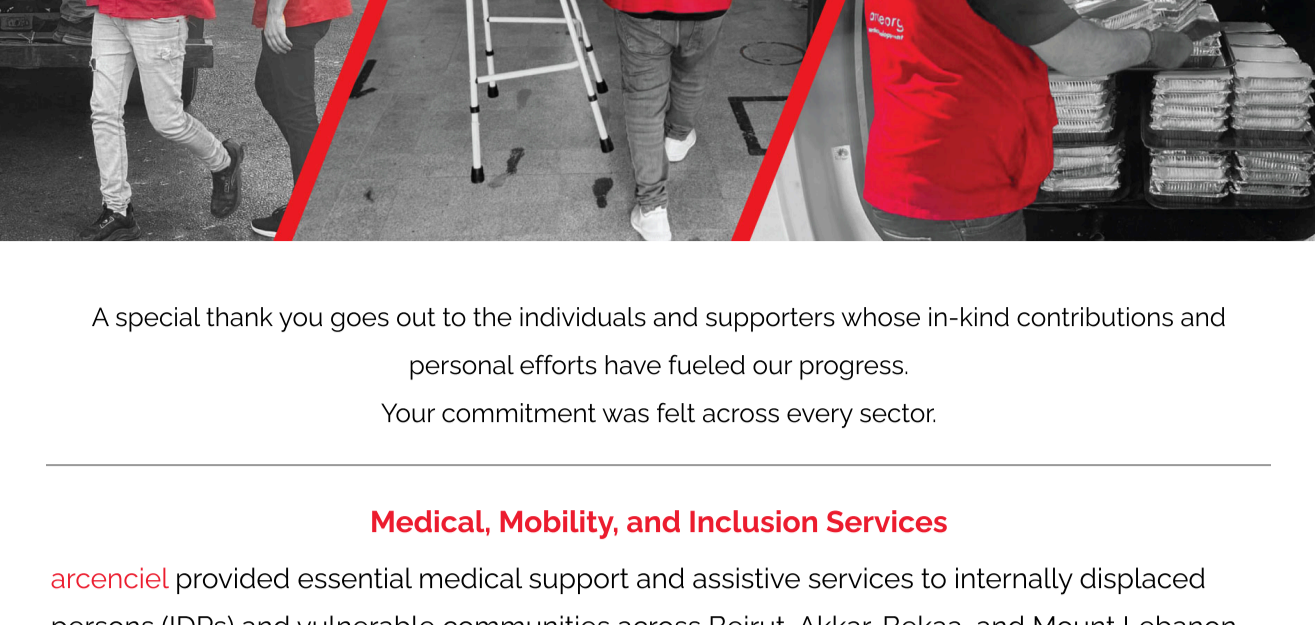


SHELTERS OF HOPE: IMPACT DURING THE 2024 WAR

During the hardest days of the war, we made a choice. We paused operations in several of our offices and transformed them into shelters for those who had nowhere else to go. It wasn't easy, but we couldn't just stand by. Together, with our partners and our tireless team, we built what became, for many, *shelters of hope* in the middle of chaos.

We are deeply grateful to everyone who stood with us during this time. This special edition, *Shelters of Hope*, is a glimpse of what we achieved together and none of it would have been possible without you.

Thank you.



A special thank you goes out to the individuals and supporters whose in-kind contributions and personal efforts have fueled our progress.

Your commitment was felt across every sector.

Medical, Mobility, and Inclusion Services

arcenciel provided essential medical support and assistive services to internally displaced persons (IDPs) and vulnerable communities across Beirut, Akkar, Bekaa, and Mount Lebanon.



4,782
medicine boxes & medications delivered



715+
assistive devices provided



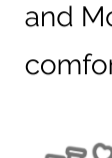
≈ 2,000
people received medication



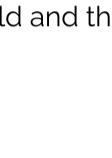
140
people benefitted from inclusion sessions

Food Security & Winterization Support

In the midst of the conflict and harsh winter, **arcenciel** ensured families in shelters across Lebanon received warm meals, essential food, and heating support to face both hunger and the cold.



3,770
food kits delivered



5,000+
individuals supported with meals



124,332
meals distributed



100,000 kg & 56,000L
of briquettes and diesel distributed respectively

Clothing, Hygiene & Essential Needs Support

Beyond immediate survival, **arcenciel** ensured displaced families, from children to the elderly, received warmth and basic necessities during the harshest days of the conflict. Through our social stores and community outreach, we supported families in Beirut, Bekaa, Akkar, Damour, and Mount Lebanon, helping them face both the cold and the challenges of daily life with comfort and care.



21,800+
pieces of clothing distributed



2,175+
individuals received incontinence products



237+
families received clothing support



400+
hygiene kits distributed

Psychosocial Support & Shelter Accessibility

At the heart of **arcenciel**'s response was a focus on creating safe, inclusive, and healing spaces. From giving children moments of joy and resilience through creative workshops, to ensuring shelters were physically accessible and safe for all. We worked to protect both the body and spirit during the hardest moments of displacement.



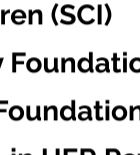
2,645+
beneficiaries of 193 psychosocial circus sessions



108
therapy sessions provided



2,400+
children engaged in psychosocial support activities and post-ceasefire performance



19
shelters equipped with accessibility improvements



Our Partners

arcenciel's emergency response was made possible with the support of all the people who donated and the entities below:

AIDA - Comunidad De Madrid

Centro Libanés - Fundación Carlos Slim - Fundación Alfredo Harp Helú

Chalhoub Group

ENGIM

Korean Diakonia

Save The Children (SCI)

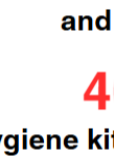
Swiss Philanthropy Foundation

The ELMA Relief Foundation

UN Women - "Believe in HER Power"

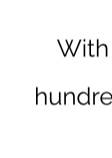
Ongoing Projects: GIZ & FdFL

AIDA - Comunidad de Madrid

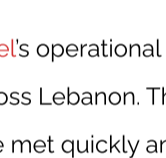


Comunidad de Madrid

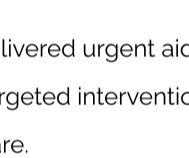
Thanks to the valued collaboration with **Comunidad de Madrid** and in partnership with **AIDA**, **arcenciel** implemented key initiatives to support both minors and internally displaced individuals affected by the conflict.



651
people received medication



Expanded relief efforts to include diapers and pillows for the young & elderly.



Centro Libanés



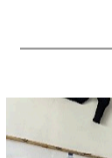
Through a first-time partnership with the Lebanese diaspora in Mexico and with the heartfelt support of **Centro Libanés**, **Fundación Carlos Slim**, and **Fundación Alfredo Harp Helú**, **arcenciel** was able to respond to the urgent needs of thousands of internally displaced persons (IDPs) across Lebanon. This meaningful act of solidarity from abroad brought critical relief to families sheltering in crisis showing a powerful expression of shared roots and unbroken bonds from the Lebanese community in Mexico.



15,000
clothes for displaced families



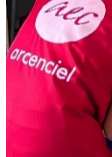
500
assistive devices for elderly and PwD



3,100
food kits for families in shelter



400
hygiene kits for families



3,000
medicine boxes for families



100,00 kg & 56,000L
of briquettes and diesel distributed respectively

Chalhoub Group



With the generous support of the **Chalhoub Group**, **arcenciel**'s operational teams delivered urgent aid to hundreds of internally displaced persons (IDPs) sheltering across Lebanon. Through targeted interventions in **arcenciel**'s key areas, essential needs were met quickly and with care.



22,000
diapers for 2,000 people (Damour, Bekaa, Akkar, & Beirut)



5,000
clothes for 2,500 IDPs



180
received wound care

ENGIM



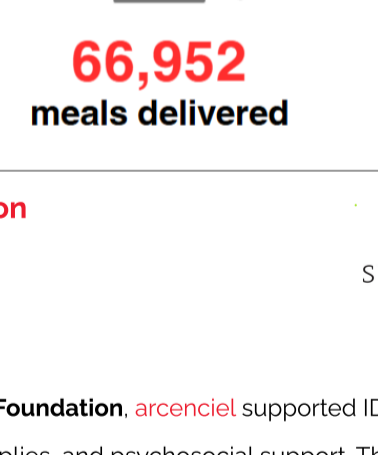
As a long-term partner supporting **arcenciel**'s humanitarian and development efforts, the Italian organization **ENGIM** contributed to our emergency response by providing essential clothing and hot meals to internally displaced persons (IDPs) residing in shelters.



1,380
hot meals for 78 families in coordination with World Food Programme (WFP)



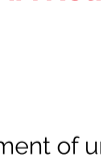
237
families received clothing (222 Lebanese & 15 Syrian)



Korean Diakonia



In partnership with **Korean Diakonia**, **arcenciel** was able to reach **168** vulnerable families across Beirut, Mount Lebanon, and South Lebanon. This collaboration addressed urgent needs across the basic assistance, food security, and health sector, bringing relief to families struggling through the hardships of war and winter.



1,800
tailored winter clothes donated

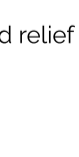


1,432
medication for families



149
food kits for households

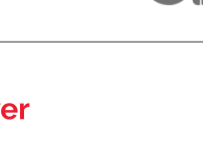
Save the Children (SCI)



In the face of growing fear and uncertainty, **Save the Children International (SCI)** stood by **arcenciel** to support families displaced by the conflict. With their support, **arcenciel**'s community kitchen provided warm, nourishing meals to internally displaced persons (IDPs) taking refuge in collective shelters across the Bekaa Valley. This vital effort continued until December 2024.



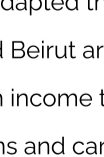
966
people reached



66,952
meals delivered



33,820
hot meals



33,105
cold meals

Swiss Philanthropy Foundation



Thanks to the **Swiss Philanthropy Foundation**, **arcenciel** supported IDPs and families in Beirut and Mount Lebanon with shelter, essential supplies, and psychosocial support. The support came in two phases, they followed up with another project that targeted post-war affected individuals.



350
medicine boxes



2,400
children engaged in psychosocial activities

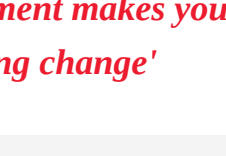


215+
assistive devices 3 shelters made accessible



180 & 108
psychosocial and therapy sessions provided respectively

The ELMA Relief Foundation



In a moment of urgent need, **the ELMA Relief Foundation** stood alongside **arcenciel** to support displaced families. In response to the urgent humanitarian needs, **arcenciel** provided critical relief, delivering the needs of families seeking safety and support. In addition to the services listed below, we held a **post-ceasefire holiday** performance for around **200 children** (grades 1 to 6), offering joy and relief through collective celebration.

676
people received medication

33
psychosocial circus sessions

510
food kits for 2,500 people

16
shelters made accessible

140
people benefitted from inclusion sessions

UN Women - Believe in HER Power

When war escalated in September, **arcenciel** and UN Women swiftly adapted the "Believe in HER Power" project to meet the urgent needs of displaced women in the Bekaa and Beirut areas. Originally launched in May 2024, the initiative was designed to provide women with short-term income through cash-for-work and economic inclusion activities like community kitchens and carpentry.

In response to the conflict, the project shifted focus to ensure displaced women could access vital livelihood opportunities and protection services in a safe environment.

56,000
meals cooked and distributed

2,000+
people in shelters received meals