



**OZWIDE
ENERGY**



**OZWIDE
CARBON**



**OZWIDE
FIELD SERVICES**

ESG Report

—
2023



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"There's one issue that will define the contours of this century more dramatically than any other, and that is the urgent and growing threat of a changing climate"

Barack Obama

We respectfully acknowledge the Traditional Custodians of Country throughout Australia. We pay our respects to Elders past, present and emerging. At Ozwide Energy and Carbon, we welcome and support the LGBTIQ+ Community.



Highlights

Ozwide Energy and Carbon is proud to continually strive for better. We are committed to sustainable success and believe in continuous improvement, investing in our people, processes and technology. Here are some of the highlights of our ESG efforts to date.



Delivered energy reduction projects equivalent to **1,200,000 tonnes of CO₂** in 2022



Supported **600 unique organisations** on their energy and carbon journey since 2006

17 MILLION

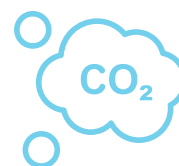
Reached a milestone of over **17,000,000 environmental and carbon certificates** successfully traded



Upgraded more than **1,700 premises** with **energy efficient solutions** across Victoria and New South Wales.



Submitted our application for **Climate Active** Carbon Neutral Certification



Measured and offset our **baseline carbon footprint** for FY21



Completed our inaugural **sustainability materiality assessment**



40% female participation across the Ozwide Energy and Carbon Group

From the Managing Director

"As we look to the future, we see our role as a trusted facilitator in the energy efficiency and carbon transition journey of our clients."

Ozwide Energy and Carbon was formed in 2006 at a time when the topics of energy efficiency and carbon neutrality were not yet mainstream. As early movers, we recognised that in the years ahead, governments and corporations around the world would soon be faced with a new set of rules. Rules that required them to think and act to efficiently manage their energy usage and reduce their carbon footprint.



Since then, we have gone on to support more than 600 organisations and 1,700 sites on their journey to operating more efficiently and reducing their impact on the planet. We believe that sustainability connects us to a better future. As we look to that future, we see our role as a trusted enabler of the energy transition. We are committed to fulfilling this role and providing solutions that support businesses throughout Australasia, delivering the highest quality work with integrity.

We hope you enjoy reading our ESG report that outlines our approach to the issues that we believe will define our long-term success.

Mark Ploenges
Managing Director



About Us

We are proud to play a role in Australia's climate challenge, supporting organisations to create value through the global energy efficiency and carbon transition. For us, sustainability is about a focus on the environmental, social, and governance elements of our business that guide culture, support alignment, provide transparency, and drive sustainable performance. We welcome the opportunity to walk the talk and the responsibility to work and grow sustainably.

Our Principles

Ozwide Energy and Carbon was founded in 2006 on three key principles:

1. Strong understanding of the Energy & Carbon industry;
2. Always delivering the highest quality work; and
3. Pushing the boundaries of existing energy solutions to achieve greater benefits and outcomes.

Through the years, these foundational principles have remained central and integral to the success of Ozwide Energy and Carbon and our clients.

Our People

We believe that the right people and the right culture is at the heart of any truly sustainable business. Our people are passionate, caring and values driven. It is our team that powers Ozwide Energy and Carbon and delivers for our clients and partners each day.



ESG at Ozwide Energy and Carbon

Like most organisations, our growth and success is determined by the value we create, and the impact we have on our stakeholders.

In January 2023, we took the time to understand the ESG topics that matter most to Ozwide Energy and Carbon and our stakeholders. Our view, is that if we can perform well on these topics, we will create sustainable value. These topics are outlined in our ESG framework below.

Our ESG Framework

The United Nations Sustainable Development Goals (UN SDGs) were developed in 2015 as a global plan of action based around 17 interlinked SDGs with the goal of achieving a better and more sustainable future for all by 2030. Since 2015, the UN SDGs has been adopted by all 193 member states of the United Nations.

In 2023, we conducted a Materiality Survey and invited all employees to participate, which helped us identify what matters most to us at Ozwide Energy and Carbon. From the survey findings, we have identified and validated our six material topics and the SDGs that we feel we can contribute most to.

SUSTAINABLE DEVELOPMENT GOALS

Environment

Energy Efficiency



Climate Action & Carbon Neutrality



Social

Training, Education & Engagement



Stakeholder Satisfaction



Governance

Innovation



Transparency & Risk Management



What we do:

Energy Efficiency



Ozwide Energy and Carbon provides energy retailers, asset owners and building managers with sustainable, cost saving and turnkey energy efficiency programs.

Lowers
energy bills

Boosts
business
productivity

Increases
energy
reliability

Improves
health
outcomes

Reduces
carbon
emissions

Our Energy Efficiency Programs:

- Are integration ready – proven, 'ready to launch' energy efficiency programs that integrate seamlessly into your business;
- Use sector-leading products and services;
- Link you with the most recognised and respected suppliers of quality energy; efficiency products through our exclusive partnerships;
- Offer outstanding ROI;
- Accelerate the return on your investment with reduced energy usage, decreased asset downtime and lower ongoing maintenance costs;
- Reduce your environmental footprint; and
- Achieve sizable reductions in environmental footprint and greenhouse gas emissions which can be reported to shareholders and clients.



We offer an aggregation hub for all government incentives and the various solutions available for businesses and residences to become more energy efficient, sustainable, and cost effective.

Accredited Energy Efficiency Services

We have delivered energy efficiency projects across various Australian State and Federal energy schemes, including, Victorian Energy Upgrades, the NSW Energy Saving Scheme and the Renewable Energy Target.



What we do: Carbon Neutrality



Ozwide Energy and Carbon has been helping businesses achieving their climate goals for over 17 years, providing companies with access to our market-leading knowledge of carbon markets, regulatory frameworks and compliance requirements.

High quality
carbon
offsets

Sourced
from
verifiable
projects

Australian
and
international
reach

Secure
transaction
platform

Co-benefits
for people
and planet

Carbon Offsets Explained

Carbon offsets are used by a company or organisation to compensate for what they are emitting and thereby decrease their net emissions. Offsetting involves purchasing carbon credits. Typically, one credit permits the emission of one tonne of carbon dioxide equivalent (CO₂-e).¹

We work closely with our clients and market leading climate experts through the four steps to become a Carbon Neutral business:



Measure



Offset



Reduce



Educate

As one of the first carbon offset providers in Australia, Ozwide Energy and Carbon provides offset options, and then purchases offsets on your company's behalf to bridge the emissions gap to make your business carbon neutral.

We use our accreditations and expertise to purchase, register, warehouse, and retire carbon certificates. We only procure market-leading, high-quality specialised carbon offsets in line with your goals.

Secure access to leading carbon credit registries



Gold Standard



¹.A combined measure of the warming potential of various greenhouse gases.

Environment

Ozwide Energy and Carbon delivers direct positive impacts on climate action and the clean energy transition whilst taking appropriate action to manage our environmental impact.

Climate change is the global challenge of our time and requires collaborative and collective efforts from individuals and businesses. Our business provides our clients with turnkey energy efficiency programs, assisting them in their decarbonisation transition. We also help our clients offset their carbon emissions to support them in their carbon neutrality process.

We are proud to have recently finalised our submission towards becoming a Climate Active carbon-neutral organisation. In addition, we have also extended our service offering to provide our clients with the option to also seek certification in Climate Active, Australia's only government-backed carbon neutral certification program.

7 AFFORDABLE AND CLEAN ENERGY



Energy Efficiency

Through our expertise and experience, we support organisations across Asia-Pacific to reduce their energy usage generating a positive impact on costs and emissions.

1.2
megatonnes
of CO₂-e
Reduced

13 CLIMATE ACTION



Climate Change & Carbon Neutrality

We support validated climate action and provide quality, high integrity carbon offsets that are fundamentally important to the achievement of corporate climate goals.

**Climate
Active**
Certification

In progress

Our Commitments for CY23:

- Develop our Carbon Credit Procurement Policy to ensure the integrity of carbon offsets that we provide; and
- Become Climate Active Certified as a carbon-neutral organisation.

Social

We sit at the forefront of energy and climate action and believe this provides us with an opportunity to share our understanding and knowledge.

As the world embraces a new era of energy and environmental action, we believe that awareness and understanding is crucial. As we guide our clients and stakeholders into this new era, we are privileged to build their knowledge of the climate transition and in doing so, support meaningful climate action.

Our business is our people. A team of likeminded, positive and dedicated people that value the Ozwide Energy and Carbon culture. It is this culture which drives innovation, accountability and excellence. We strive to be an employer of choice, celebrating not just what we have in common, but also our differences, knowing we have a shared goal to play our role as a trusted enabler of the energy transition.

8 DECENT WORK AND ECONOMIC GROWTH



Training, Education & Engagement

Filling the knowledge gap, providing the right information to the right people that can support meaningful action on climate and energy.

18
hours training
per employee

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



Satisfied Stakeholders

Delivering our services in a way that supports long-term, meaningful relationships inside and outside of our team. We know this is a long-game and trusted partnerships are key.

83%
Engagement Rate
Materiality Survey 2023

Our Commitments for CY23:

- 2023 Staff Values and Goals Survey;
- 2023 Customer NPS Survey;
- Quarterly Carbon Market Updates; and
- 4 x knowledge events in 2023.

Governance

We believe that good governance is defined by behaviours. How we work, deal with our clients, our stakeholders, and each other.

We know that to deliver value sustainably in the years ahead, we need to invest in innovation so that our clients and stakeholders can benefit. In 2023, we established the Ozwide Energy and Carbon Innovation Council. This is a team of advisors, with deep expertise and experience in climate, energy, business, technology and governance that will support the sustained delivery of value, and climate action.

We also believe that transparency builds trust. That is why we have voluntarily committed to sharing our approach to sustainable development with you.

9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE



Innovation

To maintain our position as a leader in the energy efficiency market, we are committed continuous improvement, and innovation to stay ahead of quick changing regulations and customer needs.

Expert
in-house

Innovation Council

16 PEACE, JUSTICE
AND STRONG
INSTITUTIONS



Transparency & Risk Management

Communicating our approach to identifying and managing relevant business and ESG risks will continue to support trust based relationships with our stakeholders.

2023
Risk Assessment
conducted

Our Commitments for CY23:

- Development of Company Code of Ethics and Code of Conduct;
- Annual disclosures of our key ESG metrics; and
- Establishment of an in-house Innovation Council.

Partnerships and Accreditations

Relationships built on trust and mutual benefit supported through strong engagement with leading industry partners.



Project Snapshot

We have delivered energy efficiency and carbon neutrality solutions for some of Australia's most respected organisations. For more information on the impact we had through the projects below, please reach out to a member of our team.

La Trobe University



Myer



DFO – Spencer St



Coles Express



References

<https://afma.com.au/membership/membership-list>
<https://www.cleanenergyregulator.gov.au/>
<https://www.climateactive.org.au/>
<https://www.climatecouncil.org.au/resources/carbon-offsetting-worthwhile/>
<https://www.climate-standards.org/>
<https://www.eec.org.au/>
<https://www.esc.vic.gov.au/>
<https://esia.asn.au/members/ozwide-energy-group>
<https://www.goldstandard.org/>
<https://puro.earth/>
<https://sdgs.un.org/goals>
<https://verra.org/>

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This report was prepared by Ozwide Energy and Carbon in collaboration with ESG Capital, a leading Australian ESG, sustainability and climate consulting firm. For more information, please visit their website: esgcapital.com.au





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