Job Description
Applications Analyst

Position Title: Applications Analyst

Experience Required: 3+ years

Location: US (Remote) - Must be a U.S. Citizen or Green Card Holder

Job Summary:

We are seeking an experienced Applications Analyst to join our team, providing technical leadership, application support, and workflow optimization for healthcare-related systems. This role will focus on Electronic Health Record (EHR) systems, application configuration, and customer requirement analysis. The ideal candidate will work collaboratively across teams to ensure reliable, high-performing applications that support critical clinical and business operations.

Key Responsibilities:

- Collaborate with team members and internal stakeholders to provide technical leadership for application tools and workflows.
- Maintain, troubleshoot, and support EHR systems and other healthcare applications.
- Configure, implement, and optimize clinical information systems.
- Gather customer requirements and translate them into actionable design specifications.
- Contribute to multidisciplinary project teams and follow formal project management methodologies.
- Develop and manage work plans, ensuring timely delivery of tasks.
- Create, execute, and document test plans and test cases.
- Provide end-user support, training, and system walkthroughs, preferably in a healthcare environment.
- Maintain relevant certifications, including Epic if applicable.

Required Skills and Qualifications:

- 3+ years of recent healthcare or IT experience relevant to the role.
- 1+ years providing application maintenance/support for EHR systems.
- 1+ years in application/system configuration and healthcare application implementation.
- Strong experience defining requirements and translating them into design solutions.
- Experience supporting small-scale enterprise customers (internal or external).
- Proficiency with formal project management methodologies.
- Strong communication, analytical, and problem-solving skills.
- If Epic: Current Epic certification in a relevant application.

What We Offer:

- Fully remote U.S. opportunity with flexibility to work onsite as required.
- Competitive salary and benefits package.
- Opportunity to work on mission-critical healthcare applications.
- Collaborative team culture with professional growth opportunities.

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