www.verifone.com

Contents

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Every extra minute waiting around for the bill is costing your establishment in customer satisfaction.

Discover our solutions that help you succeed in today's fast-paced hospitality environments.

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Create New Frictionless Experiences

Payments need to be fully seamless
Whether your customer is in your restaurant, on your website, or pre-ordering or paying via app, we have a solution.

Exceed patron expectations
The dining experience demands efficiency and convenience. A seamless payment process plays a pivotal role in enhancing customer satisfaction by offering a time-saving experience. Encourage repeat business by allowing your guests to easily conclude the transaction part of ordering food and drinks.

Discover solutions for each dining scenario
Offer customers secure and and quick ways to transact with your establishment and boost satisfaction and loyalty. Your guests' takeout from the experience should be the memorable taste of the meal, your staff's friendliness, and nothing else.

At Verifone, we offer payment solutions for each buyer's preference. Dining in or taking out, make the payment step seamless, and let them remember that which matters, the joy broughy by your menu and location.
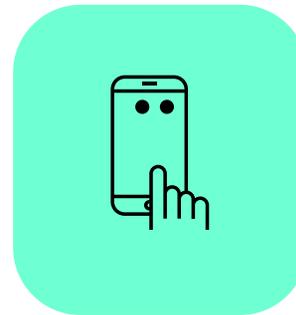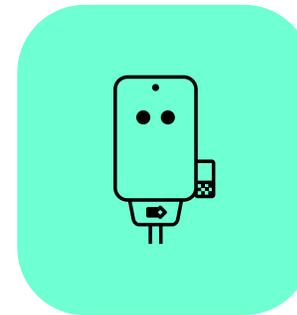
Order & Pay at the counter/bar

Order & Pay at the table

Order & Pay via app

Order ahead

Order & Pay at a self-service kiosk

verifone

Our Hospitality Partner

We partner with leading technology solution providers to give your customers the best experience.

Our device application works to improve your customers' payment experience, save your servers time and turn tables faster.

We work with top-tier partners to ensure your business is always at the forefront of dynamic hospitality markets.

ORACLE®

HOSPITALITY

verifone

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Businesses Served

We cover the payment needs for all types of hospitality establishments, from the round-the-corner coffee shop to full networks of quick service restaurants.

Quick Service Restaurants

Greet your guests with the speed, convenience and pleasant experience they expect

Reduce wait times by accepting online ordering, contactless pick-up and delivery, and ordering ahead, or purchasing in-store with QR codes and self-service devices.
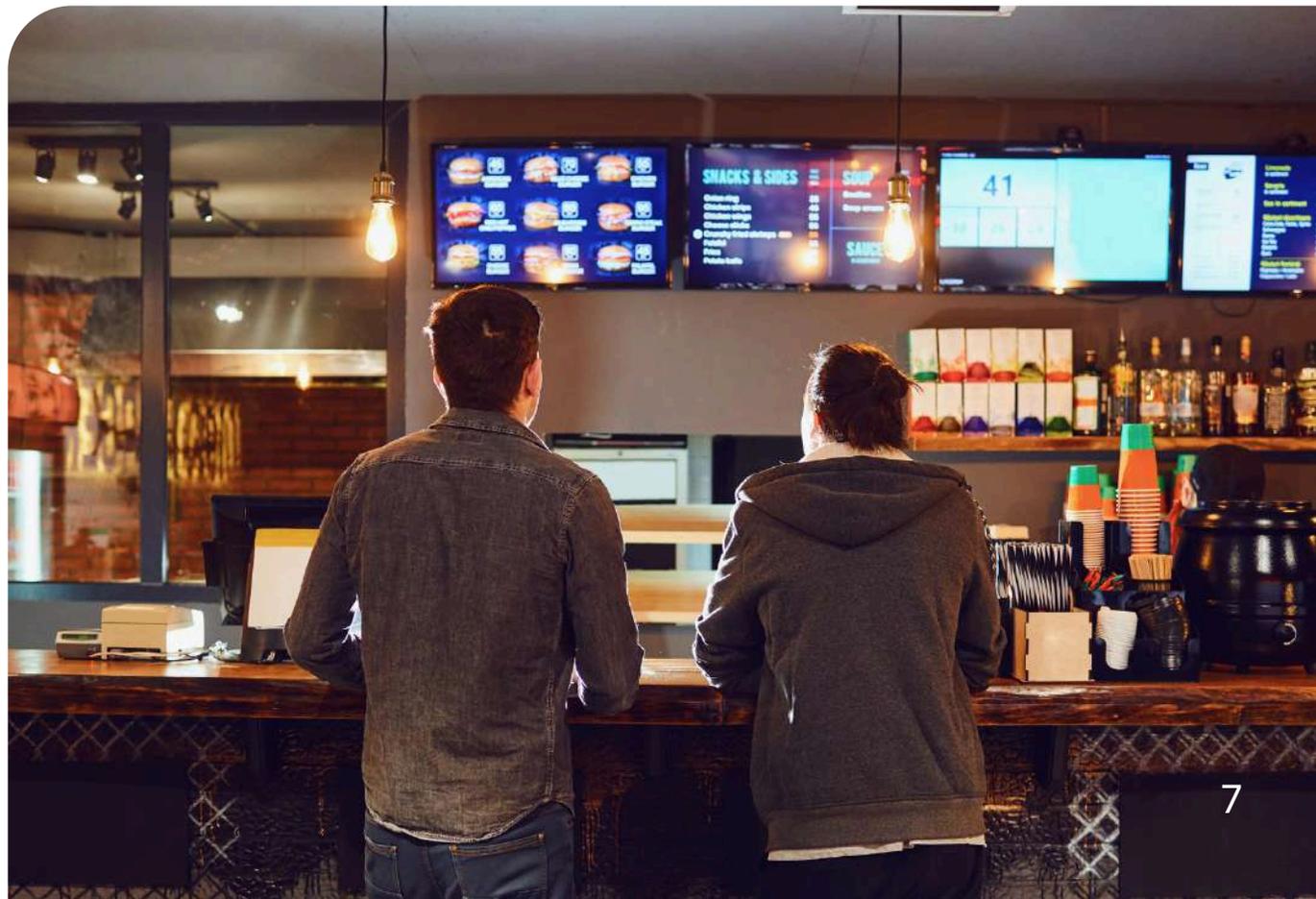
User-friendly payment devices
Deploy robust, compact hardware for high volumes.

Connected commerce ecosystem
Connect to inventory, menu and staff management tools.

Advanced payment use cases
Take advantage of self-service kiosk solutions.

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7

Casual Dining Restaurants

Let customers enjoy their conversations at the table by collecting payments right where they're seated

Our portable touchscreen devices help servers take orders and payments instantly, improving speed of service and customer satisfaction.

Powerful, nimble payment devices
Deploy robust, compact hardware for high volumes.

Drive more customer loyalty
Enable customizable loyalty programs, to make the customer experiece more memorable.

Payments whichever way the customer prefers
Accept all visitor-favorite APMs (Advanced Payment Methods), and scenarios like split billing or gratuities.

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Bars, Cafes, & Nightclubs

Our durable hardware and cloud-based software keeps all types of bars, pubs, cafes and clubs running

Portable devices help your servers take orders and payments instantly, improving speed of service and customer satisfaction.

Durable payment devices
Whether countertop or mobile, our devices are built to be resistant so you're never worried about their integrity, even in busy, splash-prone environments.

Integrated or stand-alone POS
Use flexible devices, that are easy to integrate into your existing environments and compatible with a range of different payment protocols.

Customer loyalty on the spot
Customize your payment devices with loyalty programs to enhance the guest experience.

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Franchises

Offer the same familiar experience, regardless of which location in your network patrons visit

Deliver consistent customer experience across locations, countries and languages. Take advantage of seamless deployment and out-of-the-box onboarding experiences.

Centralised management and reporting
Make faster, better-informed business decisions that boost efficiency.

Global hardware, software and support
Spend less time managing your business and more time engaging with your guests.

Competitive costs
Consolidate all payment needs with a single industry-leading provider.

Loyalty programs to boost engagement
Greet customers with their favorite loyalty or reward program in each location.

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Payment Devices for Each Sales Scenario

The right solution for each payment preference.

Payment Devices

Versatile POS types, for all needs

Whether you need an advanced omni-commerce ecosystem, a countertop solution for your friendly neighborhood bar or a mobile unit for your street-corner enterprise, we have a device to meet all your needs.

Fully-certified and PCI compliant

Robust for busy environments

Countertop
Compact, reliable

Portable
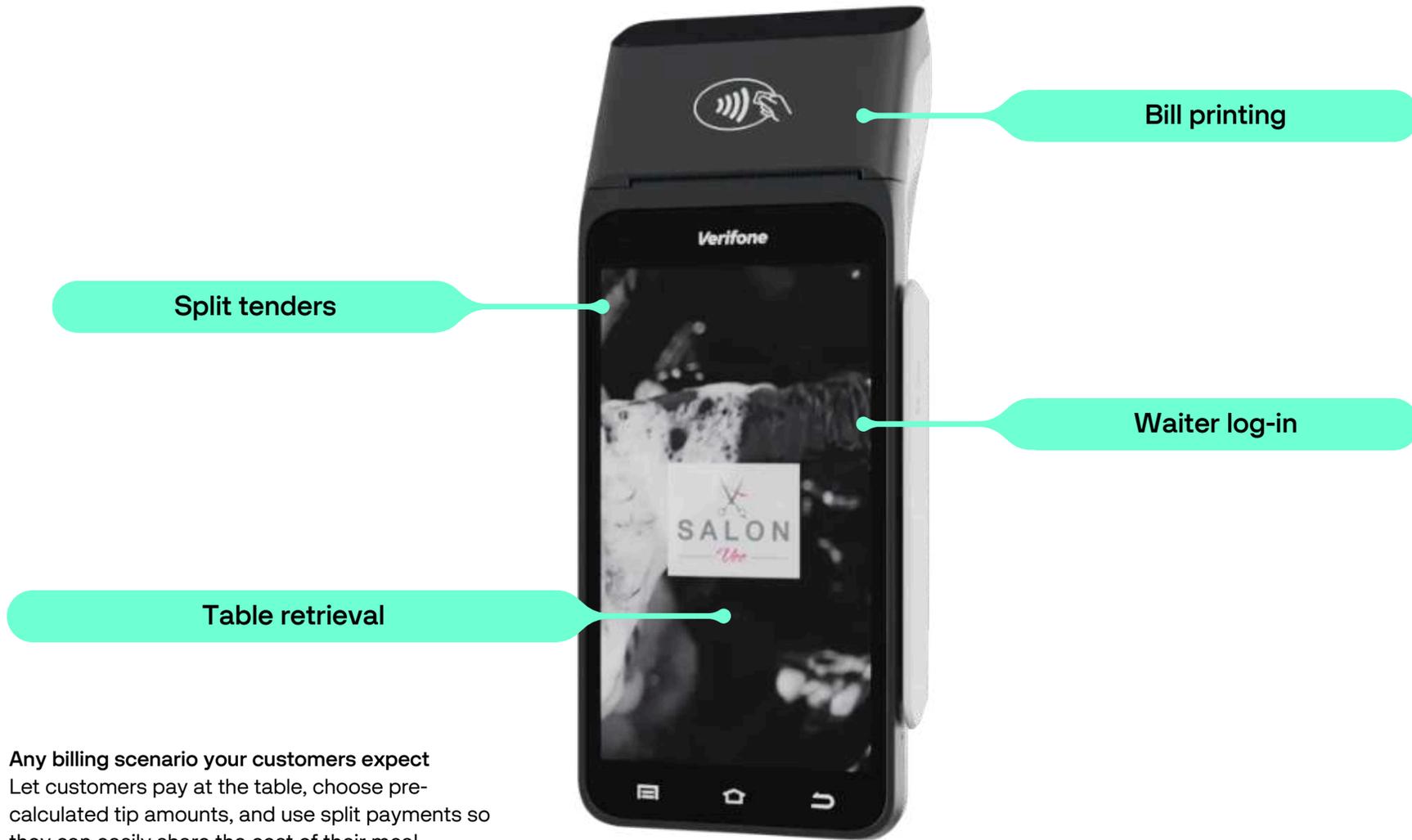Flexible, mobile

Android POS
All-in-one, customizable

Unattended
Self service, robust

Smart Features Designed for Hospitality

Versatile feature set

Bill printing

Split tenders

Waiter log-in

Table retrieval

Any billing scenario your customers expect
Let customers pay at the table, choose pre-calculated tip amounts, and use split payments so they can easily share the cost of their meal.

At the counter & bar

Enhance customer satisfaction through streamlined payments at the counter. Reduce wait times and improve the overall dining experience.

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Pay at the counter & bar

Integrated solutions

Allow customers to order and pay for food and drinks at a counter or bar. Seamless POS integration avoids double keying and enables easy reconciliation with point-of-sale.
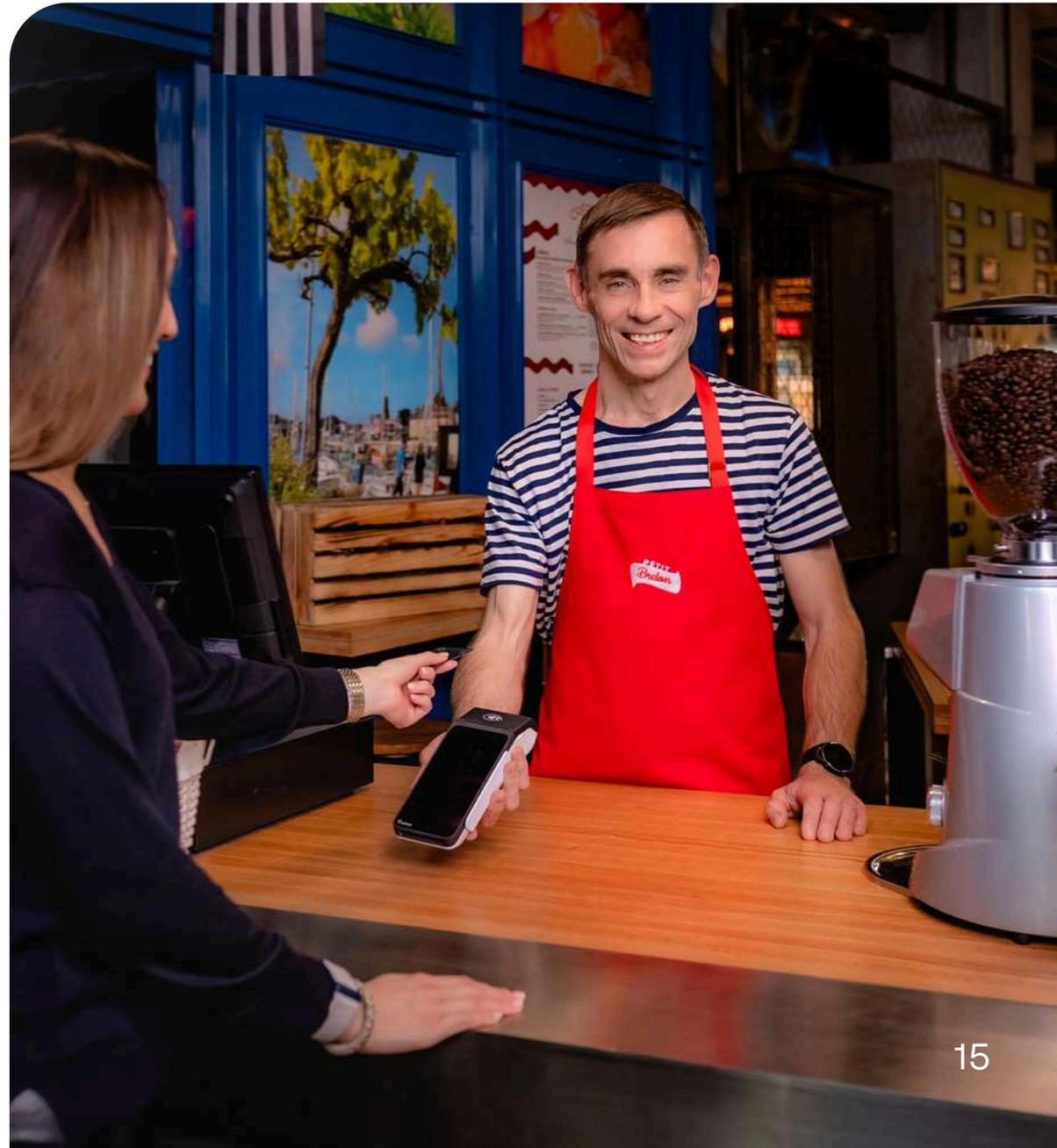
Plus, enhance your customer and business relationships with a centralised, cloud-based payments architecture through our Verifone Cloud Services.

P400
PIN Pad

T650c
Android Countertop

Pay at the counter & bar

Stand-alone solutions

Let customers order and pay for food and drink at a counter or bar. Requires no integration with point-of-sale.

V200c
Countertop

T650m
Android Mobile Device

V240m
Portable & Mobile

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At the table

Deliver uninterrupted, frictionless dining experiences to guests by collecting payments at the table.

Pay at the table

Integrated solutions

Let customers pay at the table, without any friction added to their experience.

Allow staff to login, enter table ID and retrieve the restaurant bill for printing. The customer can then pay with their payment method of choice - no trips to the counter or taking the card out back needed.

V240m
Portable

T650p
Android Portable

Take orders at the table

Integrated solutions

Allow staff to take the order on an integrated POS device. Staff can print the bill and accept payment at the table if needed.

This setup avoids the need for separate POS and payment device.

T650p
Android Portable

Pay at the table

Stand alone solutions

Let customers order and pay for food and drinks directly at the table.

This route requires no integration with point-of-sale and can be used as a stand alone solution.

V240m
Portable

T650m
Android Mobile Device

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Self service

Enable self service or unattended scenarios that let customers take full control of the ordering and payment experience for food and drinks.

Order and pay at a self-service kiosk

Integrated solutions

Enable customers to order and pay for their items at a self-service kiosk and integrated payment device.

Make the experience seamless with vibrant, color-rich displays and easy-to-follow payment flows.
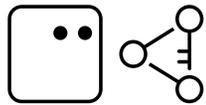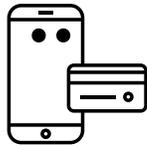

P400
PIN Pad

UX700
Android Unattended

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Order ahead online

Integrated solutions

Customers can order and pay for food in advance via web or a mobile phone.

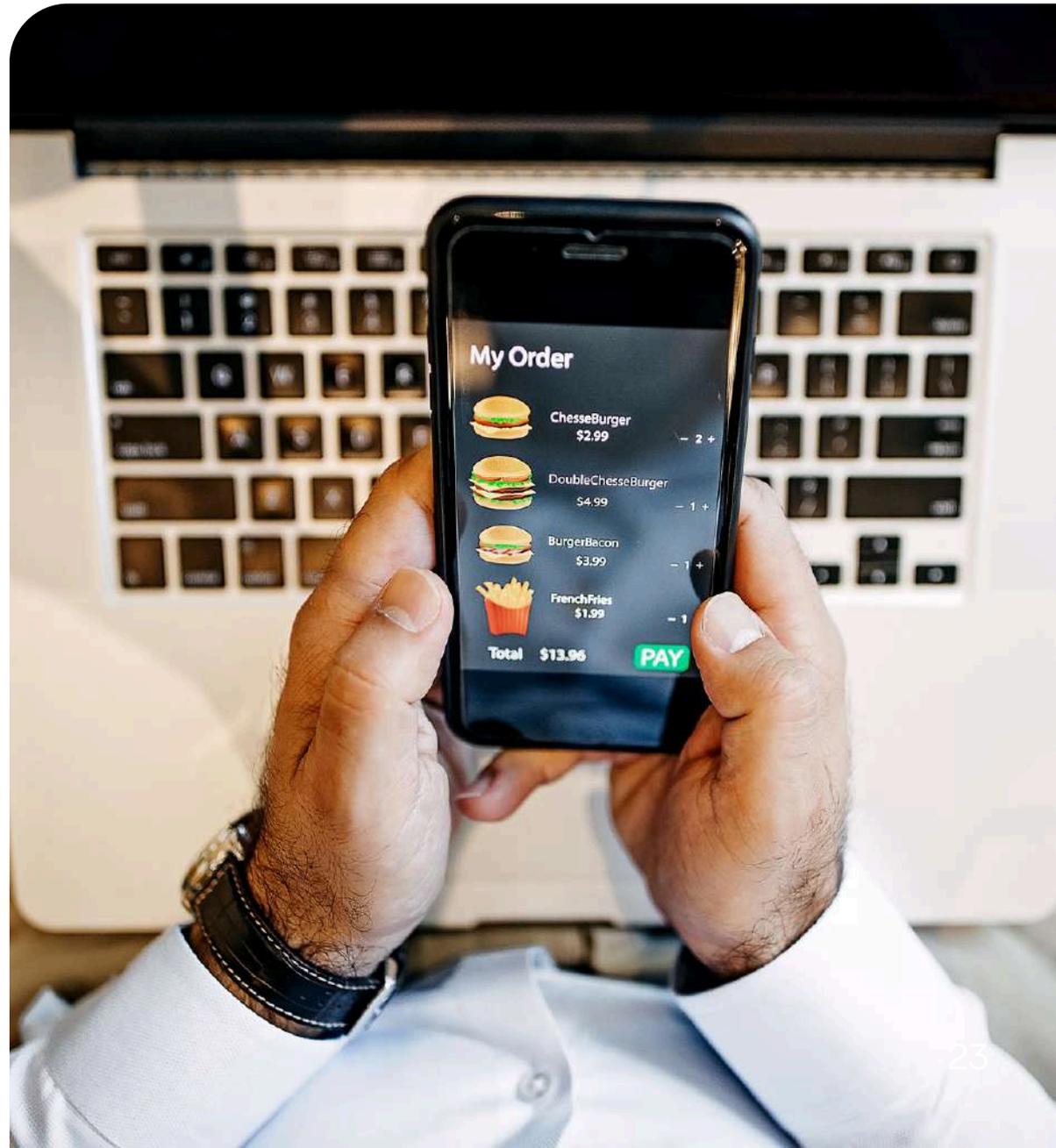They can register in advance or pay using mobile wallets to make the payment experience quick and easy.
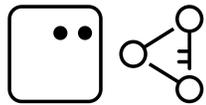
eCommerce API

Mobile wallet solution

Token services

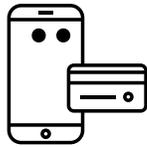# Order at the table on a mobile phone

Integrated solutions

Allow customers to order and pay for food and drinks at the table on their mobile phone without waiting for restaurant staff.

Customers can register and pay in advance to streamline the entire experience.

eCommerce API

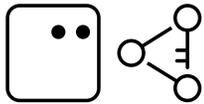Mobile wallet solution

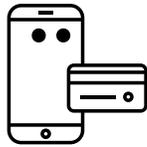Token services

Retrieve the bill and confirm to pay

Integrated solutions

Let customers retrieve the bill at the table on their mobile phone, split the bill, add a tip and pay without waiting for restaurant staff.

Customers can register in advance, or pay using Apple Pay or Google Pay, for a seamless experience.

eCommerce API

Mobile wallet solution

Token services

Scan me to pay

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A Full Payments Ecosystem for the Hospitality Industry

All capabilities needed to streamline your operations and enhance the customers experience

Payment methods

- Process all major debit and credit cards, popular local payment methods, alternative payments and digital wallets.
- Control and deploy APMs accepted from your Verifone Central dashboard.

Best-in-class security

- Ensure secure payments for you and your customers with fully secure, certified and PCI-compliant devices and transactions.

Drive loyalty

- Boost retention by accepting the loyalty/ reward programs that keep your users coming back.
- Meet users' expectations with flexible payment scenarios like split billing, gratuities or pay ahead.

Reporting & management

- From daily transaction totals to checking the health of your devices, we provide a self-service portal for detailed insight into your business.

Support services

- Technical help, swap services, and project management - our teams provide a wide range of services and on-going support.

Unified commerce

- Build seamless experiences with our unified payment solutions. Connect global payments across physical and virtual commerce channels.

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Future-Proof Your Customer Journeys!

Verifone revolutionizes commerce. Simply. Everywhere.
Contact our sales teams to find the best solution for your needs.

Devices

Accept payments in-person with top-of-the-line devices, for each use case.

LEARN MORE

eCommerce

Accept tokenized payments in your online channels, including world- favorite APMs.

LEARN MORE

Acquiring

Manage your payments end to end, from acceptance to settlement.

LEARN MORE

Services

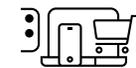Leverage value-added services for tokenization, security, support, or deployment.

LEARN MORE

APMS

Expand the payment experience with choices beyond traditional card payments (digital wallets, BNPLs).

LEARN MORE

Omnichannel
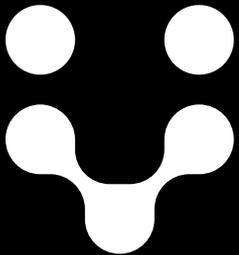
Create connected- commerce experiences across channels: online, in-app and in-person.

LEARN MORE

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Verifone is the payments architect shaping ecosystems for online and in-person commerce experiences, including everything businesses need — from secure payment devices to eCommerce tools, acquiring services, advanced business insights, and much more. As a global FinTech leader, Verifone powers omni-commerce growth for companies in over 165 countries and is trusted by the world's best-known brands, small businesses and major financial institutions. The Verifone platform is built on a four-decade history of innovation and uncompromised security, annually managing more than 12B transactions worth over $500B on physical and digital channels.

Learn more at www.verifone.com