

Privacy Policy

Last Updated: 13 October 2025

1. Introduction

Welcome to quantM Solutions AI ("we", "our", "us"). We respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website (quantmsolutionsai.com) or use our AI and automation services.

By using our website or services, you agree to the terms outlined in this policy.

2. Who We Are

quantM Solutions AI is a UK-based Limited business that provides AI automation and custom agent solutions for businesses using platforms such as n8n, OpenAI, Relevance AI, Voiceflow, and more.

- Business Name: quantM Solutions AI
 - Registered Country: United Kingdom
 - Contact Email: info@quantmsolutionsai.com
 - Website: <https://quantmsolutionsai.com>
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3. Information We Collect

We collect information to provide and improve our services. This includes:

a. Personal Data

- Name
- Email address
- Company name

- Contact details (if voluntarily provided through forms or inquiries)
- Project-related information shared during consultations or via forms

b. Automatically Collected Data

- IP address
- Browser type and version
- Device and operating system
- Referring URLs
- Website usage data (pages visited, duration, etc.)

c. Uploaded or Processed Data

If you use our automation or AI tools (e.g. through integrations with n8n, Google Drive, or Relevance AI), we may temporarily process uploaded content such as:

- Documents, invoices, or forms for automated processing
- Chat or AI workflow input data

All uploaded data is handled securely and used only for the intended service.

4. How We Use Your Information

We process your data for the following purposes:

- To operate and provide our automation or AI services
- To communicate with clients about projects, updates, and support
- To analyse service performance and improve functionality
- To send occasional service updates or marketing communications (with opt-out option)
- To ensure compliance with legal or regulatory obligations

We do not sell, rent, or trade your personal information to third parties.

5. Use of AI & Automation Tools

Our services may involve processing data through third-party AI or automation platforms, including but not limited to:

- OpenAI API – for text generation and automation workflows
- n8n – for building and deploying custom AI agents and workflow automation
- Google Workspace (Drive, Sheets, Gmail) – for data processing and communication

These tools only process data necessary for the operation of the workflow. We ensure that all third-party providers used are GDPR-compliant and maintain strict confidentiality standards.

6. Cookies and Analytics

Our website may use cookies or analytics tools such as Google Analytics to understand visitor interactions and improve user experience.

You can manage cookie preferences or disable cookies in your browser settings. Analytics data is anonymised and used only for performance and improvement purposes.

7. Data Storage and Security

We store data securely using cloud-based services such as:

- Google Cloud / Drive
- Zoho Mail servers
- Relevance AI and n8n secure infrastructure

All transmissions are protected by SSL encryption (HTTPS), and access is restricted to authorised personnel only.

We retain personal data only as long as necessary to fulfil the purposes outlined in this policy or as required by law.

8. Data Sharing

We may share limited data with trusted third-party providers strictly for service delivery purposes (e.g. hosting, analytics, automation tools). All third parties are required to maintain confidentiality and process data in compliance with the UK GDPR.

9. Data Retention

We keep data only for as long as necessary to provide our services or as required by law. Project-related data may be deleted upon request or at the end of the engagement period.

10. Your Rights (UK GDPR)

You have the right to:

- Access your personal data
- Request correction or deletion
- Object to processing
- Withdraw consent (where applicable)
- Request data portability

If you wish to exercise these rights, contact us at info@quantmsolutionsai.com.

11. International Data Transfers

Some third-party service providers may process data outside the UK. In such cases, we ensure appropriate safeguards are in place, such as Standard Contractual Clauses or equivalent protections under UK GDPR.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised update date. Continued use of our services after such updates constitutes acceptance of the new terms.

13. Contact Us

If you have any questions, concerns, or complaints about this Privacy Policy or how we handle your data, please contact us at:

quantM Solutions AI

Email: info@quantmsolutionsai.com

Website: <https://quantmsolutionsai.com>

Jurisdiction: United Kingdom

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