

WEBSITE TERMS OF USE

[usebridge.com](https://www.usebridge.com)

BRDG, Inc. • www.usebridge.com

Effective Date: July 1, 2026

1. Acceptance of These Terms

These Terms of Use (these "Terms") govern your access to and use of the website located at www.usebridge.com and any related subdomains or pages (the "Site"), operated by BRDG, Inc., a Delaware corporation ("Bridge," "we," "us," or "our").

BY ACCESSING OR USING THE SITE, YOU AGREE TO BE BOUND BY THESE TERMS AND OUR PRIVACY POLICY, WHICH IS INCORPORATED HEREIN BY REFERENCE. IF YOU DO NOT AGREE, PLEASE DO NOT USE THE SITE.

These Terms apply to all visitors, users, and others who access the Site. If you are accessing the Site on behalf of a company or other legal entity, you represent that you have authority to bind that entity to these Terms.

Bridge reserves the right to modify these Terms at any time. We will indicate changes by updating the "Effective Date" above. Your continued use of the Site after any changes constitutes acceptance of the updated Terms.

2. About the Site

The Site provides information about Bridge's platform and services, which help virtual care companies access insurance billing infrastructure, including payer contracting, provider credentialing and enrollment, real-time eligibility verification, and revenue cycle management. The Site also provides links to documentation, resources, and contact forms.

The Site is intended for healthcare companies, healthcare professionals, developers, and other business users interested in Bridge's platform. It is not intended for use by patients seeking personal healthcare services.

Nothing on the Site constitutes medical advice, legal advice, or a guarantee of any specific outcome. Bridge does not provide healthcare services.

3. Eligibility

You must be at least 18 years old to use the Site. By using the Site, you represent and warrant that you are at least 18 years old and that your use of the Site complies with all applicable laws and regulations.

4. Permitted Use

4.1 License

Subject to these Terms, Bridge grants you a limited, non-exclusive, non-transferable, revocable license to access and use the Site for your personal or internal business purposes in connection with evaluating or using Bridge's services.

4.2 Prohibited Conduct

You agree not to:

- Use the Site for any unlawful purpose or in violation of any applicable law or regulation;
- Scrape, crawl, or otherwise systematically collect data from the Site without Bridge's prior written consent;
- Use automated tools (bots, spiders, scrapers) to access the Site in a manner that places excessive load on our infrastructure;
- Attempt to gain unauthorized access to any portion of the Site or our systems;
- Introduce viruses, malware, or other harmful code to the Site;
- Impersonate any person or entity or misrepresent your affiliation with any person or entity;
- Post or transmit any content that is false, misleading, defamatory, obscene, or otherwise objectionable;
- Frame or mirror the Site without Bridge's prior written consent; or
- Use the Site to solicit or collect information for the benefit of a competitor of Bridge.

5. Intellectual Property

5.1 Bridge Content

The Site and all content on it — including text, graphics, logos, icons, images, audio clips, digital downloads, data compilations, and software — are the property of Bridge or its content suppliers and are protected by applicable intellectual property laws. The Bridge name, logo, and all related product and service names and design marks are trademarks of Bridge.

5.2 Restrictions

You may not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any content from the Site without Bridge's prior written consent, except that you may:

- Print or download a single copy of content for your personal, non-commercial use, provided you keep intact all copyright and proprietary notices;
- Share links to pages on the Site; and
- Use any functionality expressly made available on the Site for sharing to social media or other platforms.

5.3 Feedback

If you submit suggestions, ideas, or feedback about the Site or Bridge's services ("Feedback"), you grant Bridge a non-exclusive, perpetual, irrevocable, royalty-free license to use and incorporate that Feedback without any obligation to you.

6. Third-Party Links and Content

The Site may contain links to third-party websites, resources, or services. These links are provided for convenience only. Bridge does not control and is not responsible for the content, privacy practices, or availability of third-party sites. Accessing any third-party site is at your own risk and subject to that site's own terms and policies.

Bridge may also display third-party content such as customer testimonials or case studies. Such content reflects the views of the third party and not necessarily those of Bridge.

7. Analytics and Visitor Identification

Bridge uses third-party analytics and visitor identification tools on the Site to understand how visitors interact with our content and to support our sales and marketing activities. These tools may include:

- **RB2B:** We use RB2B, a B2B visitor identification service operated by RB2B (rb2b.com). RB2B uses your IP address to associate your Site visit with your employer or organization, and may provide us with company-level information such as company name, industry, and general location. RB2B does not provide us with your individual name or personal email address from this process. Information collected through RB2B is used solely for business-to-business sales and marketing outreach. RB2B's privacy policy is available at rb2b.com/privacy-policy. To opt out of RB2B's identification, visit rb2b.com/opt-out.
- Google Analytics and similar analytics tools that collect aggregated, pseudonymous usage data about how visitors navigate the Site.

By using the Site, you acknowledge the use of these tools as described above and in our Privacy Policy.

8. Contact Forms and Communications

The Site includes forms through which you may submit inquiries, request a demo, or contact Bridge. When you submit a form, you consent to Bridge contacting you in response. You represent that any information you provide is accurate and that you have the right to submit it.

Submitting a contact form or inquiry does not create any contractual relationship between you and Bridge. Bridge's services are governed by separate written agreements.

9. Privacy

Bridge's collection, use, and disclosure of information obtained through the Site is governed by our Privacy Policy, available at the footer of this Site. By using the Site, you consent to the collection and use of information as described in the Privacy Policy.

10. Disclaimers

THE SITE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY LAW, BRIDGE DISCLAIMS ALL WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

BRIDGE DOES NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, ERROR-FREE, VIRUS-FREE, OR THAT DEFECTS WILL BE CORRECTED. BRIDGE DOES NOT WARRANT THE ACCURACY, COMPLETENESS, OR RELIABILITY OF ANY CONTENT ON THE SITE.

NOTHING ON THE SITE CONSTITUTES PROFESSIONAL, MEDICAL, LEGAL, FINANCIAL, OR COMPLIANCE ADVICE. YOU SHOULD CONSULT APPROPRIATE PROFESSIONALS BEFORE MAKING ANY DECISIONS BASED ON CONTENT FROM THE SITE.

11. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, BRIDGE AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND LICENSORS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING FROM OR RELATING TO YOUR USE OF, OR INABILITY TO USE, THE SITE, EVEN IF BRIDGE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT WILL BRIDGE'S TOTAL LIABILITY TO YOU FOR ALL CLAIMS ARISING FROM OR RELATING TO THE SITE EXCEED ONE HUNDRED DOLLARS (\$100).

Some jurisdictions do not allow the exclusion of certain warranties or limitation of liability for incidental or consequential damages, so some of the above limitations may not apply to you.

12. Indemnification

You agree to indemnify, defend, and hold harmless Bridge and its officers, directors, employees, agents, and licensors from and against any claims, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or

relating to: (a) your use of the Site; (b) your violation of these Terms; or (c) your violation of any applicable law or the rights of any third party.

13. Governing Law and Dispute Resolution

These Terms and any dispute arising from your use of the Site are governed by the laws of the State of Delaware, without regard to its conflict of laws principles.

Any legal action or proceeding arising from or relating to these Terms or your use of the Site must be brought exclusively in the state or federal courts located in Delaware, and you consent to the personal jurisdiction of those courts.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, YOU WAIVE YOUR RIGHT TO A TRIAL BY JURY IN ANY ACTION RELATING TO THE SITE OR THESE TERMS.

14. Copyright Complaints

If you believe that content on the Site infringes your copyright, please send a notice to legal@usebridge.com with the following information: (a) identification of the copyrighted work claimed to be infringed; (b) identification of the material you claim is infringing and its location on the Site; (c) your contact information; (d) a statement that you have a good faith belief that the use is not authorized; and (e) a statement under penalty of perjury that the information in your notice is accurate and that you are the copyright owner or authorized to act on their behalf.

15. General Provisions

15.1 Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Bridge regarding your use of the Site and supersede all prior agreements relating to the same subject matter.

15.2 Severability

If any provision of these Terms is found to be invalid or unenforceable, that provision will be enforced to the maximum extent permissible, and the remaining provisions will remain in full force and effect.

15.3 Waiver

No failure or delay by Bridge in exercising any right under these Terms will constitute a waiver of that right.

15.4 Assignment

You may not assign your rights under these Terms without Bridge's prior written consent. Bridge may assign these Terms freely.

15.5 Contact

If you have questions about these Terms, contact us at: legal@usebridge.com.