

Privacy Policy

Carbon Zero Pte. Ltd. Privacy and Data Protection Policy

1. Introduction

Welcome to the Carbon Zero Pte. Ltd. Privacy and Data Protection Policy ("Privacy Policy").

At Carbon Zero Pte. Ltd. ("we", "us", or "our"), a company based in Singapore, we are committed to safeguarding and respecting your privacy and Personal Data in accordance with applicable data protection laws.

This Privacy Policy describes how we collect, process, use, and secure your data. It also informs you about your privacy rights and how the law protects you.

Cookies – You can manage your cookie preferences through your browser settings. For more information about the cookies we use, please see our Cookie Policy. Please note that some parts of our website may not work properly if cookies are disabled.

We may collect and process data relating to customers, suppliers, business contacts, job applicants, third parties connected to our customers, and other individuals with whom Carbon Zero Pte. Ltd. has a relationship.

2. Who Is Your Data Controller?

Carbon Zero Pte. Ltd. is responsible for determining how and why your Personal Data is collected and processed, where applicable under relevant data protection laws. If you have questions or concerns about how we handle your data or wish to exercise your privacy rights, please contact us at **business@carbonzero.land**.

3. Processing Data and Our Responsibility

Carbon Zero Pte. Ltd. may engage third-party service providers or other organizations to process Personal Data on our behalf. We take appropriate steps to ensure such processing is carried out securely and in accordance with applicable data protection laws.

4. Legal Basis for Data Collection

4.1 Types of Data We Collect

"Personal Data" refers to information that can identify an individual, excluding anonymized data where an individual's identity has been removed. We may collect Profile/Identity Data, Contact Data, Marketing Data, Technical Data, Usage Data, Billing Data, Financial Data, Transactional Data, and Customer Support Data, depending on the services you use.

4.2 Lawful Basis for Collecting Your Data

Where applicable, we rely on appropriate legal bases to collect and process your Personal Data, including consent, contractual necessity, legal compliance, and legitimate interests.

5. How We Use Your Personal Data

Purpose/Activity	Type of Data	Basis for Processing
Managing our relationship with you	Identity, Contact, Marketing	Contractual Necessity, Legitimate Interests
Providing updates and communications	Identity, Contact, Marketing	Contractual Necessity, Legitimate Interests, Consent where applicable
Administering and improving our services	Technical, Usage	Legitimate Interests, Legal Compliance where applicable

5.1 Marketing Communications

If you opt in to receive marketing communications, we may send you updates, offers, and promotional content related to our services. You can opt out at any time by contacting **business@carbonzero.land**.

6. Your Rights and How We Protect Your Data

We take appropriate technical and organizational measures designed to protect your Personal Data. Depending on your location and applicable law, you may have rights of access, correction, erasure, objection or restriction, data portability, and withdrawal of consent. To exercise applicable rights, contact **business@carbonzero.land**.

7. Sharing Your Data with Third Parties

We may share Personal Data with service providers that assist us in operating our business, including technology providers, payment processors, customer support providers, professional advisers, and marketing service providers. We do not sell or rent your Personal Data.

8. International Transfers

As a company based in Singapore, Carbon Zero Pte. Ltd. may process or transfer Personal Data internationally where necessary to operate our business and provide our services, subject to appropriate safeguards where required.

9. Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Any updates will be posted on our website with a revised date.

10. Contact Us

If you have questions about this Privacy Policy or would like to exercise applicable privacy rights, please contact:

Carbon Zero Pte. Ltd.
Singapore
Email: **business@carbonzero.land**

This Privacy Policy was last updated on **24 August 2026**.