

Boost enterprise productivity with Atlassian Analytics

Measuring developer effectiveness across the entire organization

As a business leader, you're responsible for driving team cohesion and productivity across your development lifecycle. This includes maximizing effectiveness of your delivery processes, ensuring a consistent flow of work, and optimizing resourcing across teams to drive impact.

In today's competitive environment, you have to evolve amidst the increased challenges of a data-rich ecosystem.



These challenges can be solved by making data more visible and connected across tools and teams. Enter Atlassian Analytics for Cloud Enterprise:

- Standardized metrics across engineering teams
- Connected understanding of what buckets of work to prioritize
- Visual scorecards to easily see what's working and what's not

Get the right visibility into the flow of work

Track cycle time, throughput and more flow metrics out-of-the-box

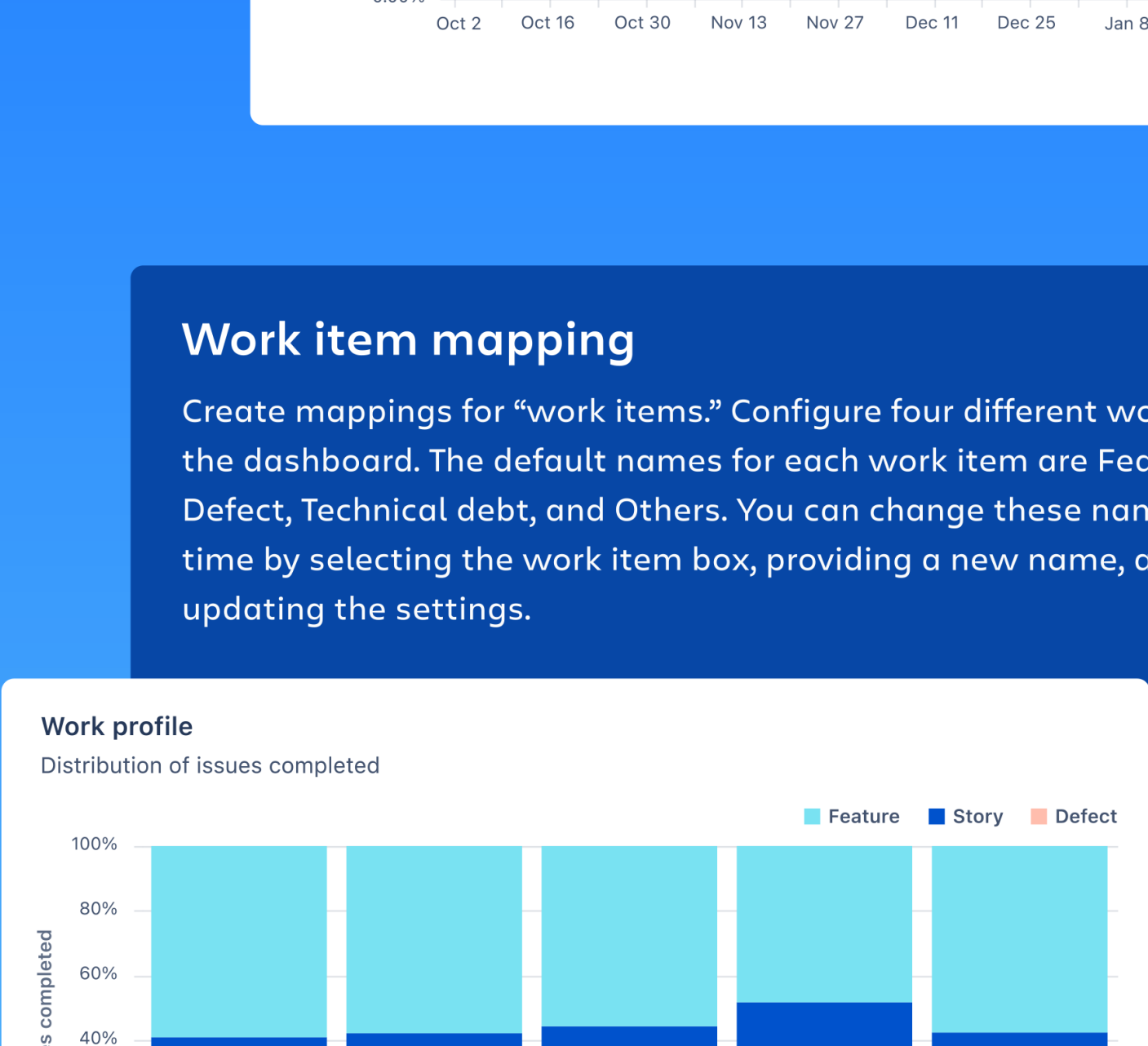
Standardizing the development lifecycle is important, but measuring where it succeeds or falls short is critical to success. Do you know where the flow of work is blocked? Can the teams see where to focus their efforts?

With Atlassian Analytics you can identify bottlenecks and visualize the flow of work easily and directly in-context. Use the power of Jira data to transform your delivery process.

With out of the box Flow Metrics templates in Atlassian Analytics you can understand the success of your delivery lifecycle using Jira Software data. Track work across your organization with key metrics like Throughput, Flow efficiency and Lead time across projects.

Throughput

Once you've mapped and defined work items, you can calculate Throughput on a chart to measure the amount of work items completed over a selected date range or drill down to understand the number of issues completed over the same date range.



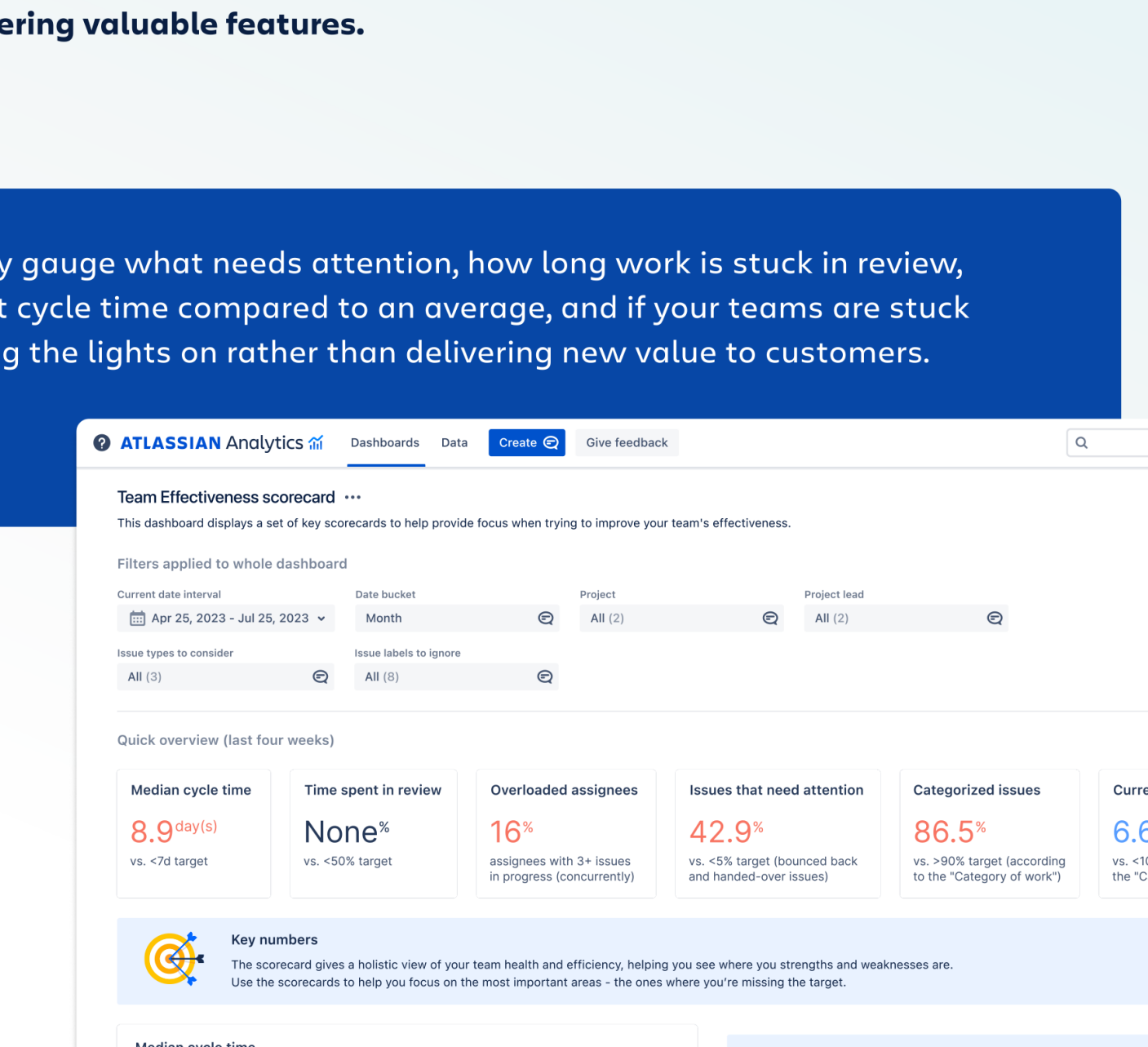
Flow efficiency

Active work time spent on items or issues is crucial to understand the variance between large and small projects. Measuring the time spent actively working on a work item against the total cycle time helps you understand resourcing requirements for similar projects in the future.



Work item mapping

Create mappings for "work items." Configure four different work items in the dashboard. The default names for each work item are Feature, Defect, Technical debt, and Others. You can change these names at any time by selecting the work item box, providing a new name, and updating the settings.



Assess team productivity at the intervals that matter

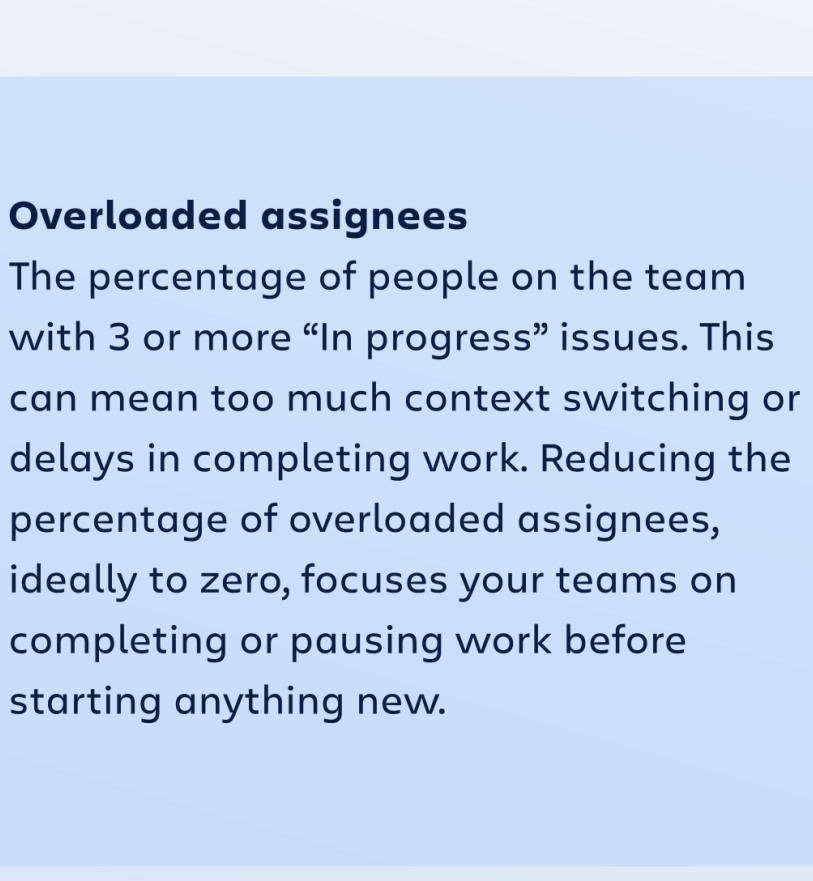
Make the right pivots with the team effectiveness scorecard

Every enterprise has to balance the scales between running the business (aka keeping the lights on) and innovation. If your teams could quantify the time and impact of both of those holistically, imagine how much you could optimize towards building a world-class delivery organization.

The Team Effectiveness Scorecard in Atlassian Analytics helps your team leaders understand what's blocking their teams from running the business and delivering valuable features.

Quickly gauge what needs attention, how long work is stuck in review, project cycle time compared to an average, and if your teams are stuck keeping the lights on rather than delivering new value to customers.

Feature spotlight



Quick overview panel
Access an easy to decipher color-coordinated overview of what's working (blue) and what's not (red). Once you set the targets for the metrics that matter between review cycles, assignee overload, run the business resourcing, cycle time and more - you can see what's tracking towards the goalposts that you set for your teams.

Overloaded assignees

The percentage of people on the team with 3 or more "In progress" issues. This can mean too much context switching or delays in completing work. Reducing the percentage of overloaded assignees, ideally to zero, focuses your teams on completing or pausing work before starting any new.

Overloaded assignees

16%
assignees with 3+ issues in progress (concurrently)

Current "Run the Business"

6.6%
vs. <10% target (according to the "Category of work")

Run the business

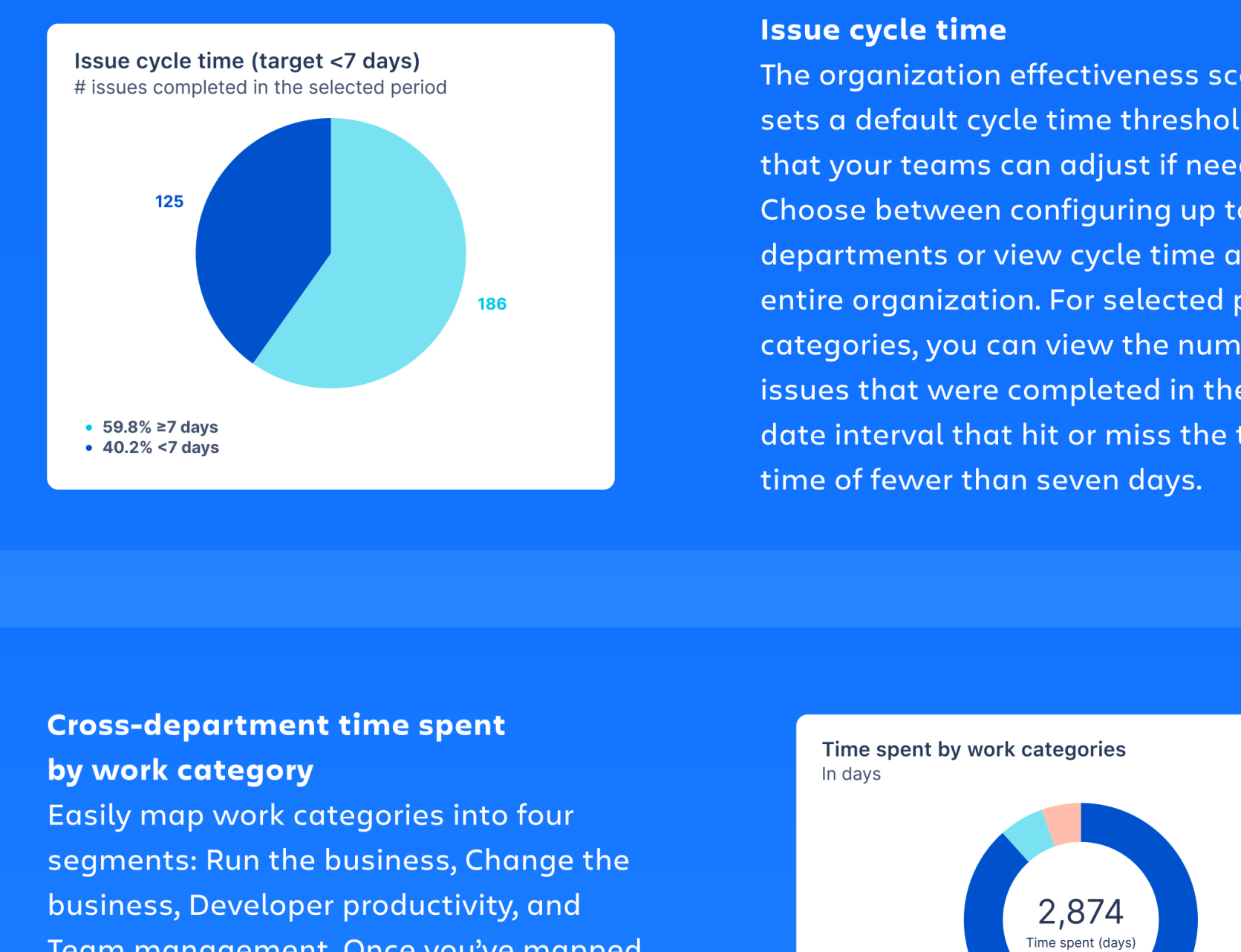
Focus on the necessary work to improve and maintain existing features with the "Run the business" metric. This work includes bug fixes and performance improvements. We set the default target at <10%. Too much time spent on Run the Business could indicate that teams are stuck and unable to deliver on their roadmaps with current resourcing.

Remove systematic blockers for delivery success

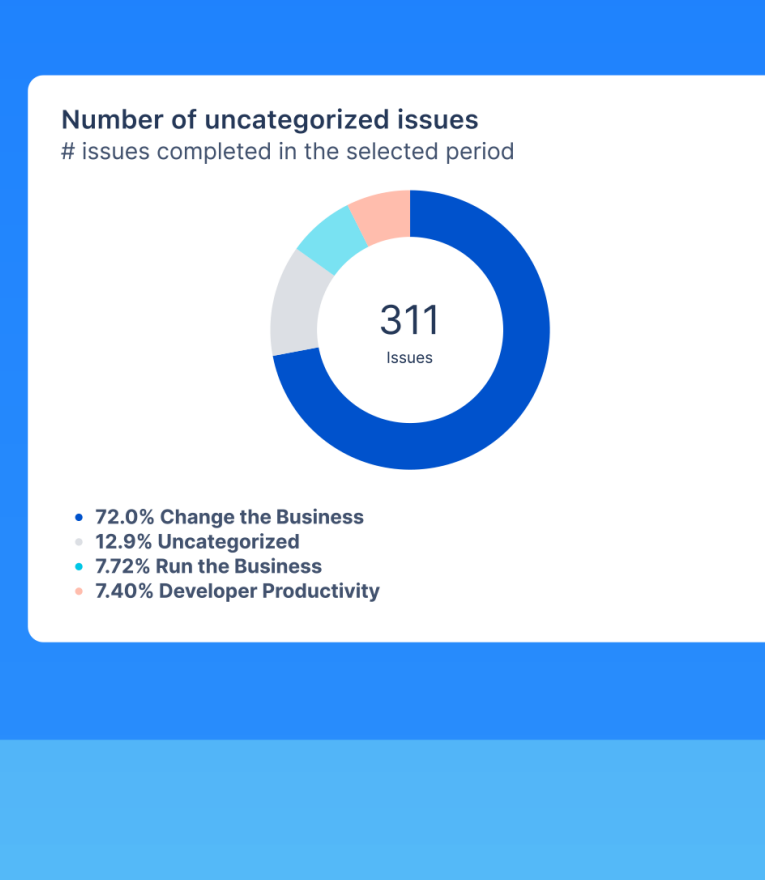
Gauge performance across your entire enterprise

Understand blockers across the organization by analyzing performance across departments. Easily identify average cycle time across your entire organization to make the necessary change to your velocity. See how departments are spending their time between defects, features, infrastructure tasks and more.

The Organization Effectiveness Scorecard in Atlassian Analytics gives you, as a leader, a holistic view across your organization on how departments are spending their time and what types of issues are moving through the delivery funnel.



Feature spotlight

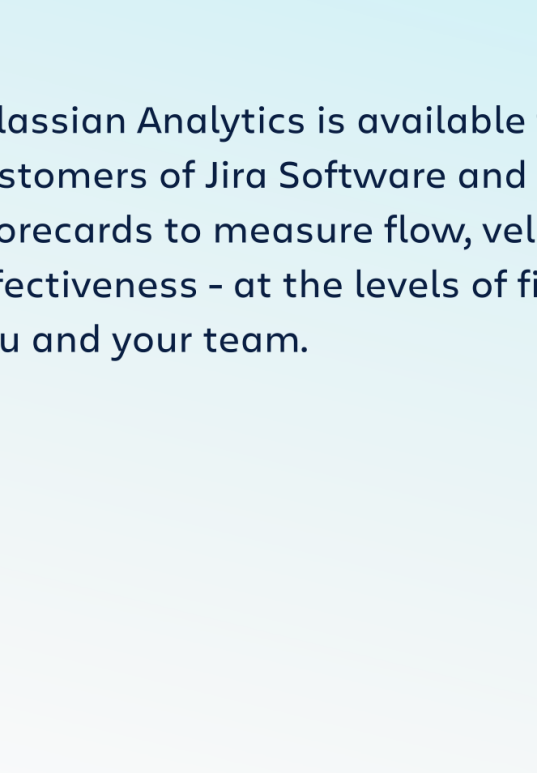


Issue cycle time
The organization effectiveness scorecard sets a default cycle time threshold of <7 days that your teams can adjust if needed. Choose between configuring up to 3 departments or view cycle time across your entire organization. For selected project categories, you can view the number of issues that were completed in the selected date interval that hit or miss the target cycle time of fewer than seven days.

Cross-department time spent by work category

Easily map work categories into four segments: Run the business, Change the business, Developer productivity, and Team management. Once you've mapped these work categories, you can view how up to 3 different departments are spending time across key work categories to identify resourcing priorities.

Time spent by work categories



Uncategorized issues

One of the biggest blockers to running or changing the business effectively is spending time on issues without proper categorization. This leads to data gaps and incomplete analysis. By understanding the number and impact of uncategorized issues across your organization, you can close those data gaps and start to remove blockers more effectively.



The detail you need to make impactful decisions is finally here.

We know leaders like you need faster, more actionable access to data on how teams work to pivot and innovate.

Atlassian helps you understand what work gets done, how work gets done, and what is slowing down your velocity and performance goals - by bringing you insights from where work gets done.

Atlassian Analytics is available for Cloud Enterprise customers of Jira Software and provides out of the box scorecards to measure flow, velocity, and team effectiveness - at the levels of fidelity that matters to you and your team.

Contact us

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