

Purpose

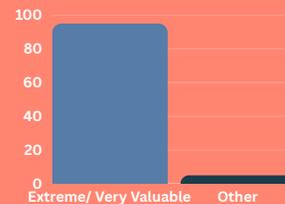
Catulpa Community Support Services conducted a survey aimed to better understand how its services, mission, and collaborative efforts align with its partners. The survey was sent to 74 service providers and funders. This included community organizations, health care providers, educational institutions, advocacy groups, and government agencies. There was a total of 39 survey respondents.

Overall Results

Overall, Catulpa averaged 91% positive feedback. Out of the 153 responses, 140 were highly positive/positive.



● Extreme/ Very Valuable
● Other

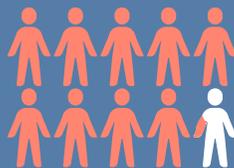


Current Landscape

When asked what their current perception of Catulpa as a service partner is, nearly 95% of participants voted "extremely/very valuable".

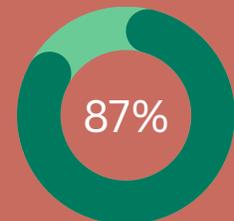
Adhering to our Mission

When asked how effective Catulpa is in adhering to their mission, 92% of respondents said "extremely" or "very effective".



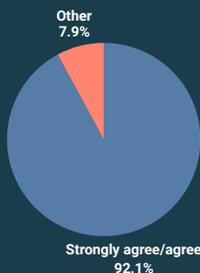
Collaboration Efficiency

87% of participants found that Catulpa is "very easy/easy" to collaborate with when addressing common service needs.



Team Player

When asked about their level of agreement with the statement: "Catulpa is a team player in developing community alliances and partnerships."



35/38 said they "strongly agree" or "agree"

Valuable Member

When asked about their level of agreement with the statement: "Catulpa is a valuable member of the community's social service system."

36/37 said they "strongly agree" or "agree"



Future Collaboration

97% of participants shared they 'would definitely' collaborate with Catulpa in the future to address common service needs.



Participant Comments

“Of all the support agencies in Ontario that our group works with, Catulpa’s team is by far the most valuable partner we have. Catulpa staff are invested in the care and support of the clients they manage.”

“Catulpa leadership and staff are a model of what a long-term, reliable, two-way partnership looks like. Very impressive!”

“From the relationships formed with Catulpa, it is evident they strive for quality excellence when delivering services.”

“If Catulpa is in, then we are in!”

“Catulpa is responsive, engaged, and connected.”

“They are the only support for many people who are exhausted and feeling hopeless.”

Next Steps

1. Reinvigorate key partnerships with an emphasis on expanding regional collaboration – actively re-engage with partners and seek opportunities for joint work in support of meeting the needs of persons served.
2. Adapt to target key demographics within our catchment areas.

