

Natura Viva Park Regulations

Last update: 28 July 2026

General Conditions

1. Ticket office opening hours and last admission times are published on the official website and at the park entrance.
2. Once validated at the entrance turnstiles, admission tickets are **non-refundable** under any circumstances (Art. 74 DPR 633/72). Visitors must retain their ticket and present it upon request during any inspection.
3. Visitors must leave the Park by closing time.
4. Natura Viva reserves the right to modify opening dates, operating hours, admission fees, attractions, services, and scheduled events without prior notice.
5. Before purchasing a ticket, visitors should check the Park's official channels for information regarding attendance levels, weather conditions, technical issues, or operational circumstances that may affect access to attractions or services.
6. Certain areas may be temporarily or permanently unavailable due to maintenance, safety requirements, weather conditions, power outages, animal welfare needs, or special events. In these cases, tickets will not be refunded, either partially or in full, and cannot be transferred to another date.
7. Visitors may leave and re-enter the Wildlife Walking Trail on the same day after obtaining a re-entry pass from entrance staff (for example, a stamp or wristband). Re-entry is not allowed without valid identification. The Safari Route may only be visited once per day.
8. For health and safety reasons, pets are not permitted in the Wildlife Walking Trail, except for certified guide dogs.
9. Guide dogs are not permitted in the Farm, House of Dragon, Butterfly Garden, or any area containing free-roaming animals.
10. Guide dogs always remain on a leash, and owners must clean up after them.
11. The Park reserves the right to intervene if any animal shows signs of stress, fear, or unusual behaviours caused by the presence of a guide dog.
12. A self-service dog area is available near the park entrance.
13. On the Safari Route, animals accompanying visitors may remain in vehicles only if transported in a compliant carrier or kennel.
14. Ball games are prohibited throughout the park. Balls may be confiscated and returned when visitors leave.
15. Confetti, streamers, and helium or air-filled balloons are not permitted.
16. Bicycles, skateboards, roller skates, scooters, and similar devices are not allowed inside the park.
17. Smoking is permitted only in designated smoking areas.
18. Please dispose of waste responsibly using the recycling bins provided throughout the park and parking areas.
19. Closed-toe shoes are recommended.
20. An unattended parking area is available for €6 per day during Park opening hours.
21. Drivers must proceed at a safe speed within parking areas.
22. The Park assumes no responsibility for theft, attempted theft, loss, or damage involving parked vehicles or their contents.
23. Use of the parking area grants the right to occupy a parking space only and does not constitute a vehicle storage or custody service.

OPENATURE S.R.L. – Parco Natura Viva

Strada Piscina, 36 10040 Cumiana Turin Italy

T. + 39 011 90 70 419 F. + 39 011 90 70 763

Share Capital euro 20.000,00 I.V.

C.F e P.IVA: 09106420012

24. CCTV operates in parking areas solely for safety and security purposes.
25. Professional photographers may take souvenir photographs in selected areas. Unpurchased photographs will be deleted at the end of the day.
26. Visitors may take photographs and videos for personal use. Please avoid using flash close to animals.
27. Commercial photography or filming requires prior authorization from the Marketing Department.
28. By entering the Park, visitors acknowledge that they may appear in photographs or videos taken by other visitors or Park staff.
29. Entertainment activities do not constitute a child supervision service. Parents or guardians must remain responsible for minors.
30. Playgrounds are unsupervised. Parents and guardians are responsible for monitoring children and ensuring compliance with posted safety rules.
31. Drones and similar devices are prohibited throughout the park, including both the Walking Trail and Safari Route.
32. Firearms, air guns, bladed weapons, baseball bats, and similar items are prohibited.
33. Costume accessories resembling weapons must comply with applicable laws and display any required safety markings.
34. Glass containers, knives, and oversized items are not permitted.
35. Lighting fires anywhere in the park is strictly prohibited.
36. Do not leave bags or personal belongings unattended. Unattended items may be removed by security staff. The Park is not responsible for loss or theft.
37. In an emergency, follow instructions provided by Park staff.
38. For safety reasons, the Park may carry out security inspections, including checks using metal detectors.
39. Visitors who behave inappropriately or fail to comply with these regulations may be denied entry or removed from the park without refund. Serious incidents may be reported to the relevant authorities.
40. CCTV systems are used exclusively for safety, security, crime prevention, and protection of Park property. Recorded images are accessible only to authorized personnel and public authorities when required.
41. Visitors must always remain on designated paths. Entering restricted areas or crossing safety barriers is strictly prohibited.

PEDESTRIAN AREA:

1. Some areas may open later or close earlier than the Park's general operating hours to ensure animal welfare and proper management.
2. **House of Dragon:** Do not touch any animals. Butterflies are extremely delicate and may land on visitors or on the ground. Please watch your step and check your clothing before leaving the area. Food, drinks, and smoking are prohibited. Entrance may close before the scheduled closing time to allow queues to clear. Opening hours may be modified without notice for maintenance, safety, or veterinary reasons.
3. **Farm:** Food, drinks, and smoking are prohibited. Opening hours may be modified without notice for maintenance, safety, or veterinary reasons.
4. **Jurassic Adventure:** Do not cross ropes, barriers, or safety boundaries. Climbing on or touching structures is strictly prohibited.
5. **Butterfly Garden:** Access is limited to small groups and only in the presence of staff.
6. Entry requires a dedicated ticket, which includes a donation to the Openature Foundation's Seychelles Project. Advance booking may be required. Do not touch any animals. Butterflies are extremely delicate and may land on visitors or on the ground. Please watch your step and check your clothing before leaving. Food, drinks, and smoking are prohibited. Entrance may close before the scheduled closing time to allow queues to clear. Opening hours may be modified without notice for maintenance, safety, or veterinary reasons.

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7. Feeding any animal in the park, including those on the Walking Trail and Safari Route, is strictly prohibited. Human food, leaves, fruit, snacks, and similar items may be harmful to animals.
8. Free-roaming animals are present throughout the park. Do not disturb them or attempt to interact with them.
9. Do not tap on enclosure glass or otherwise disturb animals.
10. Any behaviour that may compromise animal welfare is prohibited. Always follow instructions given by animal keepers and Park staff.

SAFARI AREA

1. Access requires a valid admission ticket and may require advance booking.
2. Convertibles with their roof open, motorcycles, and bicycles are not permitted.
3. Visitors must always remain inside their vehicle.
4. Doors and windows must remain closed throughout the Safari Route.
5. Do not throw any objects from vehicles.
6. Feeding animals is strictly prohibited.
7. Vehicles must remain on designated roads. Driving off route is prohibited and may result in penalties.
8. Animals always have priority. If an animal blocks the road, stop and, if necessary, switch off the engine until it moves away.
9. Visitors must follow all Safari safety rules.
10. The Park accepts no responsibility for damage to vehicles during the Safari visit.
11. After completing the Safari Route, visitors may access the parking area and continue their visit to the Wildlife Walking Trail if not already visited.
12. The Park is not liable for injury, damage, or loss resulting from failure to comply with these regulations.
13. Visitors whose behaviour endangers safety may be removed from the premises.
14. In your vehicle breaks down during the Safari visit: Stay inside your vehicle. Give three short horn blast.
15. Wait for assistance from Park staff. For any emergency or assistance, request, contact to Park personnel only, by calling: +39 **045 677 0033**