

FIRE, SAFETY & SECURITY AWARDS



Facilities Management Provider of the Year

This category is intended to honour a company that has shown exceptional leadership, impact, and commitment across all aspects of facilities management

Excellence in Facilities Management

- Show how your company has delivered outstanding performance across key FM service areas such as building operations, maintenance, cleaning, energy management, workplace services, front-of-house support, compliance management, fire safety oversight, and environmental sustainability.
- Describe your service portfolio – do you provide integrated, end-to-end FM solutions or specialist offerings (e.g., hard services, soft services, asset management, energy optimisation)

Innovation & Advancement

- Has your company introduced new technologies, tools, systems, or innovative approaches that strengthen FM delivery, improve building performance, or enhance the experience of occupants?
- Are you addressing emerging FM challenges such as energy efficiency, sustainability targets, indoor environmental quality, digital transformation, space optimisation, asset lifecycle management, or resilience against operational disruptions?

Quality Assurance & Compliance

- Demonstrate compliance with relevant national and international FM, safety, environmental, and quality standards, such as ISO 9001, ISO 14001, ISO 41001 (FM systems), ISO 45001, energy standards, or statutory building compliance requirements.
- Show evidence of audited processes, robust quality assurance systems, planned maintenance regimes, service-level monitoring, and continuous improvement initiatives that ensure consistent, high-quality delivery.
- Highlight how your organisation promotes a strong internal culture of safety, regulatory compliance, risk management, and operational excellence across all FM services and teams.

Workforce Competence & Development

- Does the company invest in staff training, professional certifications, and continuous development?
- Do you maintain a qualified, experienced, and safety-conscious team?

Leadership & Industry Contribution

- Has the company played a leading role in shaping the security safety industry (e.g., participation in standards bodies, policy input, public advocacy)?
- Do you collaborate with other stakeholders for broader security safety improvement?

Client & Customer Impact & Results

- Can the company show evidence of successful outcomes (e.g., reduced incidents, improved compliance, enhanced safety)?
- Does the company have a strong track record for client satisfaction, responsiveness, and support?
- Are there notable projects, case studies, or testimonials from clients?

***Legal proceedings**

If your company has been subject to any prosecution in relation to fire safety law or health and safety law since 1 January 2022, or has been subject to any enforcement notices, then your entry will automatically be disqualified