



Holidays
RESORT & LIFESTYLE
MAURITIUS

feel at home

GENERAL CONDITIONS

CANCELLATION OR AMENDMENT

1. The customer may, by written notice, cancel his booking at any time. It is, however, agreed that in case of cancellation:
 - Less than 7 days before arrival, including cases of no-show, the entire stay is due.
 - Between 8 and 20 days, 50% of the stay is due
 - Between 21 days and 30 days, 30% of the stay is due
 - Beyond, no cancellation fees
 - For the Peak season only: in case of cancellation less than 45 days, the entire stay is due.
- These terms are subject to change; you are advised to read your booking confirmation documents.

2. Changing a reservation after payment of the deposit is subject to availability, and any change is subject to a new quote. In the event where both parties accept to change the dates of stay or the type of villa rented, an administrative fee may be charged should the stay be postponed by more than 3 months.

It is highly recommended to take out special insurance to cover any eventual cancellation fees.

ACCOMMODATION

The rental of our villas is only available for the clients and number of guests specified on the booking form or during exchange of emails. Any subletting, sharing or invitation of external persons is prohibited. Check-in is at 2 p.m. and check-out at 11 a.m.

DEPOSIT

When checking in, a deposit of 500 € or equivalent will be required. You are therefore requested to present a valid credit card in your name; this deposit will be taken in the form of a debit authorisation on your credit card. The authorisation will be cancelled at latest 10 (ten) days after your departure, provided no damage has occurred during the stay. The arrival and departure inventories were designed for this purpose.

CONDUCT AND OBLIGATIONS DURING THE STAY

- Avoid causing noise pollution that would in any way disturb the peace and quiet of neighbours occupying the premises. The property has a zero tolerance policy for noise after 10 p.m.
- Avoid any act or oversight that could cause damage to the premises or result in the nullity or voidability of a premises insurance policy.
- Authorise MJ Holidays personnel to enter the premises during reasonable hours for condition and maintenance inspection.
- Take care of the premises by keeping the interior in order and in good condition.
- Restore any damage caused to the premises by accepting to reimburse the breakage, loss of keys or the excess housekeeping.
- A delay of 12 hours is granted to the customer after taking possession of the villa to report any error on the arrival inventory. The said premises is otherwise deemed to have been delivered to him in good condition.
- You are forbidden to assign and/ or delegate one or more of your rights and/ or obligations under this Agreement.
- You are forbidden to use the property for any other purpose than that of holiday accommodation. Any other use must be approved by MJ Holidays in advance.
- You are forbidden to host any other guest than the one identified on the booking documents.
- You are forbidden to remove appliances, dishes, bedding or other equipment.
- Out of consideration for other guests, it is forbidden to hang towels or clothes on balconies or balustrades

Sleep



Marguery Villas



Mythic Suites & Villas



Elko Savannah

Eat

L'ATELIER

BOMA

