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# AM Tax Clients are laughing all the way to the bank



## **Background**

AM Tax Solutions is a boutique firm based in Canterbury, offering stress free accounting and taxation services through a personalised, high touch approach. Their tailored service model is designed to meet the unique needs of small business owners.

## **Engagement**

Director Andrea Matthews first met the team from Accelerate Engine at the 2025 ATAINZ Annual Conference in Christchurch (atainz.co.nz).

Although Andrea had heard of Accelerate Engine the previous year, she was initially hesitant. With a lean team, she was concerned that running a scan and refund project might place too much pressure on her firm's limited admin resources.

That changed after a conversation with Kirsten Ammann from Accelerate, who demonstrated just how seamless the process could be. Accelerate's sophisticated software does the heavy lifting, automating much of the work.

"Because the Accelerate team did all the heavy lifting, rolling the dice on them absolutely paid off," said Andrea. "They were a pleasure to deal with, they went above and beyond, even helping me with some customised reporting, which was an unexpected bonus."

#### Time invested

Despite her initial time concerns, Andrea found the workload minimal.

"We're a time poor firm, yet we invested only a very small amount of time in this project, and the results for our clients were outstanding. One client received a refund of over \$9,000 and was absolutely thrilled."

## Ancient history

One especially satisfying result was a refund of nearly \$1,000 for Andrea's 80 year old mother, it had been many years since she was self employed, and the refund turned out to be 21 years old.

#### Recommendation

Now a strong advocate, Andrea is actively recommending Accelerate to other accounting firms, describing the company as a high value partner she's proud to align with.

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Call Ken to discuss how Accelerate Engine can calculate refunds and provide ongoing ACC management for your clients