

COLORBOND® Warranty Terms & Conditions

Products manufactured from COLORBOND® are subject to normal wear and tear, which may include uniform fading, chalking and dirt collection. Minor white corrosion, which may appear at unwashed tension bends or cut edges, is a natural weathering phenomenon of COLORBOND® and does not constitute a failure of the coating system. Testing to determine coating performance will be in accordance with the methods described in Australian Standard AS1580.

All COLORBOND® warranties are issued by New Zealand Steel Limited and are subject to the following terms and conditions:

All New Zealand Steel literature referred to in this warranty is that which is current at the time of installation and is available from the [www.https://colorbondpacific.com](https://colorbondpacific.com).

1. The maintenance programme specified in the COLORBOND® Warranty & Maintenance Recommendations Certificate BEING STRICTLY ADHERED TO and documented.
2. The warranty periods start from the date the material is supplied to site.
3. The installed pitch of the roof is equal to or greater than 3°, or the minimum recommendation for the profile, whichever is greater.
4. The product is only used in the environments and applications as recommended by New Zealand Steel. Refer to Environmental Categories, Warranty & Product Maintenance Recommendations.
5. The product is designed, formed, stored, handled and installed in accordance with recommendations given in Specifiers and Builders Guide (on-line Guidelines for Use), Information Bulletins and NZ Metal Roof and Wall Cladding Code of Practice.
6. The COLORBOND® warranty covers the COLORBOND® material only and no accessories supplied which include, without limitation, fasteners, soft edge and building wrap.
7. All warranties, conditions, liabilities and obligations other than those specified in the warranty are excluded to the fullest extent allowed in New Zealand law.
8. Failure of the material or the coating partially or wholly due to one or more of the following causes is not covered by this warranty:
 - Physical damage during or after installation, including scratching, contact with other metal items, incorrect installation of external objects such as air-conditioning units, PV/Solar energy systems, and failure to remove swarf.
 - Contact or immersion in soil, ash, fertilizer, sunscreen, moisture retaining substances or standing water (of any type).
 - Contact with or runoff from chemical agents, green or wet timber or treated timber.
 - Wet contact with butyl rubber, stainless steel or concrete.
 - Contact or runoff from lead or copper and other dissimilar metals, including contact with metal staples, wire netting, or nails.

- Water entrapment or ponding for any reason.
- Mechanical damage, chemical attack, corrosion or other damage sustained during transport, handling, storage, installation or subsequent to installation.
- Attack from chemical or other agents, fumes, solids or liquids other than direct rain or run-off falling onto the product under warranty.
- Application of post paint treatments or systems.
- Failure to install, use and maintain the product in accordance with NZ Steel's guidelines and applicable industry standards.
- Underside corrosion as a result of high humidity, condensation or pollution generated within a building.
- Failure to replace corroded fasteners or use of incorrect fasteners.
- Corrosion arising from lapped areas of end-lapped sheets.
- The product having been inappropriately stored prior to installation.
- Causes beyond the control of New Zealand Steel Ltd or the roofing manufacturer, including earthquakes, fires, cyclones, tornadoes, storms, hurricanes, lightning, hail, volcanic activity and other similar extreme "Acts of God".
- Actions by other persons.

If COLORBOND® pre-painted steel has failed to perform as warranted, New Zealand Steel's liability shall be limited exclusively to the pro rata share of the COLORBOND® sheet for replacement of the affected portion of the product.

Any warranty claim is to be made in writing and specify in what respect the COLORBOND® has failed to perform. All warranty claims must be made within the applicable warranty period, to New Zealand Steel who will at its sole option repair or replace (excluding labour) the affected COLORBOND® sheet at a discount which bears the same ratio to the then current price as that part of the warranty period not achieved in the full warranty period.

All claims must be accompanied by the original warranty document. A new warranty will be issued to cover the balance of the original warranty offer for both the paint coating and perforation protection where repair or replacement is made, this period is not extended in case of replacement. Neither the roofing manufacturer, nor New Zealand Steel, will be liable for any consequential loss or damage except as may be required under any mandatory statutory provisions.

New Zealand Steel and/or the roofing manufacturer reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty and accordingly have access to the property.

These Terms and Conditions are made available in multiple languages. In the event of any inconsistency, discrepancy, or error in translation, the English version shall prevail.