



2024-2025

Persons Served Survey Highlights

Each year, we invite individuals and families we serve to share their thoughts through our Persons Served Feedback Survey. This invaluable input helps us evaluate the impact of our programs and identify opportunities to grow and adapt to the dynamic needs of our community. The following is a highlight of our 2024-2025 survey results.



6,371

In 2024-2025, Catulpa Community Support
Services proudly served 6,371 unique individuals
and families. It is noteworthy that of those
served, 3,390 accessed more than one service
through our agency.

Catulpa Community Support Services is committed to inclusivity and accessibility for all members of its community. In response to the needs of our diverse population, we proudly extend comprehensive services in French whenever requested, ensuring that persons served receive support in their preferred language.



Approximately 100 Catulpa staff delivered services across 24 different programs within the agency in 2024-2025.





86% of individuals surveyed in the agency's annual feedback survey said they would recommend Catulpa to other people "Always" or "Most of The Time."



90% of persons surveyed in the agency's annual feedback survey indicated that their Catulpa program(s) supported them in reaching their goals.



90% of persons surveyed in the agency's annual feedback survey indicated that their Catulpa program(s) helped them find what they needed for themselves and their families.





Catulpa Community Support Services is a social services agency working in partnership with individuals and families with special or unique needs. www.catulpa.on.ca | (705) 733-3277 | info@catulpa.on.ca