

Job Description

Identity and Access Management (IAM) Analyst

Position Title: Identity and Access Management (IAM) Analyst

Experience Required: 2+ years

Location: US (Remote) – Must be a U.S. Citizen or Green Card Holder

Job Summary:

We are seeking an IAM Analyst to manage user access, accounts, and identity services for a 24/7/365 healthcare and IT environment. This role ensures secure, efficient, and accurate identity and access management across the organization, supporting both clinical and technical teams.

Key Responsibilities:

- Provide user account provisioning, maintenance, and deactivation in compliance with security policies.
- Respond to and resolve access-related support requests in a timely manner.
- Monitor identity systems for data accuracy and security compliance.
- Collaborate with end users to identify and troubleshoot account issues.
- Assist in process improvements for IAM workflows and documentation.

Required Skills and Qualifications:

- 2+ years of experience in programming, IT support, or other technical services, OR equivalent education/experience.
- Exposure to troubleshooting and resolving data quality or access issues.
- Experience working directly with end users to diagnose and resolve account problems.
- Strong attention to detail and commitment to security best practices.

What We Offer:

- Fully remote U.S. opportunity with flexibility to work onsite as required.
- Competitive salary and benefits package.
- Opportunity to work on mission-critical healthcare applications.
- Collaborative team culture with professional growth opportunities.

