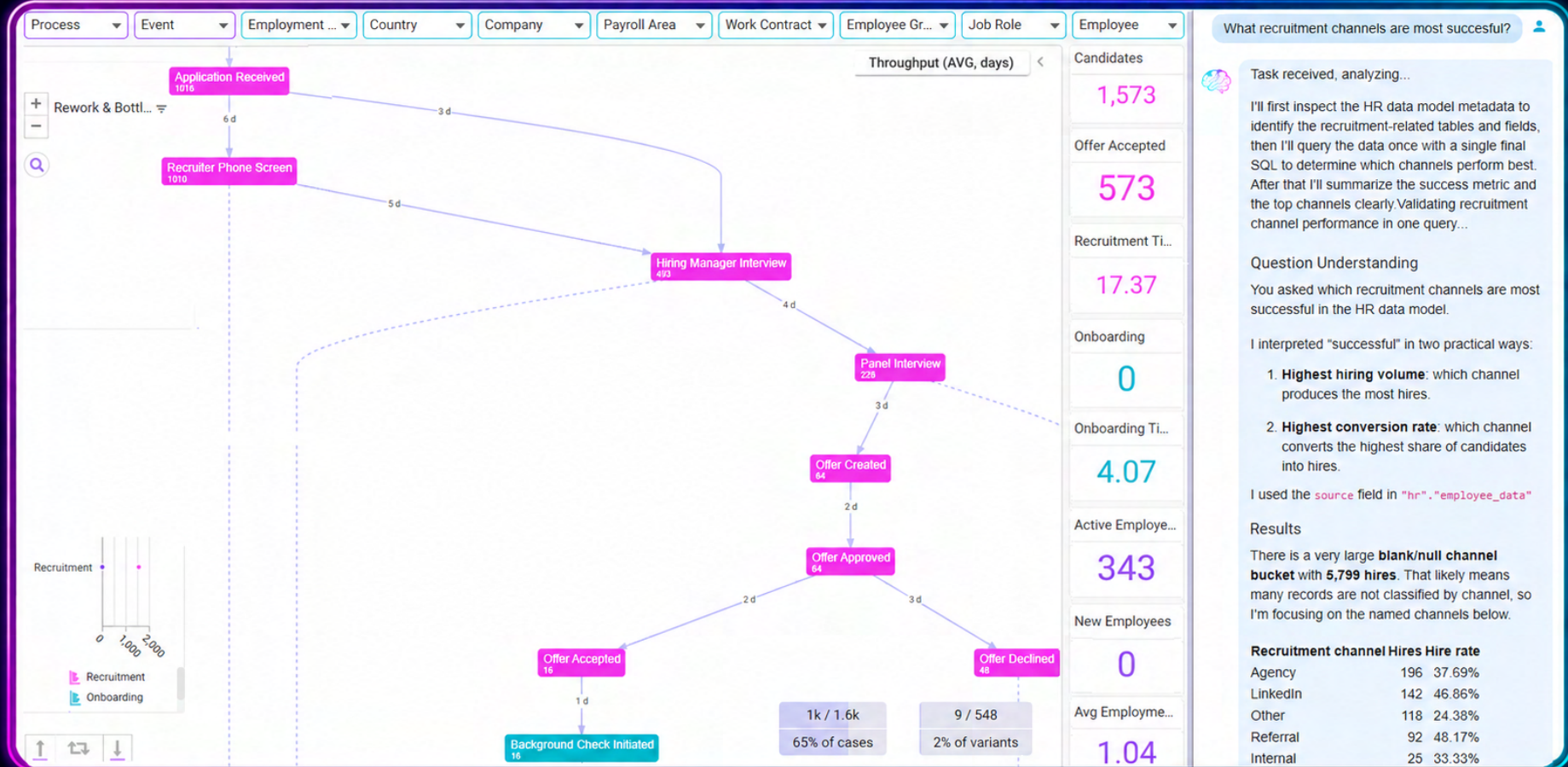
Dashboard visualisation and KPI tracking...



Intellifold
Process Mining & AI



AI in action...



Why Intellifold

Clear operational value from Process Mining, AI and continuous monitoring



Full Transparency

See how work actually happens across every process, team and variation.



AI-Powered Insight

Ask business questions, uncover root causes and know where to act first.



Stronger Compliance

Detect control gaps, policy breaches and accountability issues earlier.



Less Rework, Fewer Bottlenecks

Expose delays, hand-off issues and waste so teams can fix them fast.



Evidence-Based Automation

Target the right workflow, RPA and AI opportunities with confidence.



Measurable Cost Savings

Identify and track efficiency gains, leakage reduction and financial benefits.



Real-Time & Predictive Monitoring

Move from retrospective reporting to proactive alerts and forward-looking decisions.



Faster Time to Value

Connect to existing systems and deliver a validated solution in 90 days.



See it. Understand it. Improve it. Prove it.

Selecting the right use case...

Key proven use cases below, some apply across multiple industries:



Manufacturing

Procure to Pay

Order to Cash

Inventory Management

Product Lifecycle



Mining

Supply Chain

Plant Maintenance

Production

Quality Management



Energy

Customer Service

Meter to Billing

Outage Management

Work Order Mngt



Construction

Project Management

Vendor Management

Asset Management

Health & Safety



ICT

Incident Management

Change Management

Software Development

Subscription Mngt



Finance

Customer Onboarding

Loan Applications

KYC & AML

Claims Management



Healthcare

Patient Journeys

Clinical Workflows

Medication Admin

Medical Research



Education

Student Administration

Course Management

Grant Management

Facility Management



Retail

Order Management

Inventory & Logistics

Store Operations

Customer Service



Hospitality

Reservations

Event Management

Complaint Handling

Customer Loyalty

Security & trust for our clients

Built for sensitive operational data, with strong controls, secure access and enterprise-ready deployment.



Local Country Hosted

Dedicated environments and local hosting to support data security and governance expectations.



SOC 2 Type II

Enterprise-grade controls and disciplined security practices to support trust and assurance.



Client Authentication

Supports client-integrated authentication and secure sign-in aligned to organisational access requirements.



Role-Based Access

Controlled access to data, dashboards and features based on user role and responsibility.



Traceable AI Responses

AI-driven insight grounded in underlying process data, with results that can be validated and investigated.



Works with Existing Systems

Connect to ERP, CRM, workflow, case management or data warehouse environments.



Secure. Accountable. Practical.

Designed to help government organisations move from insight to action with confidence.

Thank you

Let's connect

See more. Improve more.

 www.intellifold.ai



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Still relying on guesswork to improve your processes?



Unlock the Power of Your Data In Real-Time

Transform your business processes with Process Mining & AI. Ask business questions. Get instant process and data insights.

Intellifold combines Data Analytics, Process Mining, Visualisation, Alerts, and AI into a single platform designed for monitoring & improving complex and data-heavy business processes.

[Get access now](#) [View demo](#)



Email

Send us an email and we'll get back to you.

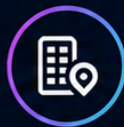
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Phone

Give us a call and let's discuss your needs.
Available during office hours (AEST/AEDT time).

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Office

Visit our office for a face-to-face conversation

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