

Job Description

Salesforce Support Developer

Position Title: Salesforce Support Developer

Experience Required: 2-4 years

Location: Kurla, Mumbai

Job Summary:

We are looking for a proactive and detail-oriented Salesforce Support Developer to help maintain, troubleshoot, and enhance our Salesforce ecosystem. The ideal candidate will have strong technical skills in Apex and Lightning, along with a passion for solving problems and improving user experience. This role is critical in ensuring platform stability and delivering minor enhancements aligned with business goals.

Key Responsibilities:

- Provide daily support and maintenance of the Salesforce platform.
- Diagnose and resolve issues related to configurations, flows, and integrations.
- Implement minor enhancements (custom objects, fields, flows, validation rules).
- Collaborate with business users and cross-functional teams to optimize system usage.
- Maintain clear and up-to-date documentation of customizations and processes.

Required Skills and Qualifications:

- 2-4 years of experience in Salesforce development and/or support.
- Strong command of Apex, Visualforce, Lightning Components, and SOQL.
- Familiarity with Salesforce APIs and configuration tools.
- Experience with Git and deployment tools (Change Sets, ANT).
- Excellent troubleshooting and communication skills.

Preferred Qualifications:

- Salesforce Platform Developer I certification.
- Experience with Sales Cloud or Service Cloud.
- Knowledge of Salesforce DX, CI/CD pipelines, and Agile methodologies.
- Understanding of data migration tools and strategies.

What We Offer:

- Competitive salary and benefits package.
- Opportunity to work with a talented team and cutting-edge technologies.
- A supportive and inclusive work environment.
- Professional development opportunities.

