

PRIVACY POLICY

Last Updated: October 6th, 2025

Effective: October 6th, 2025

NockBox Inc. ("we," "us") operates cryptocurrency mining pool services at nockbox.org and pool.nockbox.org. This policy explains how we handle your data.

NOTICE AT COLLECTION

What we collect: Identifiers (email, IP), network activity (mining data), commercial info (transactions), geolocation, hardware specs

Why: Service delivery, security, legal compliance

Your rights: Access, delete, correct, port, opt-out

We don't sell your data

Contact: support@nockbox.org | Appeals: support@nockbox.org (subject: "Privacy Appeal")

1. DATA WE COLLECT

You Provide

- Google/GitHub login (email, name)
- Wallet addresses for payouts
- Telegram handle (optional, with consent)
- Government ID & address proof (only if KYC required)

Automatically Collected

- **Mining:** Shares, proof rates, hardware specs, worker IDs, connection logs
- **Network:** IP address (mandatory for sanctions), location, browser info
- **Financial:** Transaction amounts, block heights, payout status

2. HOW WE USE DATA

Use	Legal Basis (GDPR)	Purpose
Mining operations	Contract	Service delivery
Payouts	Contract	Service delivery
Sanctions screening	Legitimate interest + Legal obligation	Compliance

Use	Legal Basis (GDPR)	Purpose
Fraud prevention	Legitimate interest	Security
Support	Contract	Service
Telegram alerts	Consent	Optional feature

3. DATA SHARING

Service Providers (under contract):

- Google Cloud (hosting)
- Cloudflare (security)
- Vercel (web hosting)
- ipdata.co (geolocation)
- Sumsub (KYC when required)

Other:

- Blockchain (public transactions)
- Law enforcement (valid legal process)
- Successors (merger/acquisition)

We maintain a sub-processor list at [URL] with 15-day change notice.

4. DATA RETENTION

Type	Period	Reason
Compliance (KYC, sanctions alerts)	5 years	Legal requirement
Transactions >\$3,000	5 years	Tax/AML
Routine IP logs	90 days	Security
Raw shares	7 days → aggregated	Performance
Account data	Active + 90 days	Service

5. YOUR RIGHTS

Everyone

- ✓ Access your data
- ✓ Correct errors
- ✓ Delete account (except compliance/blockchain data)
- ✓ Export data (email us)
- ✓ Contest automated decisions
- ✓ Opt-out of marketing

California (CCPA)

Additional rights to know, delete, and non-discrimination. We honor GPC signals.

EU/UK (GDPR)

Additional rights to port, restrict, object, and complain to regulators.

Response time: 30 days (45 for complex) | Appeals: 45 days

6. MANDATORY COMPLIANCE

Sanctions (Cannot Opt Out)

- We must collect IPs for U.S. sanctions compliance
- Auto-block: Cuba, Iran, North Korea, Syria, Russia, Ukraine, Crimea regions
- VPN/Tor may trigger review
- Current blocks: [status page]

KYC (When Required)

Triggered by: suspicious activity, VPN use, high volume, legal requirement

Data retained: 5 years

Processor: Sumsub

Non-compliance = suspension

Blockchain Transparency

Wallet addresses and transactions are permanently public.

7. AUTOMATED SYSTEMS

We use automation for:

- Geo-blocking (sanctions)
- VPN detection
- Share validation
- Payouts

Your rights: Request human review, contest decisions, understand logic
Contact: support@nockbox.org

8. SECURITY

- Encryption (transit/rest)
- Access controls
- WAF/DDoS protection
- 24/7 monitoring
- Regular audits

No system is 100% secure. Secure your wallet keys.

9. COOKIES

Essential only (auth/security). Expire: 30 days max.
No tracking/ads cookies. If we add them, we'll ask consent.

10. INTERNATIONAL TRANSFERS

Your data may go to US/EU. We use:

- EU-US Data Privacy Framework
- Standard Contractual Clauses (2021/914)
- UK IDTA / Swiss provisions

11. OTHER TERMS

Age: 18+ only

Breaches: Notice per law (72hr EU, varies US)

Texas Unclaimed Property: After 3 years

Updates: 30-day notice for material changes

No anonymous use: Required for compliance

12. CONTACT

All inquiries: support@nockbox.org

NockBox Inc.
Austin, Texas C-Corp