



## Verifone's Subprocessors and Datacenter Locations

*Last Updated:* October 8, 2024

This page provides information on the Verifone Cloud Services (“VCS”) infrastructure environment and the entities utilized by Verifone to support the provision of payment gateway services to our customers worldwide. If you have questions, please contact your Verifone Sales Representative or Verifone’s Data Protection Officer at [privacy@verifone.com](mailto:privacy@verifone.com).

### Verifone Affiliates

The following Verifone affiliate companies (acting as subprocessors) have secure, remote access to the VCS environment to perform the listed activities and may have access to certain Personal Data contained in issue tracking systems and log files.

Entity Name	Entity Type	Location	Description of Activities	Date Added	Date Removed	Appropriate Safeguards
VeriFone (HAPI) Philippines Inc.	Verifone Affiliate	Philippines	24/7 monitoring and security of Verifone’s networks, data centers, cloud infrastructure and applications; incident identification and escalation; management system performance; disaster recovery, and redundancy measures. Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks. Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration.	Oct. 17, 2019	Active	Standard Contractual Clauses <sup>1</sup>

VeriFone India Technology Private Limited	Verifone Affiliate	India	Hardware configuration; database updates and configuration; certificate management; event management services. Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks. Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration.	Oct. 17, 2019	Active	Standard Contractual Clauses <sup>1</sup>
Verifone S.A.	Verifone Affiliate	Uruguay	Hardware configuration; database updates and configuration; certificate management; event management services. Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	March 17, 2021	Active	EU Adequacy Decision <sup>2</sup>
Verifone U.K. Ltd.	Verifone Affiliate	United Kingdom	24/7 monitoring and security of Verifone's networks, data centers, cloud infrastructure and applications; incident identification and escalation; management system performance; disaster recovery, and redundancy measures. Hardware configuration; database updates and configuration; certificate management; event management services. Technical support for customers, including applications, network and hardware configuration; applications	December 31, 2020	Active	EU Adequacy Decision <sup>2</sup>

			deployment, upgrades and health checks. Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration.			
VeriFone, Inc.	Verifone Affiliate	United States	Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration.	March 31, 2022	Active	Standard Contractual Clauses <sup>1</sup>
VeriFone New Zealand	Verifone Affiliate	New Zealand	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks. Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration.	March 17, 2021	Active	EU Adequacy Decision <sup>2</sup>
VeriFone Systems France SAS	Verifone Affiliate	France	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	September 23, 2023	Active	N/A – EEA Member
VeriFone Sp z o.o.	Verifone Affiliate	Poland	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	May 18, 2020	Active	N/A – EEA Member
Avangate S.R.L.	Verifone Affiliate	Romania	Hardware configuration; database updates and configuration; certificate management; event management services. Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	September 4, 2017	Active	N/A – EEA Member

VeriFone Australia (HAPL) Pty. Ltd	Verifone Affiliate	Australia	Helpdesk support handling after-hours technical support for merchants; hardware configuration; database updates and configuration	December 13, 2007	Active	Standard Contractual Clauses <sup>1</sup>
Verifone Finland Oy	Verifone Affiliate	Finland	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	November 26, 2012	Active	N/A – EEA Member
Verifone GmbH	Verifone Affiliate	Germany	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	December 1, 1992	Active	N/A – EEA Member
Panaroma Bilisim Teknologileri Sanayi ve Ticaret Anonim Şirketi	Verifone Affiliate	Turkey	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	February 1, 2007	Active	Standard Contractual Clauses <sup>1</sup>
Verifone á Islandi ehf	Verifone Affiliate	Iceland	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	February 1, 2017	Active	N/A – EEA Member
Verifone Sweden AB	Verifone Affiliate	Sweden	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	January 12, 2014	Active	N/A – EEA Member
VeriFone Latvia	Verifone Affiliate	Latvia	Technical support for customers, including applications, network and hardware configuration; applications deployment, upgrades and health checks.	Oct. 17, 2019	Active	N/A – EEA Member



### **Third-Party Subprocessors**

Please contact your Verifone Sales Representative for any questions or additional details on the service agreement relevant to the subprocessors listed below.

**Payment Gateway Services in the EEA:** Below is a list of third-party subprocessors that process data on behalf of Verifone or our customers within the European Economic Area (EEA):

Entity Name	Entity Type	Locations	Description of Activities	Date Added	Date Removed	Appropriate Safeguards
Cardinal Commerce	Third Party Service Provider	United States	Supplemental service to implement 3D-Secure for eCommerce customers; additional information provided in the applicable service agreement.	Oct. 17, 2019	Active	Standard Contractual Clauses <sup>1</sup>
Ypiresia 800 – Teleperformance A.E (“Teleperformance”)	Third Party Service Provider	Greece Poland	Technical support for customers, including troubleshooting related to Verifone hardware, services and software, configuration assistance, and terminal swaps.	May 17, 2021	Active	N/A – EEA Member
Amazon Web Service	Third Party Service Provider	Germany Ireland United Kingdom France	Infrastructure used to process and store data related to Verifone’s payment gateway and related financial services for ecommerce merchants	March 31, 2021	Active	N/A – EEA Member
Snowflake	Third Party Service Provider	Germany Ireland	Provides SaaS data-warehousing service used by Verifone to generate reports of transaction analytics and other tools for merchant use. No access to personal data by service provider.	April 29, 2022	Active	N/A – EEA Member



**Payment Gateway Services in the USA:** This list includes third-party subprocessors engaged by Verifone or our customers for services in the United States:

Entity Name	Entity Type	Locations	Description of Activities	Date Added	Date Removed	Appropriate Safeguards
Cardinal Commerce	Third Party Service Provider	United States	Supplemental service to implement 3D-Secure for eCommerce customers; additional information provided in the applicable service agreement.	Oct. 17, 2019	Active	Standard Contractual Clauses <sup>1</sup>
Amazon Web Service	Third Party Service Provider	North Virginia Ohio Oregon	Infrastructure used to process and store data related to Verifone's payment gateway and related financial services for ecommerce merchants	March 31, 2021	Active	N/A – EEA Member

**Payment Gateway Services in APAC:** Here are the third-party subprocessors involved with Verifone or our customers in the Asia-Pacific region:

Entity Name	Entity Type	Locations	Description of Activities	Date Added	Date Removed	Appropriate Safeguards
Cardinal Commerce	Third Party Service Provider	United States	Supplemental service to implement 3D-Secure for eCommerce customers; additional information provided in the applicable service agreement.	Oct. 17, 2019	Active	Standard Contractual Clauses <sup>1</sup>
Amazon Web Service	Third Party Service Provider	Australia New Zealand India	Infrastructure used to process and store data related to Verifone's payment gateway and related financial services for ecommerce merchants	March 31, 2021	Active	N/A – EEA Member



<sup>1</sup>**“Standard Contractual Clauses”** includes the ICO's International Data Transfer Agreement for the transfer of personal data from the UK and/or the ICO's International Data Transfer Addendum to EU Commission Standard Contractual Clauses and/or the European Commission's Standard Contractual Clauses for the transfer of personal data to third countries pursuant to Regulation (EU) 2016/679 as set out in the Annex to Commission Implementing Decision (EU) 2021/914 and/or the European Commission's Standard Contractual Clauses for the transfer of Personal Data from the European Union to processors established in third countries (processor-to-processor), as set out in the Annex to Commission Decision 2010/87/EU as adapted for the UK, or such alternative clauses as may be approved by the European Commission or by the UK from time to time.

<sup>2</sup> The European Commission has the power to determine, on the basis of Article 45 of Regulation (EU) 2016/679 whether a country outside the EU offers an adequate level of data protection. Additional information is available at [https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions\\_en](https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en)

### **Datacenter Locations**

Verifone owns and controls access to the VCS infrastructure that is used to process and store data related to Verifone's payment gateway services. Verifone VCS datacenters are located in the following countries:

For the EEA:

- France
- United Kingdom
- Germany
- Finland
- Netherlands
- Sweden

For the USA:

- Atlanta
- New Jersey

For the APAC:

- Australia
- New Zealand