

## Court 6 Café Food and Beverage FAQ

### **1. Are we allowed to bring outside food and beverage?**

**Simple answer. No.** There is no outside food and beverage allowed. At Court 6 Café, we have many options available for large group booking and parties under our party and catering menu. **However**, we do understand that you may want to include your own culinary options for your party such as food provided by a third party caterer or specific cultural dishes. Therefore, in this situation, we can allow outside food and drinks (no alcohol) **under the condition that a minimum spending requirement is pre-ordered or spent at Court 6 Café.** This amount is determined by the number of courts you are booking. Please refer to the chart below:

# of Courts Booked:	Min. Spending Required to bring outside food and beverages (non-alcoholic)
1	\$100
2	\$150
3	\$180
4	\$200
5	\$250

This amount can be spent as a combination of food and beverage or beverages only. **Please do not bring outside food without prior approval or the outside food fee will be automatically charged.** In addition, all parties or groups of 8 or more are subject to an automatic 10% gratuity added onto the final café total. If your booking consists of using 4 or 5 courts, there will be an automatic gratuity of 15% added onto the final café total.

### **2. Are we allowed to bring outside alcohol?**

**No.**

### **3. Can I use a third party company to cater my event?**

Yes, you may have your party catered by a third party company as long as the minimum spending requirement is met. Please refer to the chart above. Also, please let us know if the catering company you are using has any special requirements such as needing extra space to setup or parking space if they are a food truck, etc.

### **4. Do you provide napkins, cutlery and plates?**

We will provide napkins, cutlery and plates if you are ordering food from us. If you are bringing outside food, we do not provide those items for you.

### **5. Is there a water fountain?**

We have a water station in front of Court 6 Café for you to fill your water bottles.

**6. Can you bring bottles of water?**

**No**, you cannot bring any outside beverages including (branded) water unless the minimum spending requirement is met at the café. Bottles of water and other beverages are sold at Court 6 Café. However, we allow and encourage our guests to bring refillable water bottles. We have a water station for you to fill your water bottles.

**7. Are we allowed to bring snacks?**

While we have our no outside food policy without a minimum spending requirement, we can make some specific exceptions for snacks if your group is birthday party or corporate booking. You are allowed to bring large bags of chips, popcorn, pretzels, or cookies as long as it is served in a bowl or serving tray (plastic or metal, **no glassware**). We do not provide serving bowls and serving utensils such as tongs. **Individual (personal sized) bags of snacks are not permitted.** In addition, fruit and veggie platters **are allowed**.

**8. We don't require any food from you as we are bringing outside food, how can I make up the minimum spending requirement for bringing outside food?**

If you have made the decision to bring outside food and won't require any food from us, you can make up the entirety of the minimum spending requirement by purchasing all your beverages from us.

**9. Do you provide pitchers of water?**

**No**. But you may bring your own pitcher (plastic only, **no glass**) and you can refill it at our water station. Please also provide your own cups and bring a Sharpie to write the names on the cups.

**10. Do we need to pre-order our food early? Can we order on the day of the booking?**

If your group is a birthday party, corporate booking or a group of 8 or more, please contact us no later than 3 days in advance to pre-order your food and let us know what time you would like your food to be served. You are welcome to add more food to your order on the day of. However, we prioritize pre-ordered food orders first. Any food orders placed during the preparation time of a pre-ordered food orders will be prepared last.

**11. Are we allowed to bring birthday cakes?**

**Yes**. Birthday cakes and "dessert food" does not apply to our minimum spending requirement.

**12. What dessert food are we allowed to bring?**

You can bring birthday cake, ice cream cake, ice cream, donuts, cupcakes, sweet pastries, dessert pies, cream puffs.

**13. My booking is neither lunch or dinner so I won't require any food from the café, but may I bring snacks and drinks?**

*You can bring snacks (please refer to Question #7), however please purchase your beverages from us if you are not meeting the minimum spending requirement. If there are any outside drinks that are not from our café, you will be automatically charged the minimum outside food fee.*

**14. Do you sell birthday cakes?**

**No.**

**15. Do you have a fridge/freezer for us to store our cake?**

**Yes.** *When you arrive, please let the front desk staff know that you have a birthday cake and if it needs to be refrigerated or kept in the freezer. When your cake served, please ask the front desk staff.*

**16. Do you provide table cloths?**

**No.**

**17. Do you provide decorations?**

**No.**

**18. What time will the food be served?**

*You can have your food served at any time you request. However, the serving time options also depend on the type of booking you are making. Please refer below:*

***Kid's Birthday Party*** – food can be served at any time during your booking up to the last half hour

***Archery Tag Birthday Party*** – food will be served at the last half hour of the booking

***Archery Tag*** – food will be served when your archery tag games are finished

***Court Rental*** - food can be served at any time during your booking. Food can also be served before or after your booking however if you would like your food served before or after your booking, please let us know well in advance so we can reserve tables for you. We cannot guarantee table availability if there are other bookings that have reserved your area after your Court Rental is finished.

**19. When is the latest date to pre-order food for my booking?**

*Please let us know your phone order by phone (604-321-6800, press 2 for café) or email ([court6cafeordering@gmail.com](mailto:court6cafeordering@gmail.com)) no later than 3 days before the day of your booking.*

**20. I am bringing a cake, do you provide candles, lighter and cake knife?**

*We can provide a cake knife for you. We do not provide candles and lighter.*

**21. Do you have vegan options?**

**Yes.** *We can prepare pizza on a vegan cauliflower crust. Please request for this in advance as we have limited stock.*

**22. Do you have options for guests with nut/egg/gluten allergies?**

*Yes, please let us know your requirements for dietary restrictions and we will do our best to accommodate. We can prepare our pizzas on a gluten free cauliflower crust (please let us know early as we have limited stock). We can also make our burgers into a lettuce wrap upon request.*

**23. Do your pizza crusts contain nuts?**

*Our pizza crusts do contain **wheat and milk** and also **MAY CONTAIN** soy, egg, sesame, mustard and sulfites according to the listed ingredients. While our pizza crust do not contain the “may contain” ingredients, the crust was produced in an environment that could have come in contact with those specific ingredients.*

**24. What kind of meat is in your hot dogs?**

*All Beef.*

**25. Can we use your microwave or oven to reheat our food?**

**No.**

**26. We are having our party catered by another company, can their staff use your kitchen?**

**No.**

**27. Do we need to pre-pay for our food order in advance?**

**No.** *It is not necessary as you may want to add more items to your order on the day of. Your final food and beverage bill can be paid for at the café at the end of your booking.*

**28. What else do we need to know about what we cannot bring?**

**Please do not bring outside alcohol, helium balloons, pets, and glassware. There is also no vaping inside our facility.**