



Our Commitment to Child Safety

At The Ivy, the safety, protection, and well-being of every child is our highest responsibility. Families place deep trust in us each day, and we take that responsibility seriously. We believe children thrive when they feel secure, known, and cared for by the adults around them. Our role is to create a calm, nurturing, and well-organized environment where children can play, learn, build relationships, and experience the joy of childhood with confidence.

OUR SAFETY CULTURE

Safety at The Ivy is part of our everyday practice. It is reflected in the way we welcome children, supervise classrooms, communicate with families, and prepare our team.

THIS INCLUDES

- Clear safeguarding and child protection procedures
- Secure arrival and dismissal routines
- Careful sign-in and sign-out practices
- Age-appropriate supervision and staff-to-child ratios
- Health, hygiene, and illness procedures
- Safe recruitment and staff documentation checks
- Emergency preparedness and evacuation procedures
- Calm, consistent routines that help children feel secure
- Thoughtful communication with families when additional care or reassurance is needed

OUR APPROACH IN TIMES OF UNCERTAINTY

The wider world can sometimes feel unpredictable. For young children, what matters most is the presence of calm, steady adults and familiar rhythms they can rely on. At The Ivy, we are committed to preserving a sense of calm and security for children while remaining prepared and attentive behind the scenes.

WE DO THIS BY:

- Maintaining predictable routines throughout the day
- Creating warm, responsive relationships with children
- Supporting children's emotions in developmentally appropriate ways
- Keeping adult concerns and distressing conversations away from children
- Reviewing our safety and communication procedures regularly
- Monitoring relevant guidance and responding thoughtfully when needed
- Ensuring our team understands emergency procedures and family communication protocol

Children do not need to carry the weight of adult concerns. Our priority is to protect the peace, wonder, and security of childhood while ensuring that our systems remain careful, prepared, and responsive.

HOW FAMILIES CAN SUPPORT OUR SAFETY CULTURE

Families are important partners in maintaining a safe and secure environment. We ask families to:

- Sign children in and out carefully at every visit
- Keep authorized pick-up details current
- Update emergency contact information when needed
- Share any relevant health, travel, or family circumstances that may affect their child
- Speak with us if something does not feel right
- Help maintain a calm and reassuring tone around children

Open communication helps us care for children with greater awareness, sensitivity, and consistency.

our ongoing commitment

The Ivy will continue to review and refine our safety, safeguarding, and emergency procedures as part of our commitment to high-quality early childhood education & care.

*Every child deserves to feel safe,
respected, and deeply cared for.
That commitment sits at the heart of
everything we do.*

