

Navigating Adult Services

Service Delivery,
Eligibility, and
Referrals Guide



Catulpa

Community
Support Services

Services de soutien
communautaire

Catulpa Community Support Services

Who we are and what we do...

Catulpa Community Support Services is a registered, non-profit, accredited agency that has been serving children, youth, adults, and families with special or unique needs since 1973. The provincial government provides funding to deliver the following services:

- Adult Protective Service Worker Program
- Crisis Response Network Coordination Program
- Urgent Response Program
- The Passport Program
- Transitional Aged Youth Coordination Program

These services are offered within Simcoe County.

This guide is intended for community partners, persons served, and advocates.

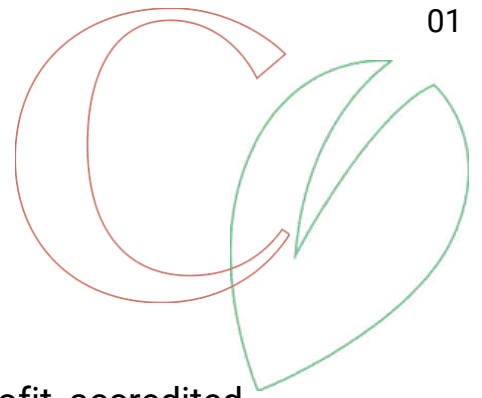
Please visit www.catulpa.on.ca for our mission, vision and values.

Adult Programs

What we offer...

Catulpa Community Support Services provides five major programs intended to support adults. These services include:

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Adult Protective Service Worker Program

The Adult Protective Service Worker Program supports adults (18 years of age and older) with developmental disabilities who are living independently or have an immediate goal to work towards living independently within their chosen community. This voluntary program is designed to support individuals in leading a life reflective of their values and choices, and assisting them in achieving individual goals such as seeking accommodation, budget counselling, short-term emotional support, or respite care.

Eligibility

- Adults (18 years of age and older) who have a developmental disability, are living independently or have an immediate goal of doing so, can be referred to the Adult Protective Services Worker program. Individuals must be deemed eligible by Developmental Services Ontario (DSO).

Service Delivery

- Planning is based on the individual's strengths, goals and support needs
- Support with problem-solving and life skills, such as budgeting, resolving conflict, etc.
- Advocacy to help individuals access and maintain community supports and live safely and securely in the community
- Provides coordination and case management of community resources and support plans

Referral Process

Referral for this service is facilitated through Developmental Services Ontario (DSO). An individual, family, or support person working with the consenting adult may contact DSO to inquire about support.

Phone: 905-953-0796 or 1-855-277-2121

Email: dsocentraleast@yssn.ca

Developmental Services Ontario website:

www.dsontario.ca/agencies/dso-central-east



Crisis Response Network Coordination Program

The Crisis Response Network Coordination program provides short-term support and linkage to appropriate community resources for individuals, 18 years of age and older, with a developmental disability and mental health challenges and/or challenging behaviour, who are experiencing a crisis. A Crisis Response Network Coordinator will provide timely response to develop a plan to mitigate risk and connect to available resources.

Eligibility

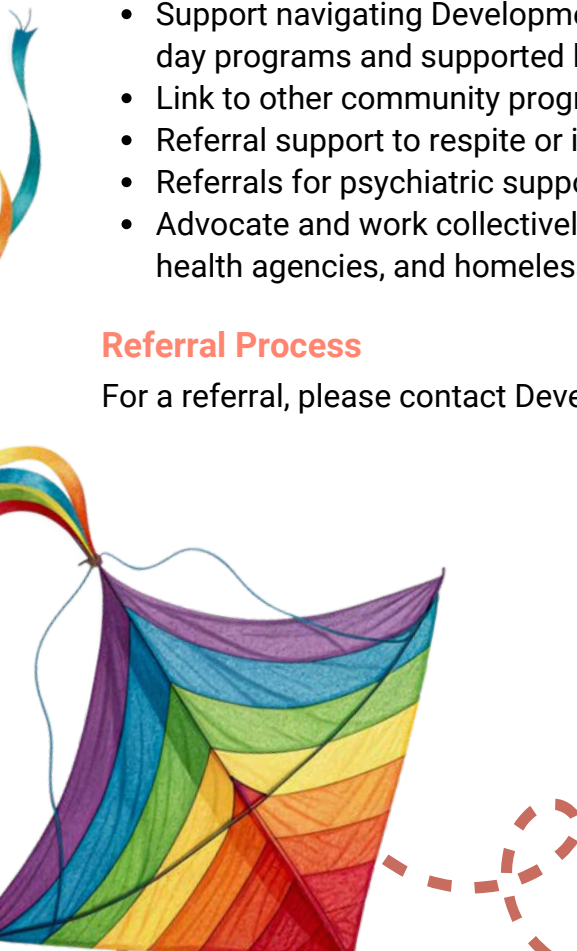
- Crisis Response Network Coordination provides support to Simcoe County adults (18 years of age and older) with a dual diagnosis of a developmental disability and mental health need, and/or challenging behavior who are experiencing a crisis.
- Youth (16 years of age and older), with a dual diagnosis, who are involved with the justice system may be eligible to receive short-term case management support to assist them with legal services through Crisis Response Network Coordination

Service Delivery

- Develop a plan to stabilize current situation and identify risks
- Support navigating Developmental Services Ontario (DSO) and referrals for support including day programs and supported living
- Link to other community programs as requested
- Referral support to respite or interim residential support
- Referrals for psychiatric support and future planning
- Advocate and work collectively with community service providers, including police, mental health agencies, and homeless shelters to reduce harm for individuals at risk

Referral Process

For a referral, please contact Developmental Services Ontario (DSO) at 1-855-277-2121.



Urgent Response Program

Urgent Response provides interventions and supports in urgent situations to mitigate and prevent further escalation of risk and to address unmet urgent need(s). Provides temporary, short-term response or bridging supports until a longer-term support plan and /or solution for the individual can be developed. Urgent Response Case Management provides short-term, time-limited case management (typically 6 months to 1 year) to assist individuals in identifying and mitigating risks and identifying and connecting community resources.

Eligibility

- Must be a resident of Simcoe County aged 18 years and older
- Be eligible or suspected eligibility for Developmental Services Ontario supports determined to be at risk due to the following circumstances:
 - The person's unpaid primary caregiver (e.g. family member) is unable to continue providing care that is essential to the person's health and wellbeing (including where a risk of abuse or relinquishment of care has been identified)
 - The person has no residence or is at risk of having no appropriate residence in the near future (e.g. homelessness, risk of homelessness, a risk of incarceration without appropriate diversion)
 - The person's support needs have changed to such an extent that their current support arrangement may soon become untenable and their wellbeing (e.g. health and safety) is likely to be at risk (including where a risk of abuse or relinquishment of care has been identified)

Service Delivery

- Help connect with Developmental Services Ontario (DSO) regarding appropriate services
- Develop support plans, including identifying needs, and referrals to other community supports
- Collaborate with community partners and develop plans to support an individual and/or family
- Access funding to help individuals and/or families connect with resources, including day programs and respite care, while waiting for base-funded services

Referral Process

For referral, please contact Developmental Services Ontario (DSO) at 1-855-277-2121.



The Passport Program

The Passport program, funded by the Ministry of Children, Community and Social Services (MCCSS), helps adults with a developmental disability become involved in their community and live as independently as possible. The program also provides funding to primary caregivers of adults with a developmental disability for caregiver respite.

Eligibility

- Passport Program support through Catulpa Community Support Services is available to Simcoe County residents (18 years of age and older) who have been successfully referred through Developmental Services Ontario (DSO), Central East Region.

Service Delivery

- Provides program funding information to families and individuals within Simcoe County
- Assists families with funding documents and planning

Referral Process

For referral, please contact Developmental Services Ontario (DSO) at 1-855-277-2121.

For more information, visit: <https://passportfunding.ca>



Transitional Aged Youth Coordination

Transitional Aged Youth (TAY) Coordination supports youth (ages 14 to 18) transitioning to adult services who are currently receiving care through the Children's Aid Society, or Complex Special Needs funding supports. A TAY coordinator helps ensure youth nearing adulthood, their families, and service providers are provided with information, choices, and resources needed for a successful transition to adult services.

Eligibility

- TAY Coordination Services are available to youth aged 14 years and older and within the Children's Aid Society or receiving Complex Specials Needs funding in Simcoe County and who are deemed eligible by Developmental Services Ontario (determined at 16 years of age).

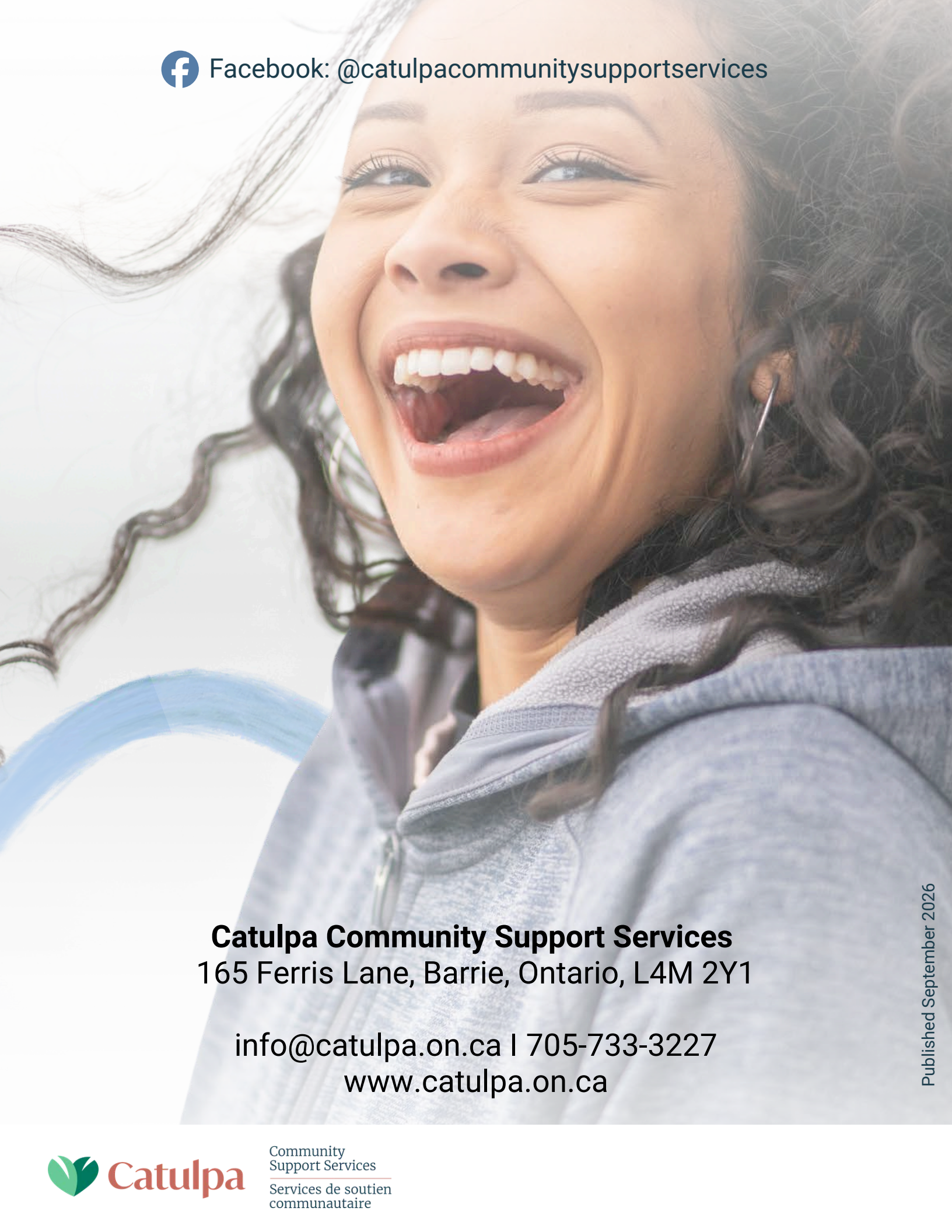
Service Delivery

- Provides information and support to the youth, their family, and team to ensure a successful linkage and transition between the child and adult systems
- Works in coordination with the youth care worker team towards the successful transition to adult services and supports
- Identifies the youth's future goals and support needs in an individual and flexible transition plan (planning includes the youth, their family, school, case manager, behaviour supports, supporting agency, etc.). Transition planning includes:
 1. Long-term Adult Services planning partner
 2. Social-emotional needs
 3. Health/medical/dietary needs
 4. Daytime support needs (education, job readiness, school participation, etc.)
 5. Support for Activities of Daily Living (ADLs)
 6. Communication and environmental considerations
 7. Financial, family, and moving considerations (furniture, etc.)

Referral Process

Contact Catulpa at info@catulpa.on.ca for referral information.





 Facebook: @catulpacommunitysupportservices

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