

INSTALLATION REQUEST FORM**CUSTOMER INFORMATION**

Company/Organization:

Address:

Phone:

E-mail

Contact Person:

Product Type:

Product Code:

Serial Number:

Date Installation Request Was
Submitted:General Terms and Installation
Agreement

- The installation request is an integral part of the sales agreement and applies to products with installation included.
- The installation process begins once the installation request form is filled out, signed, stamped, and sent to service@borasco.net following a phone consultation.
- The installation of the product must comply with the provisions outlined in the installation section of the user manual provided with the device. Installation will not proceed if the site is not prepared accordingly.
- For products not covered under the installation agreement, installation can be requested by paying the necessary fee. After payment, the service personnel will be directed to the specified company on a date determined by BORASCO, within a maximum of two weeks.
- In some cases, permission from authorized institutions may be required during the service work. Obtaining these permissions is the responsibility of the customer.
- Customers have the right to cancel or reschedule the technical service request at least 12 hours before the scheduled date. Failure to comply with this timeframe may result in service fees being charged.
- For washing and sanitation devices, operational conditions must meet the following standards: water pressure of 3-5 bars, water pH of 6-8, and water temperature of 10-25°C. If these conditions are not met, installation will not proceed.

Customer Preparations Checklist

YES / NO

- Is a project available that includes installation and layout details for the kitchen area?
- Has the floor of the kitchen area been leveled to ensure the proper operation of the products?
- If a hood is present, is there an exhaust duct available?
- Have the products been moved to the designated kitchen area?
- Is the water supply system prepared according to the project? Are the valves ready?
- Is the electrical system prepared according to the project? Are grounding, switches, and circuit breakers ready?
- Is the wastewater drainage system prepared according to the project?
- Are there technical personnel and a responsible user available for emergency intervention in the facility?
- Is there a designated person available to receive the equipment after installation?

I have read and accepted the above-mentioned General Terms and Installation Agreement. By signing this document, I request technical service from your company.

Customer**Borascos Ecological Systems**

Authorized Name and Surname

Authorized Name and Surname

Stamp/Signature

Stamp/Signature