

FIRE, SAFETY & SECURITY AWARDS



Property Management Company of the Year

This category is intended to honour a company that has shown exceptional leadership, impact, and commitment across all aspects of property management

Excellence in Property Management

- *Show how your company has delivered outstanding performance across key property management functions such as: day-to-day building operations, tenant and resident services, maintenance management, lease and occupancy management, financial administration and service charge oversight, supplier and contractor management, asset upkeep and lifecycle planning, sustainability and environmental performance*
- *Describe your service portfolio – do you provide full-service property management, block/residential management, commercial property management, or specialist offerings such as asset management, portfolio oversight, or building improvement programmes?*

Innovation & Advancement

- *Has your company introduced new technologies, tools, systems, or operational approaches that have strengthened property management delivery? Examples include: digital platforms for tenant communication and service requests, property management software, remote monitoring tools, smart building technology.*
- *Show how you are addressing emerging property sector challenges such as rising sustainability expectations, cost efficiency, evolving tenant needs, compliance requirements, or resilience planning.*

Quality Assurance & Compliance

- *Demonstrate robust compliance with national and international standards and regulations relevant to property management, such as: building safety legislation, landlord and tenant regulations, health and safety compliance, fire safety and statutory maintenance, ISO 9001, ISO 14001, ISO 41001, or other applicable standards*
- *Provide evidence of: audited processes and quality assurance systems, strong governance practices, regular inspections and compliance checks, continuous improvement initiatives*

Workforce Competence & Development

- *Does the company invest in staff training, professional certifications, and continuous development?*
- *Do you maintain a qualified, experienced, and customer and safety-conscious team?*

Leadership & Industry Contribution

- *Has the company played a leading role in shaping the security safety industry (e.g., participation in standards bodies, policy input, public advocacy)?*
- *Do you collaborate with other stakeholders for broader security safety improvement?*

Customer Satisfaction & Support

- *Do clients or partners report high satisfaction with product performance and after-sales support?*
- *Are there case studies, testimonials, or retention rates that demonstrate strong relationships?*

***Legal proceedings**

If your company has been subject to any prosecution in relation to fire safety law or health and safety law since 1 January 2022, or has been subject to any enforcement notices, then your entry will automatically be disqualified