

Facilities Management Team of the Year - Public Buildings

This category is intended to honour a company that has shown exceptional leadership, impact, and commitment across all aspects of facilities management in public buildings

Team Impact & Achievements

- Show how the team has made a measurable difference in building operations, maintenance, cleaning, workplace services, front-of-house support, fire safety/ security oversight, and environmental sustainability, or protection of people, property, and assets.
- Has the team demonstrated exceptional performance during security incidents, emergencies, patrol operations, or major events?
- Provide evidence of successful initiatives, risk assessments, proactive interventions, or safety audits that improved the building environment.

Collaboration & Teamwork

- Does the team demonstrate strong internal cooperation, communication, and coordination?
- Have they collaborated effectively with other departments, law enforcement, emergency services, contractors, or external partners?
- Show how cooperation has directly contributed to improved facilities in the building.

Innovation & Initiative

- Has the team developed or implemented new technologies, processes, sustainability measures, or tools that enhance FM delivery? Examples: digital reporting, smart building systems, IoT sensors, energy optimisation, workflow automation.
- Have they taken proactive steps beyond standard duties to improve building efficiency, reduce downtime, or enhance user experience?

Workforce Competence & Development

- Does the company invest in staff training, professional certifications, and continuous development?
- Do they mentor colleagues, support upskilling, or promote a continuous improvement culture within the organisation?
- Do you maintain a qualified, experienced, and customer and safety-conscious team?

Compliance & Best Practices

- Does the team maintain high compliance with security regulations, PSA standards, internal policies, and audit requirements?
- Have they contributed to the development, refinement, or improvement of internal security protocols, emergency procedures, or risk frameworks?

Customer Satisfaction & Support

- Do clients or partners report high satisfaction with product performance and after-sales support?
- Are there case studies, testimonials, or retention rates that demonstrate strong relationships?

*Legal proceedings

If your company has been subject to any prosecution in relation to fire safety law or health and safety law since 1 January 2022, or has been subject to any enforcement notices, then your entry will automatically be disqualified