

# Everything you need to use your vRad benefits like a pro



Have questions about eligibility, how your benefits work or finding a new provider?

Contact your Benefit Advocates 7:00 am – 5:00 pm PT, Mon - Fri  
Call: (925) 378-6831 | Email: [vrad@alliant.com](mailto:vrad@alliant.com)

For all benefits related information visit the vRad benefits portal: [RPBenefits.com](https://RPBenefits.com)

vRad’s health plans through Radiology Partners offer many different ways to access care. When you're sick or injured, knowing where to get the right level of care for your health concern can not only ease anxiety but also save you time and money.

When does my coverage begin?



Your enrollment in all elected plans will be effective the first of the month following your date of hire or immediately if you are hired on the first day of the month. You may not have received your medical ID cards yet, but fortunately, ID cards are not needed to access care or verify eligibility. Details on verifying eligibility are below. Please allow up to 6 business days after making your elections for your information to appear in our carrier’s systems.

Who is our medical insurance through?



Radiology Partners has partnered with [Anthem Blue Cross](#), which provides the largest nationwide network around, on our group health plans. Anthem administers our plan eligibility, pays our claims and provides medical ID cards for our teammates. Check out their welcome message [here](#).

**Important to know:**

- Once enrolled, Anthem will mail ID cards for each member enrolled on the benefit plan (subscriber & dependents)
- Your Anthem member ID will start with X2F

I don’t have my ID card yet, where can I get one?



No ID card? No problem. Your providers can verify your eligibility by contacting our dedicated Anthem member services center at **(844) 451-2077** and providing your social security number or Anthem member ID.

You also can access a digital ID Card on Anthem’s Sydney Health mobile app. Download the Sydney Health app in the App Store or the Google Play Store or by scanning the QR code to the right.



How can I find an in-network medical provider?



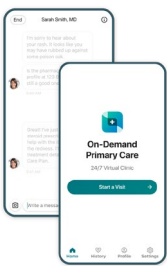
To search online, visit [anthem.com/find-care/](https://anthem.com/find-care/). All teammates are in the **National Blue Card Network**, **except** for any teammates in **California** who should search for care in the **Prudent Buyer Network**. For member services and eligibility verification call the dedicated vRad/RP Anthem member services center at **(844) 451-2077**. You may also search providers on the Sydney Health mobile app.

Who provides our pharmacy benefits?



Pharmacy benefits are provided by OptumRx. Visit [optumrx.com](https://optumrx.com) to access your benefits. Please use your Member ID from your Anthem ID card.

How can I get no cost virtual primary care and online visits?



Get care from the comfort of your home! Virtual primary care visits are available 24/7 for minor illnesses and conditions such as colds, allergies, skin conditions, fevers, and more. Download the app today! Visit [98point6.com/radpartners](https://98point6.com/radpartners) for details, or search for the 98point6 app in the App Store or the Google Play Store.

Who is our dental and vision insurance through?



We now partner with MetLife to provide our dental benefits and VSP for vision benefits. **Neither MetLife nor VSP provides ID cards.** Mention you are covered, and the provider will verify your eligibility using your social security number or Employee ID (dental only).

How do I find an in-network dental or vision provider?



Ensure your provider is part of the network before you go. Use the following websites to search our provider networks. You can also access the carrier apps to view your benefits, display digital IDs, and more.

Carrier/Network	Group #	Phone	Online	Mobile App
MetLife Dental (PDP/PDP Plus Network)	317190	(800) 942-0854	<a href="https://metlife.com/dental">metlife.com/dental</a>	MetLife US
VSP Vision	30-078469	(800) 877-7195	<a href="https://vsp.com">vsp.com</a>	VSP Vision Care On the Go

When will I receive my debit card and registration info for my savings account through VitaFlex?



If you enrolled in a Healthcare FSA, Limited-purpose FSA or Health Savings Account (HSA), you'll be receiving a debit card from Vita to use for eligible expenses. Debit cards are typically delivered no later than 10 business days after you enroll. You'll also have an opportunity to register for an online account to submit claims and view your balances – keep an eye out for a welcome email from VitaFlex. Questions? Call **(800) 424-3052** or visit [vitaflex.net](https://vitaflex.net).

How do I know where to go when I need care?

You have many options to access care using our plans. Use the chart below as your guide!

Type of Care	When to go
Modern Health Mental Wellbeing (VRC Only)	Available 24/7 for clinical support and/or self-care for stress, burnout, depression, anxiety, trauma, career development, financial wellbeing, relationships, healthy habits, and EAP services. Sign up with your vRad email on the Modern Health app or at <a href="https://my.modernhealth.com">my.modernhealth.com</a> .
Online Visits / Virtual Primary Care with 98point6	Available 24/7 for minor illnesses and conditions such as common cold, flu, fevers, headaches, migraines, allergies, and skin conditions. Visit <a href="https://98point6.com/radpartners">98point6.com/radpartners</a> to get started.
Primary Care / Specialist Office Visit	Open during business hours for routine preventive care, injuries, illnesses, and overall health or chronic condition management.
Urgent Care or Walk-in Clinic	Use for urgent, non-life threatening conditions requiring prompt attention such as stitches, sprains, or ear/nose/throat infections during business hours or after for hours care.
Emergency Room	Use only for life-threatening conditions requiring immediate medical care 24/7 such as suspected heart attacks, strokes, major bone breaks, excessive bleeding, severe pain, or difficulty breathing.
Fertility & Family Building	Looking to build your family? Our Kindbody benefit is available to everyone on our medical plan, regardless of where you are in your fertility and family building journey. Call <b>(844) 547-0096</b> or register at <a href="https://kindbody.com">kindbody.com</a> with our <b>KINDRP</b> access code and your unique ID firstname.lastname to find out more about their end-to-end fertility services.