

HELLO

The
**Right
Conversation**

Hello

We're delighted you've signed up to join the Conversational SuperSkills Masterclass on

You'll be part of a group of senior HR and L&D professionals from similarly sized organisations. Together, you'll experience the 5 SuperSkills of Great Conversations™ in action—and explore how they can directly support your strategic goals.

To help you get the most from the day, we've put together this short information pack. Inside, you'll find everything you need to know about the session, including the pre and post **Conversational SuperSkills Masterclass** content.

If you have any questions at all, we're here to help:



Tel: 07974 193 224



WhatsApp: 07974 193 224



Email: info@therightconversation.co.uk

We're looking forward to seeing you there!



Anthony

**How we talk, how we listen,
what we say or don't say
and how we act matters.**

**It *really*
matters.**

The Right Conversation was born on the single belief that conversations lie at the heart of organisational performance. Every aspect of a company's culture - how people lead, collaborate, and make decisions - is shaped by the conversations they have every day.

These conversations determine who gets heard, how performance is addressed, and whether people feel safe to speak up.

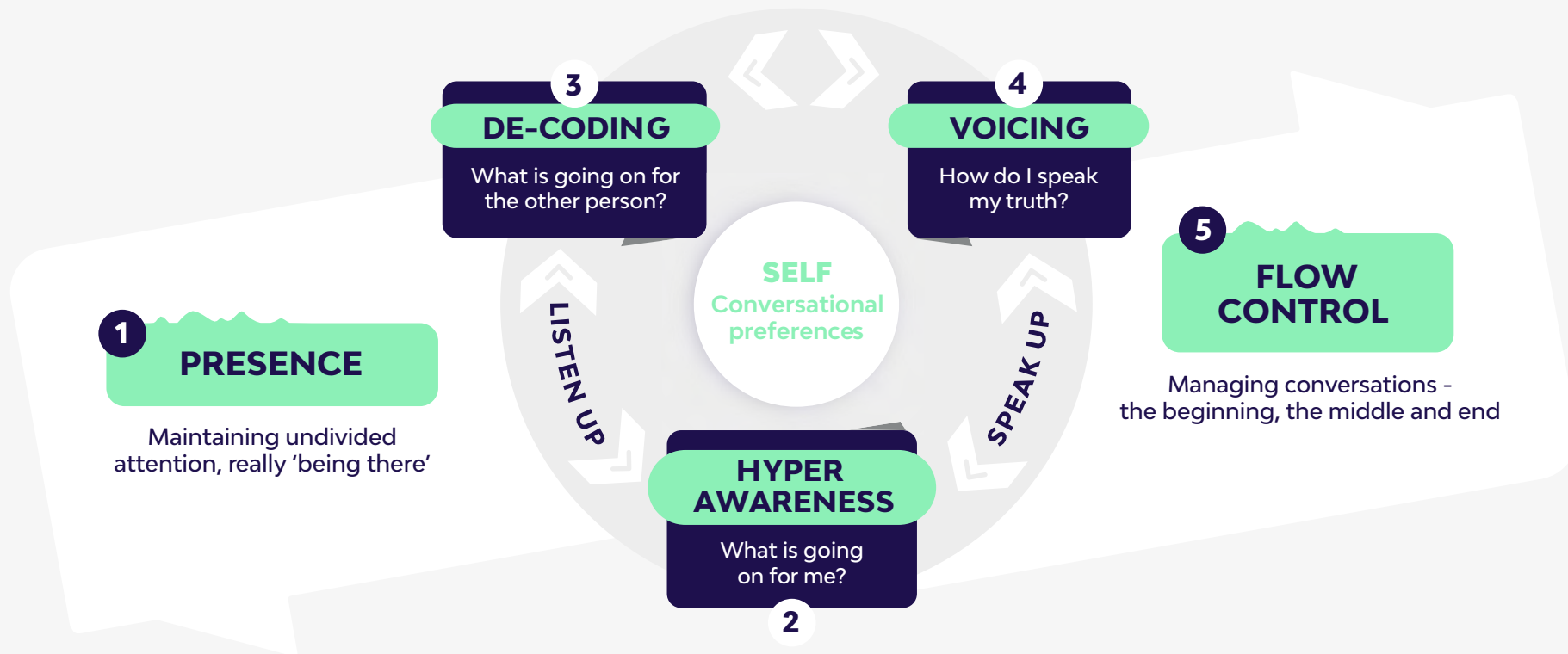
That's why we passionately believe that **to change how an organisation performs, you must first change how its people talk and listen to each other.**

Our mission has always been to **equip leaders, managers and colleagues with the mindset and skills to have authentic, high-impact conversations** - the kind that drive performance, build engagement, enable collaboration, and create workplaces where people thrive.

The Five SuperSkills of Great Conversations™

Conversations rely on a distinct set of skills and attitudes. The good news? These skills can be learned. Investing in these core capabilities helps improve the countless conversations your people have every day.

Developed in collaboration with London Business School, the Five SuperSkills of Great Conversations™ are the essential building blocks of effective communication—at work and beyond.



Changing habits and culture cannot occur unless we have a way of understanding what's going on in our conversations.

What to Expect & Important Dates

To help you get the most from your Conversational SuperSkills Masterclass experience, there are four steps to the journey that blends insights, interaction, and ongoing support.

1

Step 1 – Complete Your Personal SuperSkills Profile

Two weeks before the Masterclass, you'll receive an email with a link to complete your personal Conversational SuperSkills Profile—a unique tool designed to help you explore your natural conversational preferences across the Five SuperSkills.

Once completed, you'll instantly receive:

- Your personalised report
- A link to your Virtual Coach, who will guide you through your results

Please bring a digital or printed copy of your report with you to the in-person session in

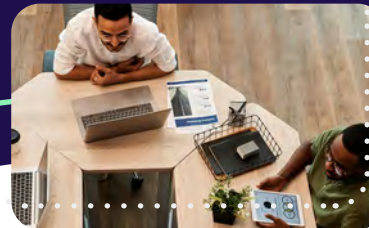
4

Join a Support & Challenge Group Coaching Session (Optional)

Around six weeks after the Masterclass, you'll have the opportunity to join a Support & Challenge Group Coaching Session with your cohort. **Together, you'll:**

- Reflect on actions taken
- Celebrate wins
- Share challenges
- Gain fresh perspectives

A mutually convenient date will be agreed during the Masterclass.



2

Attend the Conversational SuperSkills Masterclass

- Date:
- Time:
- Location:

Join a small group of peers from similarly sized organisations for a highly interactive, in-person session. You'll experience the SuperSkills in action and explore how to apply them in the real-world challenges you face every day.

3

Receive the Conversational SuperSkills nudges

After the Masterclass, you'll receive a series of Conversational SuperSkills Nudges—bite-sized, practical content received online to help you embed new habits and keep the momentum going.

The Masterclass Venue



Date:



Time:



Location:

The masterclass is being run at

The Palm Room (Underwood Lofts)

Lumier London
6-14 Underwood Street
London N1 7JQ

Closest Underground Station

Old Street (5 minute walk)



Dietary requirements.

Refreshments and lunch will be provided, let us know if you have any dietary requirements ahead of the day.



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A large, light green abstract shape with a dark blue outline, resembling a stylized letter 'L' or a corner, positioned in the top left of the slide.

Thank you



**We are really looking
forward to seeing you**