**CLEANING AND MAINTENANCE.**

**PLEASE VACUUM YOUR NEWLY FITTED CARPET OR RUG FREQUENTLY AS SOME INITIAL FIBRE OR “” SHEDDING “’ IS NORMAL ON ANY CARPET BUT IT WILL NOT AFFECT THE APPEARNCE OR PERFORMANCE .**

**IMPORTANT AS HELP TO PREVENT STAINS:**

* **THE FRESHER THE STAIN, THE EASIER TO REMOVE.**
* **PLACE BARRIER MATS BY DOOR BUT ALSO CLEAN THEM REGULARLY.**
* **USE CASTOR MATS UNDER ALL CASTOR CHAIRS.**
* **ADD FURNITURE CUPS UNDER THE LEGS OF FURNITURE.**
* **LAY NON-SLIP UNDER ALL RUGS AND ROTATE RUGS REGULARLY TO SPREAD WEAR.**

**SPILLS AND STAINS**

**CARPETS AND RUGS WILL STAIN FROM SPILLS OF DAILY LIQUIDS LIKE COFFEE OR RED WINE.**

**IT IS IMPORTANT TO ACT QUICKLY.**

**DO**

* **PICK UP ANY SOLIDS BY USING A SPOON.**
* **ALWAYS REMOVING SOLIDS FROM OUTSIDE TO INSIDE SO TO THE “” HEART “” OF THE STAIN.**
* **BLOT UP LIQUID GENTLE WITH A PLAIN , ABSORBENT PAPER SUCH AS A KITCHEN TOWEL. CONTINUE CHANGING PAPER REGURLARLY , UNTIL IT COMES AS YOU NEED DRY PAPER.**
* **DO NOT ADD EXTRA LIQUID VISCOSE AND SISAL FLOORCOVERINGS AS VISCOSE AND SISAL ARE DELICATE PRODUCTS.**
* **IN THE CARPET OR RUG IS MADE FROM PURE WOOL IT MAY HELP TO ADD SOME COLD WATER AND GENTLY DRY IS AS ABOVE.**
* **CALL A PROFESSIONAL CARPET CLEANER WHO HAS THE SKILLS FOR CLEANING CARPETS.**
* **WAIT UNTIL CARPET IS COMPLETELY DRY AFTER CELANING BEFORE WALKING ON IT.**

**DO NOT**

* **RUB OR SCRUB AS THIS CAN ‘” BURST “” THE PILE SURFACE CAUSING PERMANENT DAMAGE.**
* **ADD WATER TO ANY CARPETS OR RUGS MADE FROM VISCOSE AND SISAL AS SISAL TENDS TO SHRINK .**
* **USE HOME STEAM CLEANERS.**
* **USE STEAM OR BONNET CLEANING.**
* **CLEAN RUGS IN BATH AS A RUG WILL BE FULLY SUBMERGED BY WATER.**

**IN CASE YOUR RUG OR CARPET NEED A STAIN REMOVAL THEN YOU SHOULD CONTACT A PROFFESIONAL CARPET CLEANER SPECIALIST. HE WILL ADVISE YOU.**

**STAINS ON SISAL ARE DIFFICULT TO REMOVE.**

**PLEASE NOTE THAT CLEANING CARPETS WILL TAKE PLACE ON -SITE HOWEVER FOR RUGS THEY MAY**

**RECOMMEND TAKING RUGS OFF SIDE TO BE CLEANED.**

**ANTI – STAIN TREATMENTS.**

**THIS WILL NOT MAKE CARPETS OR RUGS INVINCIBLE AS QUICK REMOVAL OF SPILLS IS STILL THE KEY , BUT TREATMENTS SHOULD “” BUY “” TIME AND WILL MAKE IT EASIER FOR PROFESSIONALS TO REMOVE STAINS.**

**STAIN TREATMENT NEED ONLY TO BE DONE BY PROFESSIONALS.**

**FOR ADDITIONAL PROFESSIONAL SUPPORT YOU CAN SEND YOUR REQUEST TO :**

[**WWW.WOOLSAFE.ORG**](http://WWW.WOOLSAFE.ORG)

[**WWW.JAMES.EU**](http://WWW.JAMES.EU)