

HIGHLIGHTED FEATURES

- ❖ Maximum period of insurance up to 180 days (applicable to Bon Voyage) or 90 days per trip (applicable to Annual Travel).
- ❖ No deductible amount for all benefits (except Optional Rental Car Protection).
- ❖ Coverage for winter sports, rafting, bungee-jumping and various aquatic sports without additional premium.
- ❖ Available 24/7 Referral Services such as legal assistance, obtaining replacement of lost travel document, etc.
- ❖ Free coverage for child if you and your spouse have same travel insurance (applicable to Bon Voyage).

FEW MAIN EXCLUSIONS

- ❖ Suicide, self-inflicted injury, childbirth, miscarriage, dental treatment (except as necessitated by accidental injuries to sound and natural teeth), mental and nervous disorders, insanity, alcoholism or drug addiction, self-exposure to needless peril, venereal disease, AIDS or AIDS related complex.
- ❖ Any pre-existing conditions or excluded illness.
- ❖ Any professional sport, racing and competitions of any kind, skydiving, rock or mountain climbing normally involving the use of ropes or other equipment, hang gliding, or parachuting.
- ❖ Losses not reported to police within 24 hours, and/or to the carrier immediately as appropriate.
- ❖ No proof is provided for relevant expenses/loss.
- ❖ Normal wear and tear, breakage or damage to fragile article.
- ❖ Liability arising out of the use of motorized vehicles, aircraft, water craft; willful, malicious or unlawful act; any cost resulting from criminal proceedings.
- ❖ Driving whilst intoxicated or under the influence of drugs or narcotics.
- ❖ Intentional loss or damage, use of the car rental in violation of the car rental agreement.
- ❖ Liability or damage whether or not the Insured Person is responsible under the car rental agreement.

CLAIM PROCEDURE

A fully completed Claim Form must be submitted to Pacific Cross Vietnam within 30 days of the expiry of the insurance together with proof satisfactory including reports from hospital, physician, police, airlines or other responsible authority.



HOTLINE FOR EMERGENCY

For emergency assistance, anywhere in the world, call at the following 24-hour number **(+84 28) 3821 6699**. Pre-authorization is required for any medical treatment exceeding VND 50,000,000. When calling, please quote your full name, Insurance Certificate number, location, and nature of the problem along with the name and the number of the contact person.

SOMETHING ABOUT US

Pacific Cross Vietnam is a Medical Insurance Administrator, licensed in Vietnam and part of an international group of companies with over 70 years experience. We are part of the Pacific Cross Group of companies operating in Hong Kong, the Philippines, Indonesia, Thailand, and Vietnam. And we manage and design a wide selection of products for Travel and Medical insurance. Our modern claim paying system, our professionally trained staff, added to our years of experience in Asia allows us serve you quickly and professionally.

In Vietnam we serve over 10,000 travellers per year and have been doing since 2004. With the expertise of Pacific Cross Vietnam as the administrators and the insurance support of both Hung Vuong Insurance Corporation and Pacific Cross Insurance Company, the customer gets a competitive and comprehensive travel product. We offer several product designs based on the various needs and style of our customers - short trips, longer durations, frequent traveller, comprehensive coverage, or just the necessary coverage, the choice belongs with the client.

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This product is provided by Hung Vuong Insurance Corporation and administered by Pacific Cross Vietnam.

This brochure is not a contract. For exact wording and complete details of the cover, terms, conditions and exclusions of the policy, please refer to the policy itself.



**PACIFIC
CROSS**

BON VOYAGE & ANNUAL TRAVEL

INTERNATIONAL TRAVEL INSURANCE



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MANDATORY BENEFITS

	UP TO (VND)				
	BON VOYAGE			ANNUAL TRAVEL	
	Plan A	Plan B	Plan C	Premier Plan	Executive Plan
I. MEDICAL EXPENSES AND EMERGENCY ASSISTANCE	2,000,000,000	1,500,000,000	1,000,000,000	2,000,000,000	1,500,000,000
Medical Expenses: Hospitalization, surgery, ambulance and paramedic services, diagnostic tests, consultation by registered doctors and medicines prescribed.	As charged*: - VND 6,000,000 per day for hospital room and board. *VND 20,000,000 per day if the charges includes room and board and professional services				
Follow-up Care: Medical expenses reasonably incurred immediately following discharge from hospital within 90 days of return to home country	130,000,000			130,000,000	
Emergency Evacuation: Emergency evacuation to the nearest facility capable of providing adequate medical care	Unlimited			Unlimited	
Repatriation: Repatriation to the country of origin when the Company and attending physician determine that it is necessary	Unlimited			Unlimited	
Hospital Expenses Guarantee: Guarantee eligible medical expenses when	hospital bills exceed VND 50,000,000			hospital bills exceed VND 50,000,000	
Hospital Cash Allowance: VND 1,000,000 for each complete day the Insured Person is hospitalized over 24 hours as a result of a covered disability	20,000,000	15,000,000	10,000,000	20,000,000	15,000,000
Additional Costs of Travel & Accommodation: Additional travelling costs of the Insured Person for return to the country of origin and additional costs of accommodation incurred by family member or traveling companion when such costs arise from hospitalization due to a covered disability necessitating medical treatment of the Insured Person	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000
Family Member Visit: Travelling costs for 1 immediate family member to join the Insured Person who is confined in hospital for more than 5 days or is dead aboard	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000
Return of Children: Reasonable additional accommodation and travelling expenses for unattended insured children (age below 16) return to the country of origin	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000
Mortal Remains: Transportation charges for repatriation of the mortal remains to the country of origin	60,000,000	40,000,000	20,000,000	60,000,000	40,000,000
Referral Services: All referral services such as legal assistance, interpreter, obtaining replacement of lost travel document or air replacement of lost travel document or air ticket, etc.	Included			Included	
II. PERSONAL ACCIDENT					
Accidental death or permanent disability including loss of one or more limbs or loss of sight in one or both eyes. Maximum coverage is doubled when the Insured Person is travelling as a fare-paying passenger on a public conveyance (applicable to Bon Voyage only). Doubling benefit is not applicable to children under age 18. The limit of cover for children under 18 is VND 400,000,000	2,000,000,000	1,300,000,000	700,000,000	5,000,000,000	2,000,000,000
III. INCIDENTAL COVER: Covers incidents during the trip					
Baggage and Personal Effects: Loss or damage directly resulting from accident, theft, burglary, robbery or mishandling by carriers to the Insured Person's baggage or personal items carried. The limit is VND 5,000,000 per item and VND 10,000,000 per pair or set. Loss of laptop is limited to VND 10,000,000	30,000,000	16,000,000	10,000,000	40,000,000	20,000,000
Baggage Delay: Emergency purchases of essential items of toiletries and clothing up to a maximum of VND 1,300,000 per article when the checked baggage is delayed for at least 6 hours from the time of arrival at destination abroad	5,000,000	2,500,000	1,300,000	5,000,000	2,500,000
Loss of Travel Document: Cost of obtaining replacements of passport, air tickets; travel expenses and accommodation incurred to obtain such replacement arising from theft, burglary, robbery and accidental loss. Maximum limit per day for travel and accommodation expenses is VND 4,000,000 for plan A; VND 3,000,000 for plan B; and VND 2,000,000 for plan C	40,000,000	30,000,000	20,000,000	40,000,000	30,000,000
Personal Money: Loss of cash, bank notes and travelers checks arising from theft, burglary or robbery	8,000,000	5,200,000	2,600,000	8,000,000	5,200,000
Travel Delay:					
a) Additional Travel Cost - Transportation expenses necessarily incurred as a direct consequence of travel delay resulting from serious weather conditions, industrial action, hijack, mechanical derangement only if the Insured Person has to re-route his trip due to cancellation of a prior confirmed booking.	16,000,000	10,000,000	6,000,000	16,000,000	10,000,000
b) Cash Allowance - If the Insured Person need not pay additional travelling cost in the event of travel delay, the Insured Person will be indemnified at VND 500,000 for each full 6 hours delay.	3,500,000	2,500,000	1,500,000	3,500,000	2,500,000
Curtailment of Trip or Cancellation Charges: Reimbursement of irrecoverable prepaid travel arrangement deposits or any increased cost of travel in the event of death, serious injury or illness of the Insured Person, immediate family members, close business partner or travel companion of the Insured Person; witness summons, jury service, compulsory quarantine of the Insured Person; natural disasters at the planned destination or complete destruction of the Insured Person's principal residence	130,000,000	90,000,000	70,000,000	130,000,000	90,000,000
Personal Liability: Indemnity against legal liability to a third party as a result of accidental injury or loss or damage to property during the Period of Insurance. (This benefit does not apply to the use or hire of motorized vehicles)	2,000,000,000	1,300,000,000	700,000,000	2,000,000,000	1,300,000,000
Incidental Home Country: An Insured Person may return to the country of origin for incidental visits for a consecutive period up to	14 days provided that the Period of Insurance is not less than 31 days.			Not Available	
Rental Car Excess Cover: Reimbursement of excess which the Insured Person is liable to pay for accidental loss or damage to a rental car.	10,000,000	6,000,000	4,000,000	10,000,000	6,000,000
IV. RENTAL CAR PROTECTION up to VND 500,000,000 (for adult between 23 and 75)					
Loss or damage occurs to a rental car result directly from fire, theft, collision or vandalism. Deductible: VND 5,000,000				Not Available	
V. Additional annual premium for Personal Accident benefit (for adult between age 18 and 65 only)	Not Available			(Total Sum Insured of VND 10,000,000,000)	

PREMIUM (UNIT: VND 1,000)

Duration of Trip (days)		1 - 5	6 - 8	9 - 11	12 - 15	16 - 24	25 - 31	For each additional 7 days*	
BON VOYAGE	Plan A	Individual	500	720	840	920	1,100	1,360	260
		Family	1,000	1,440	1,680	1,840	2,200	2,720	520
	Plan B	Individual	400	540	620	680	740	920	180
		Family	800	1,080	1,240	1,360	1,480	1,840	360
	Plan C	Individual	340	460	520	560	620	680	120
		Family	680	920	1,040	1,120	1,240	1,360	240
Rental car protection		100 per day							

* Maximum 180 days

ANNUAL TRAVEL	Premier Plan	6,360
	Executive Plan	3,720
	Additional Personal Accident (each 1,000,000,000 VND of Sum Insured)	700



Global

AREA COVERED



Minimum Age



Maximum Age

AGE LIMIT

Children under 7 must be accompanied by an adult who is also insured under the same policy.

