

ATMOCE Smart Energy Management System
ATMOZEN APP & ATMOCE Cloud

USER MANUAL

– For Homeowner

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1. Introduction to the ATMOCE Smart Energy Management System

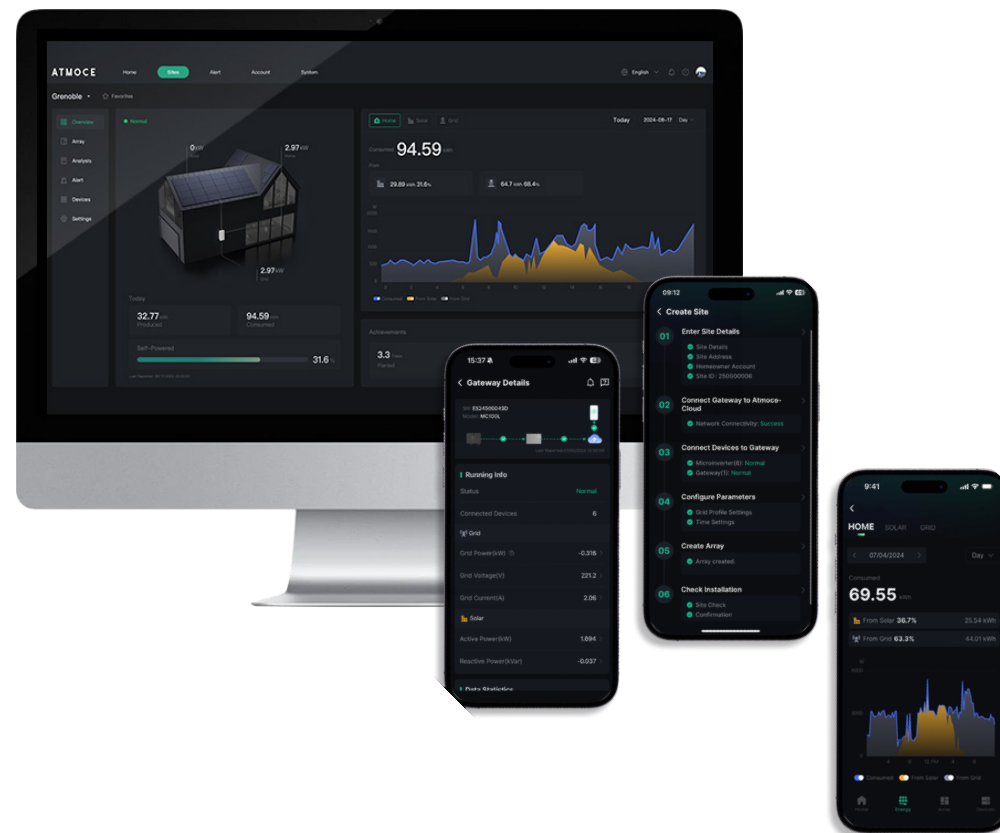
1.1 ATMOZEN APP & ATMOCE Cloud

Log in to the ATMOCE smart energy management system using your ATMOCE account.

- a. You can scan the following QR code to download the Atmozen app.

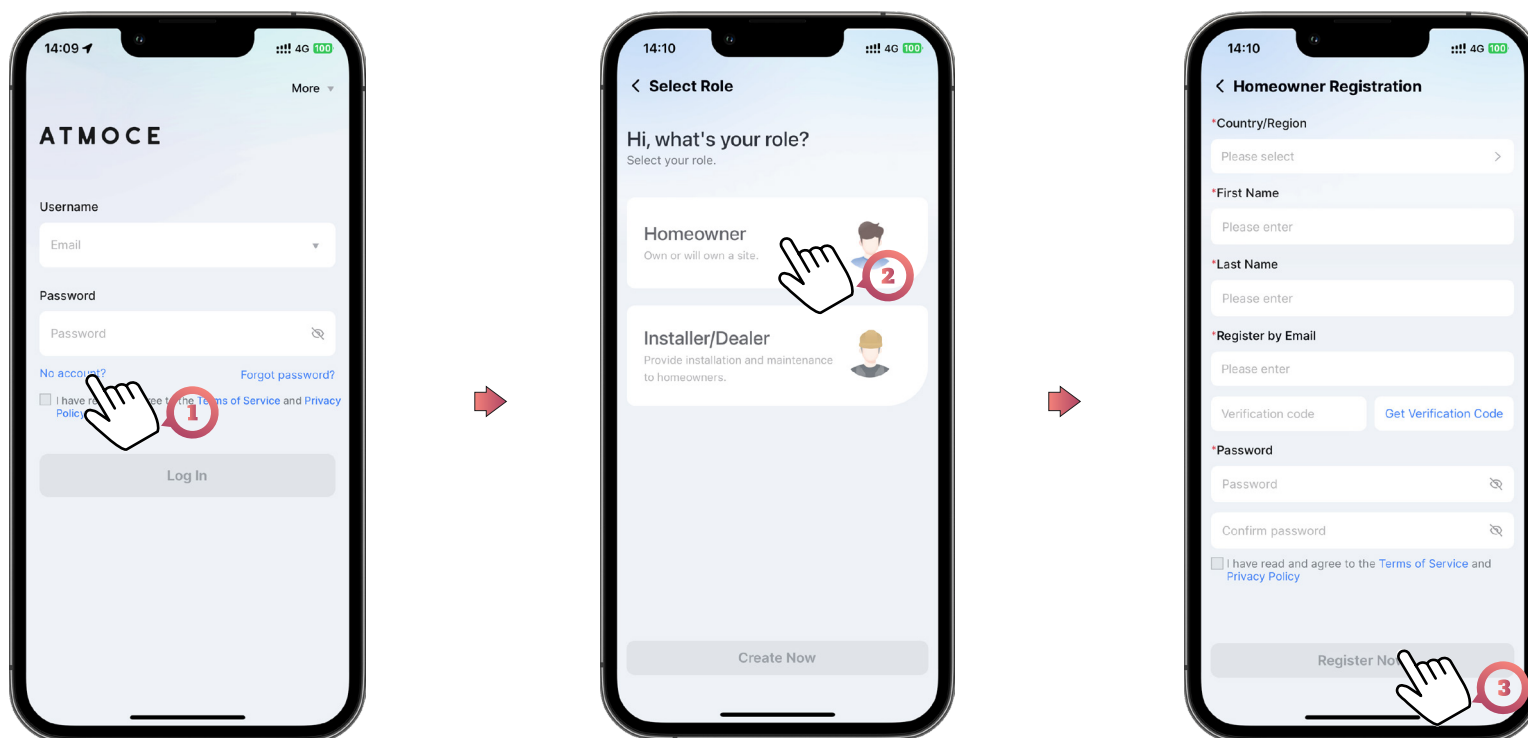


- b. Or search "ATMOZEN" in the Apple store or Google play.
- c. Or visit with your browser "<https://www.atmocecloud.com>".



1.2 How to Register in the ATMOZEN

- Click on No Account – Select Homeowner – Registration to register.
- After input the required information in the APP, the account will be created successfully.

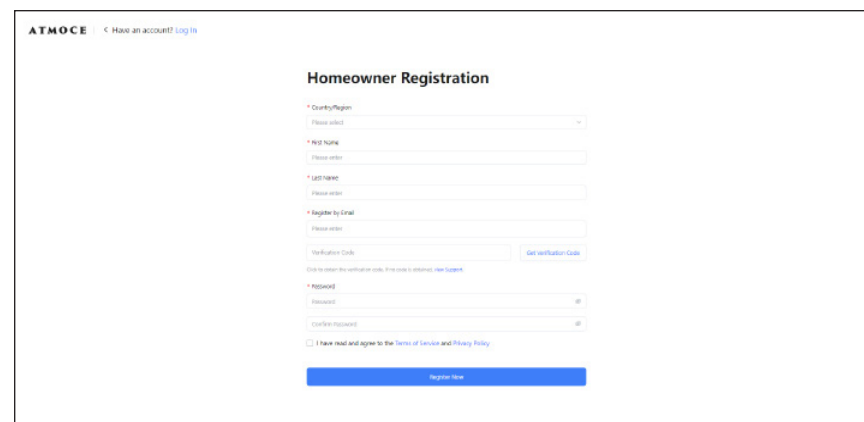
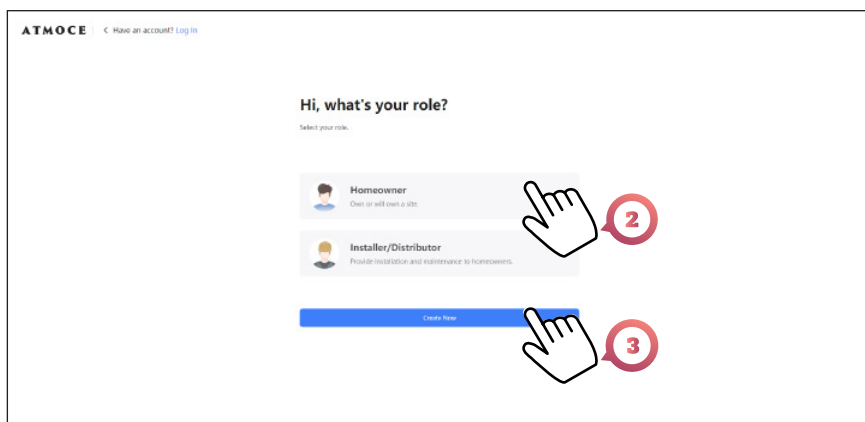
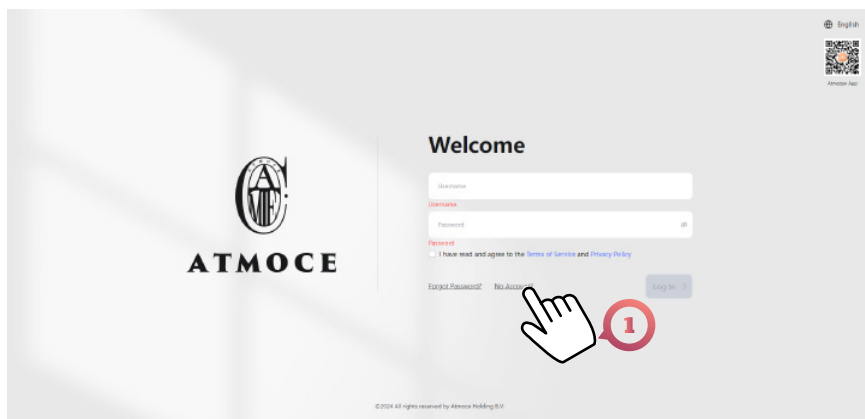


NOTE:

- The account created can be used in ATMOCE Cloud and ATMOZEN APP.

1.3 How to Register in the ATMOCE Cloud

- Click on No Account – Select Your Role – Registration to register.
- After input the required information in the website , the account will be created successfully.



NOTE:

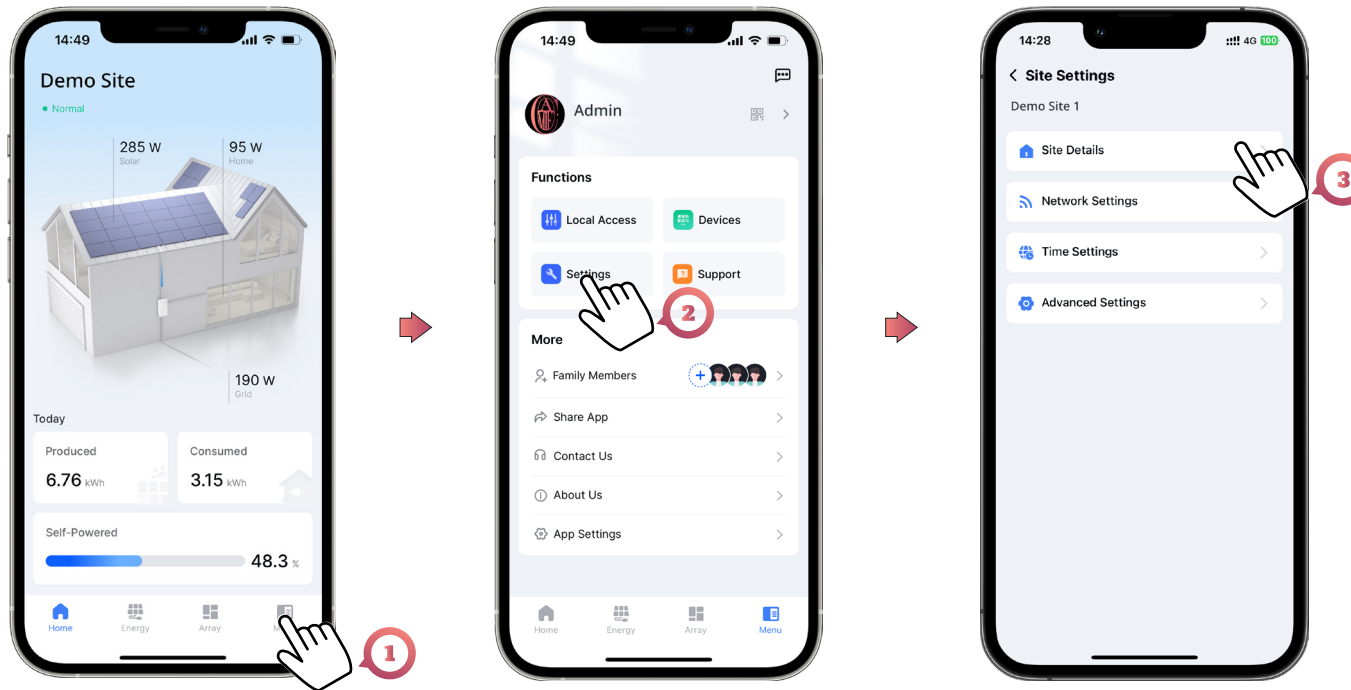
- The account created can be used in ATMOCE Cloud and ATMOZEN APP.

2. How to Use the ATMOZEN APP

2.1 About the Site

2.1.1 How to Change the Site Information and Configuration

a. Click on the Menu – Settings - Site Details to change the site details.

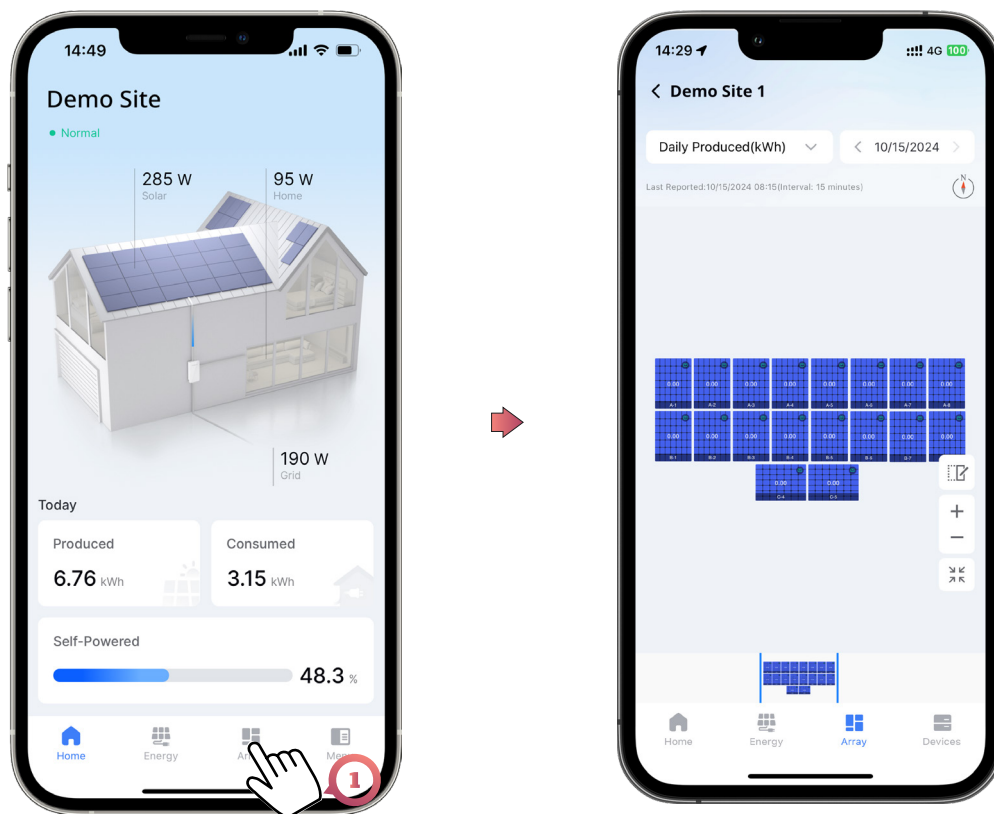


2.1.2 How to Change the Network Settings

a. Click on the Menu – Settings - Network Settings to change the details.

2.1.3 How to Check the Production of PV modules

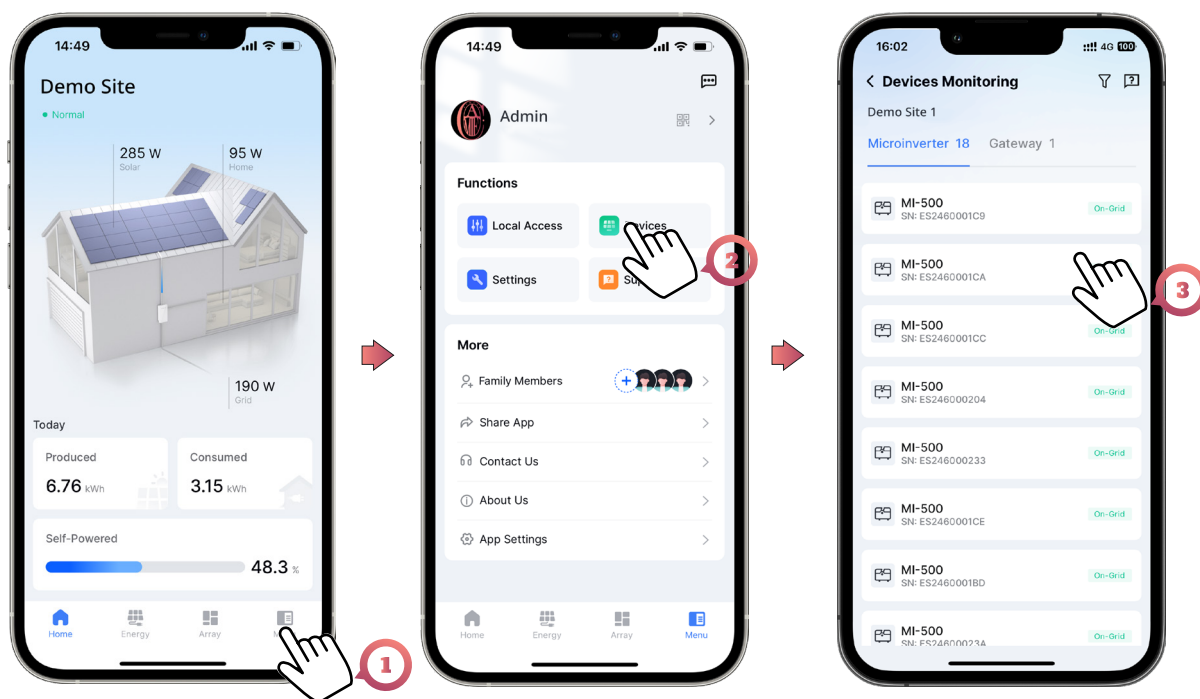
- Click on the Array to check the production information of each module.



2.2 About the Devices

2.2.1 How to Check the Status of the Devices

- Tap Status of the site.
- Select the faulty device to check the details.



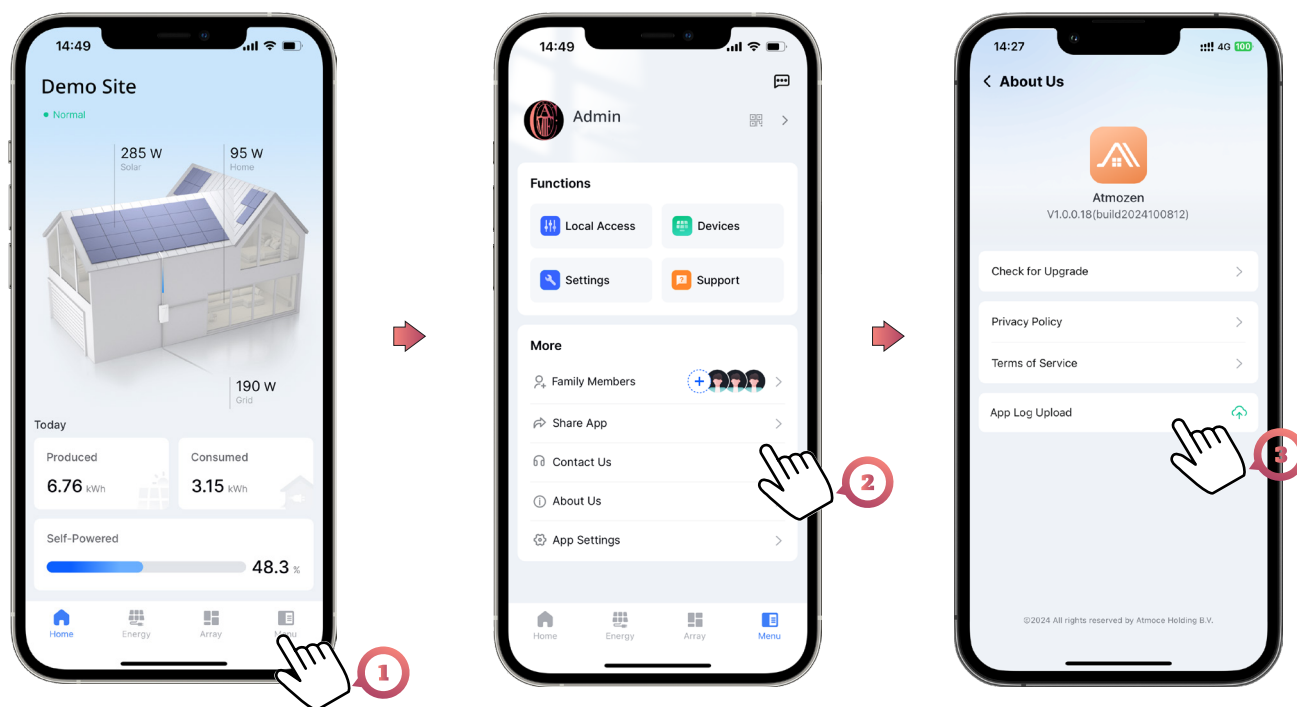
NOTE:

- The status can be performed only after the system has been activated via the Atmozen app.

2.3 About the Service and Support

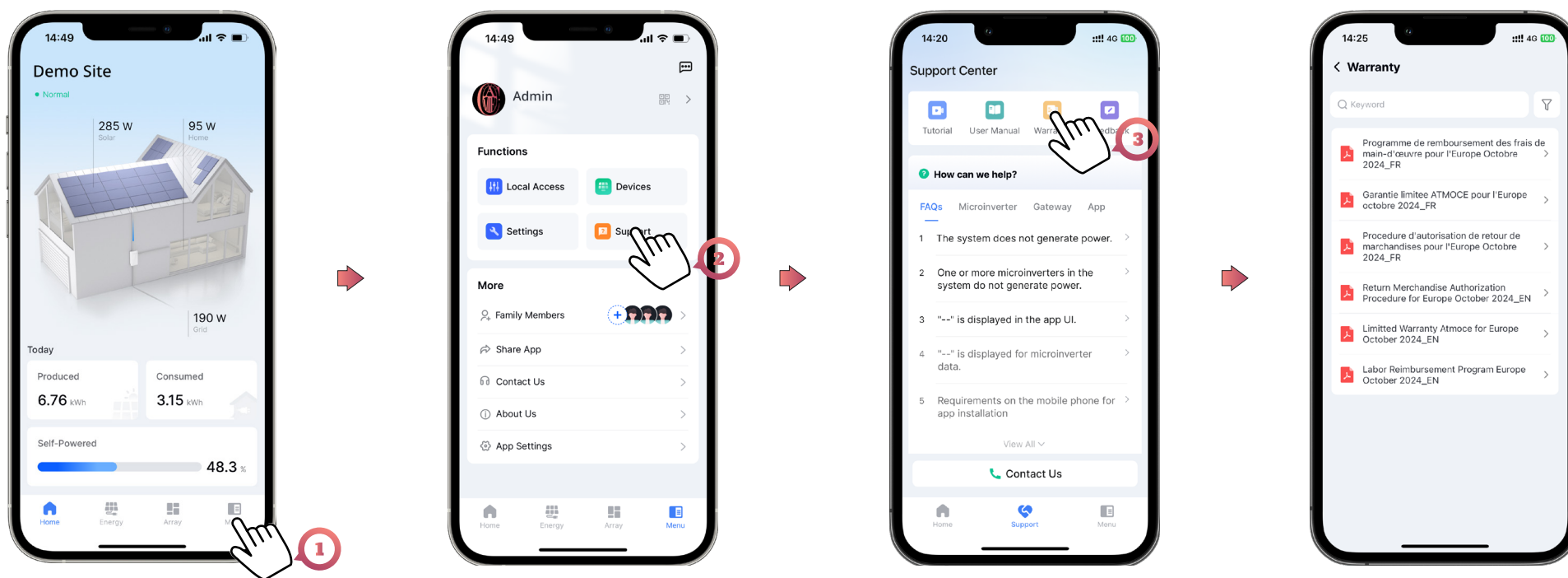
2.3.1 How to Upload App Log

a. Click on the Menu – About Us – App Log Upload to upload.



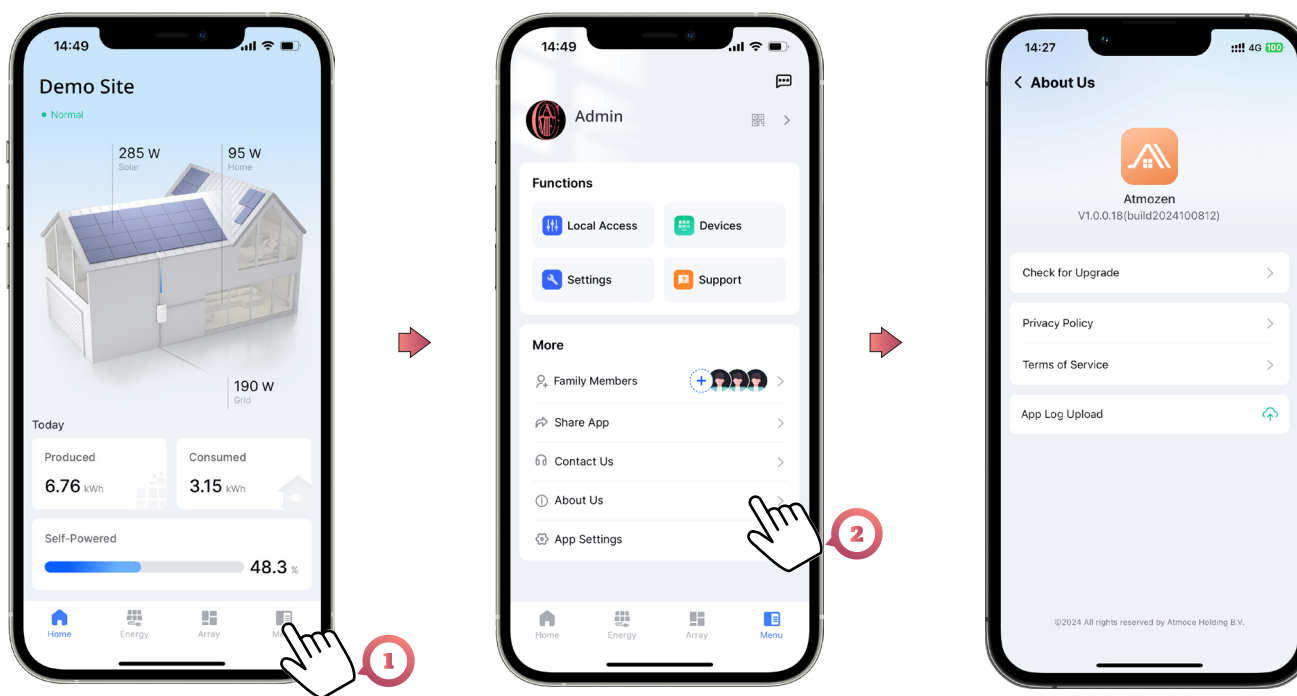
2.3.2 Service and Support

a. Click on the Menu – Support – Warranty to check.



2.3.3 How to check the APP version

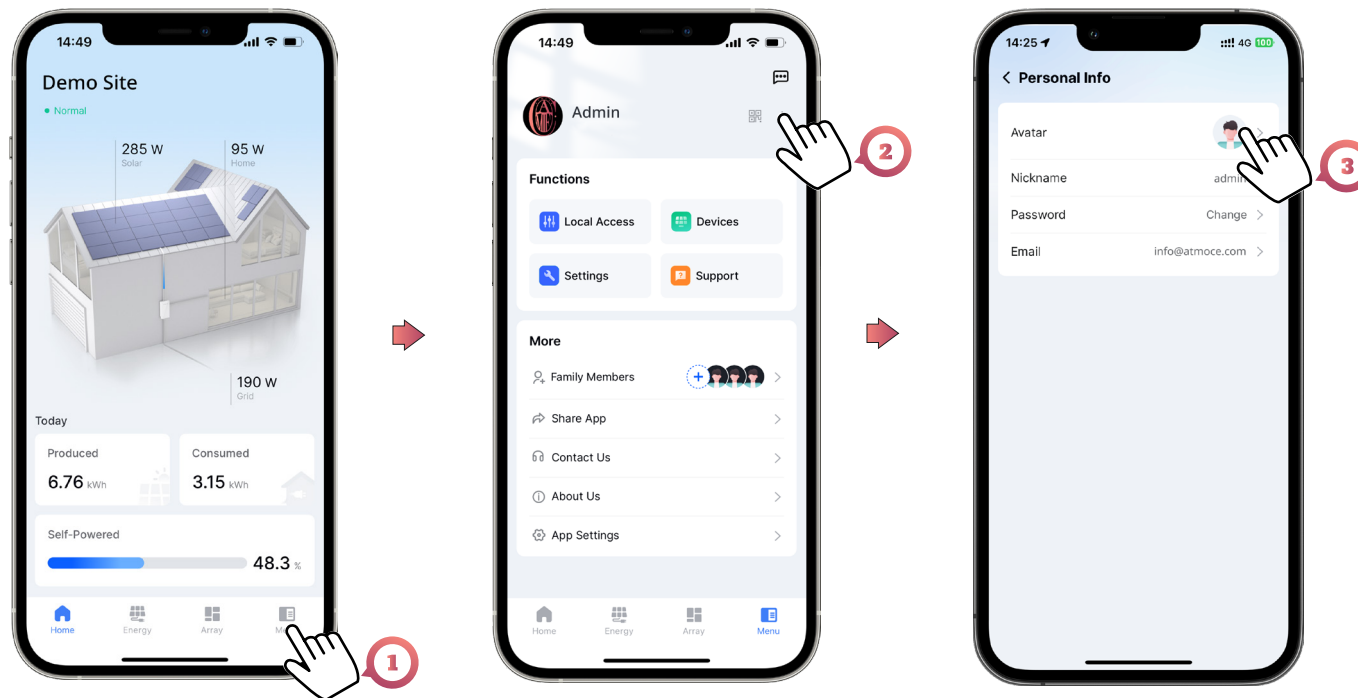
a. Click on the Menu – About Us to check.



2.4 About the Account

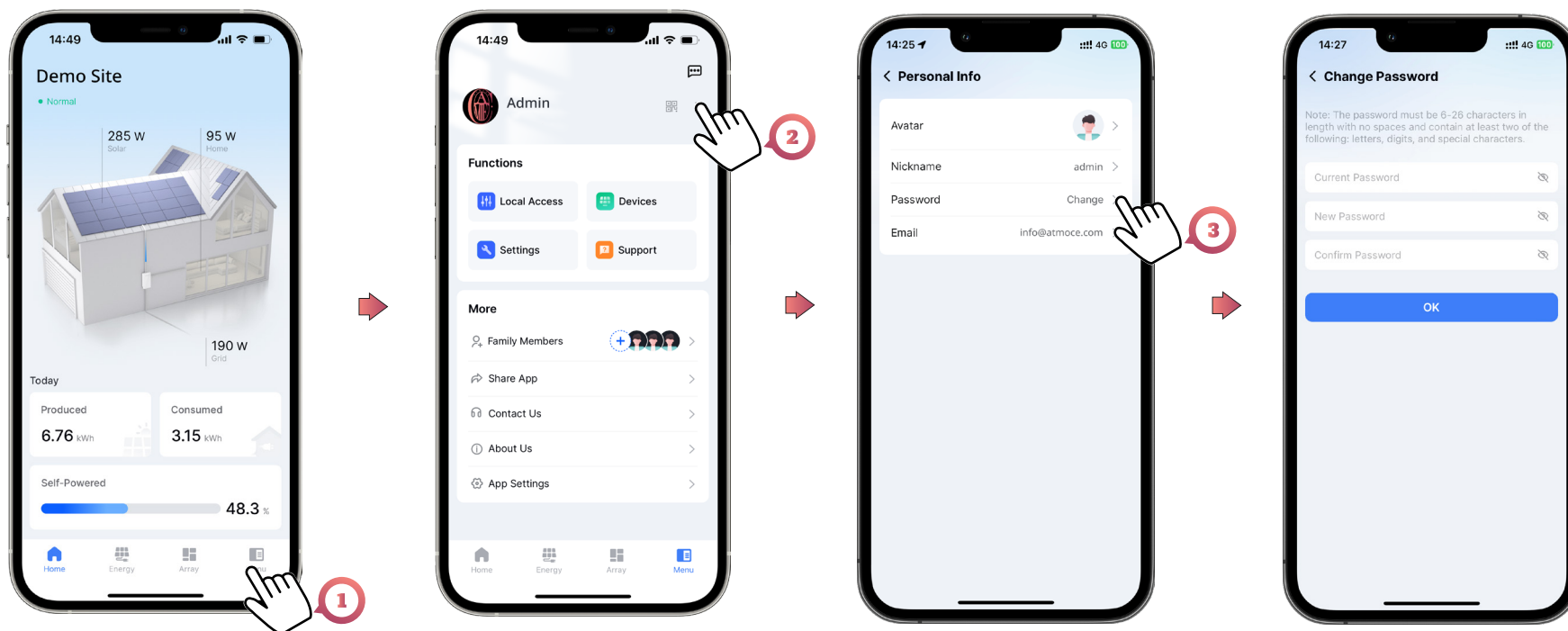
2.4.1 How to Modify Personal Information

- a. Click on the Menu – Personal information to modify.



2.4.2 How to Change the Login Password

a. Click on the Menu – Personal information - Password to change.

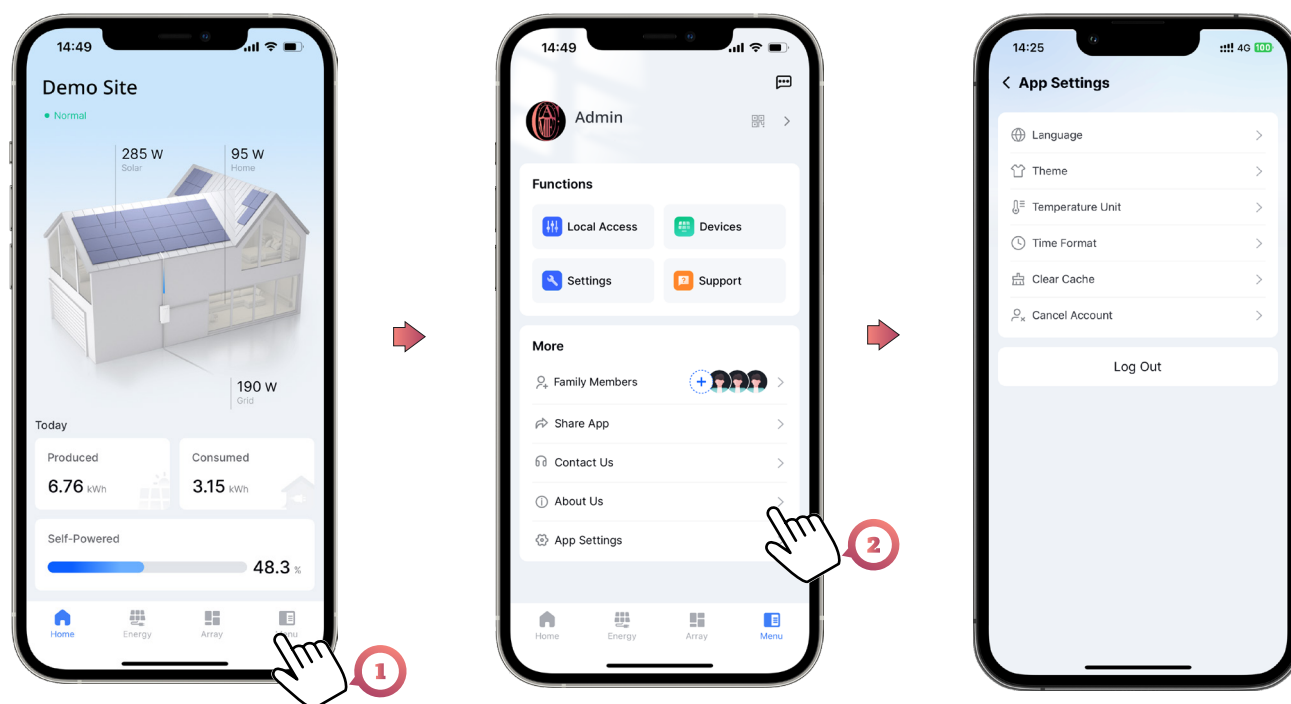


2.4.3 How to Verify an Email Address

a. Click on the Menu – Personal information - Email to change.

2.4.4 How to Change the Language

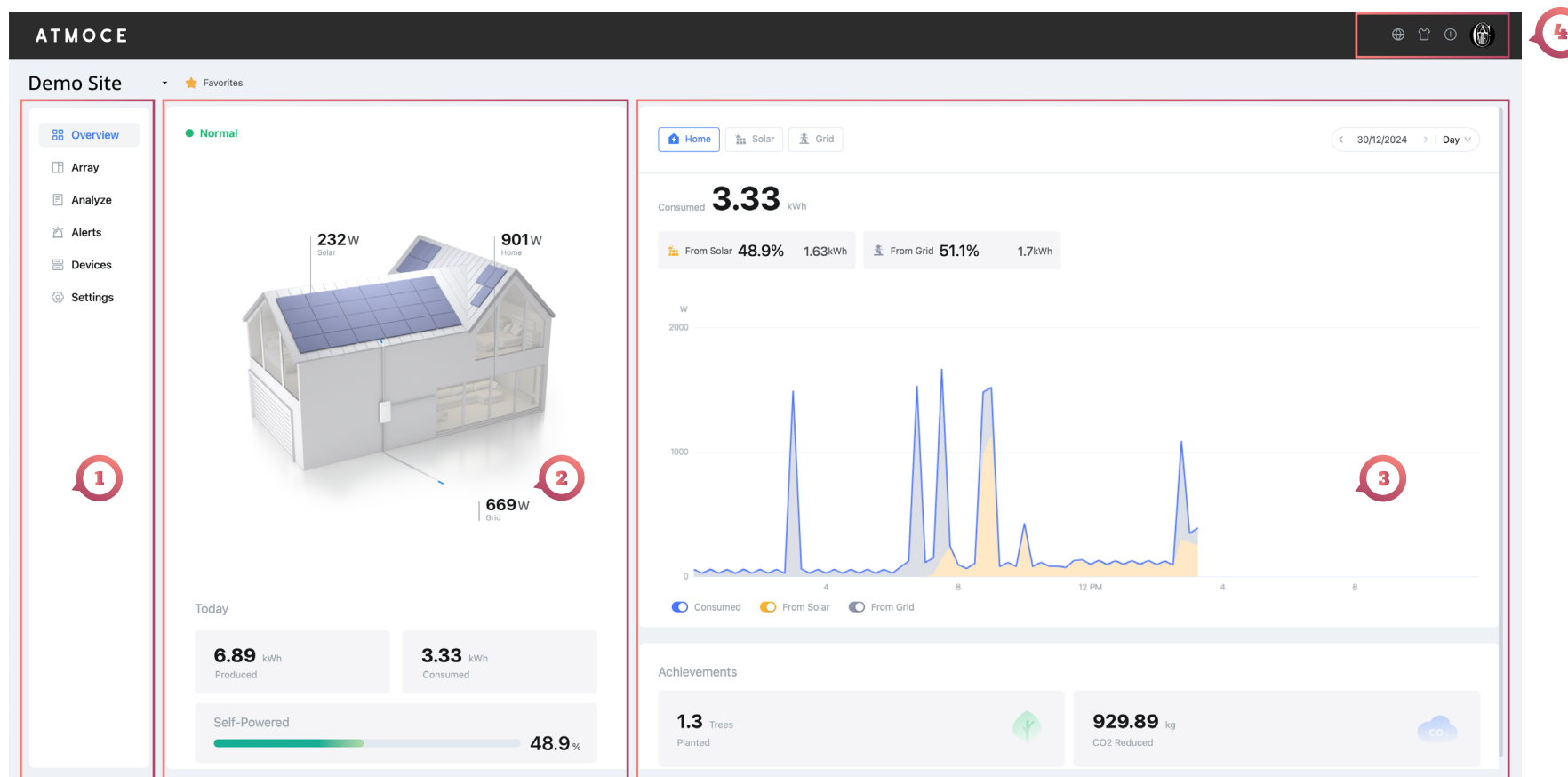
- Click on the Menu – App Settings - Language to change.
- Theme: To change the Dark Mode or Light Mode of the UI.
- Temperature Unit: To change the Fahrenheit and Celsius.



3. How to Use the ATMOCE-Cloud

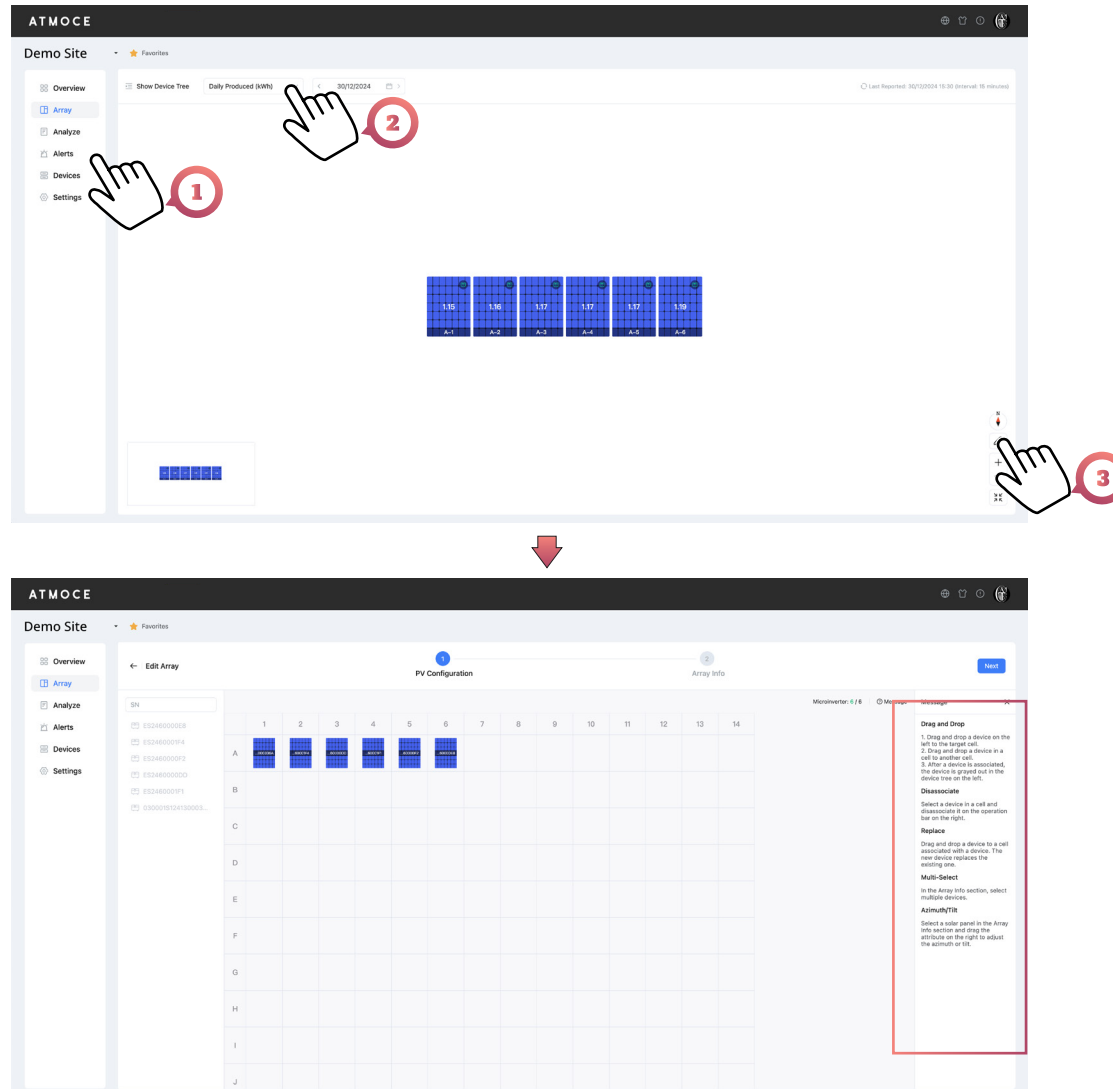
3.1 The Introduction of the Dashboard

- a. Area 1: Function board
- b. Area 2: Energy flow board
- c. Area 3: Data statistics board
- d. Area 4: Account management board



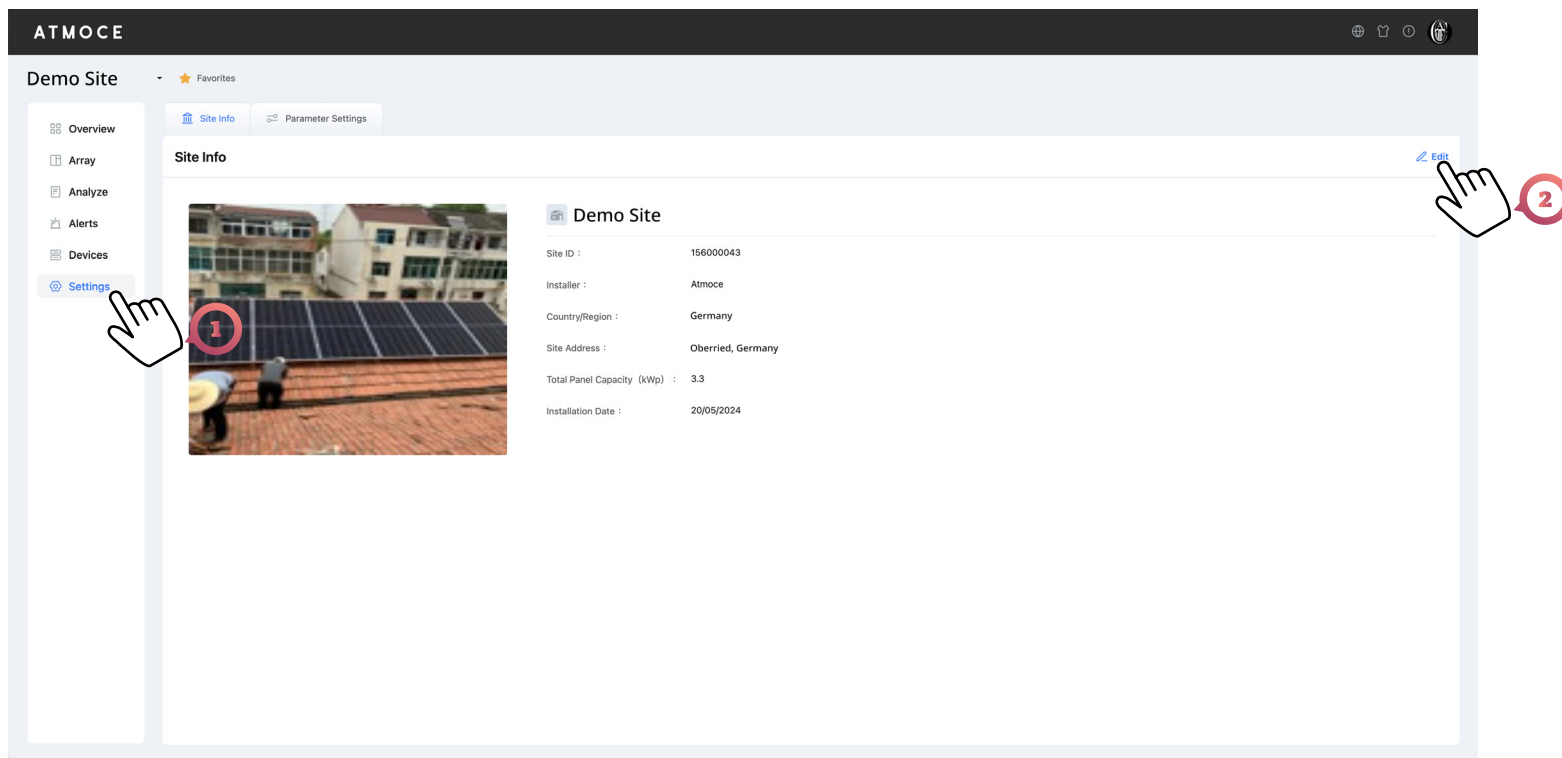
3.2 How to Check and Edit the Site Array

- Click on Array – Items to check the produced energy and power.
- Click on Edit Array to edit the array, the operation details can be found in the Message bar.



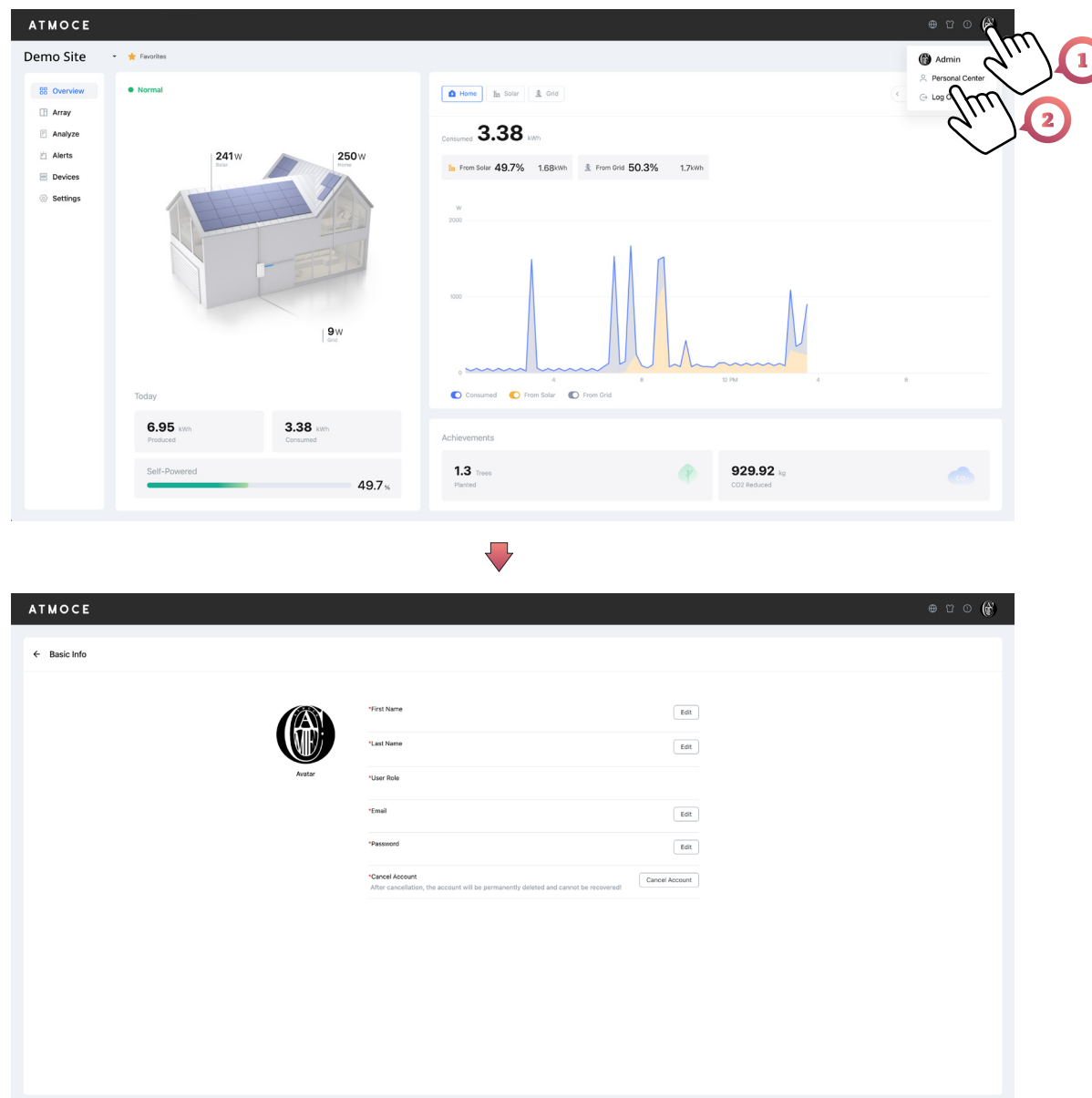
3.3 How to Edit the Site Information

- a. Click on Settings – Edit to change the sit information.



3.4 How to Edit the Personal Information

- Click on Avatar – Personal Center to change the personal information.
- The Password also can be changed in this website.



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