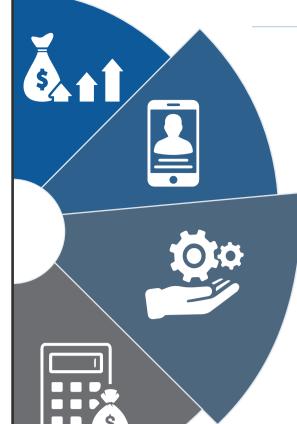


# ERMS NOV!



Cash flow is the lifeblood for any business. Reducing, even eliminating Days Sales Outstanding has a dramatic impact on a company's bottom line profitability. A common business practice (albeit outdated) is offering terms to customers to pay for goods and services. A discount is given if paid within a certain number of days with the net amount due after that. Obviously, the discount is an incentive for the customer to pay within that time frame to realize the savings. Problem is by offering a discount to customers reduces or erodes the targeted Profit Margin for the company.



Electronic Invoicing / Payment Enrollment % Expected

Term Surcharge for Check Acceptance Payments Only

Electronic Invoicing Efficiency Percentage

**Bottom Line Impact:** 

\$250,000

Adopting a Terms to NOW policy along with leveraging technology in the accounts receivables process results in a significant improvement in the bottom-line profitability for the company. It's not uncommon to see a 1% to 2% of gross revenues flow down to the company's bottom line.

Let's take a closer look at the Terms to NOW concept. First, no discounts are given if paid upon receipt or automatically charged to the customer's credit card or bank account. Instead, if the customer chooses not to pay electronically (NOW), a surcharge is added to the invoice to cover the additional expenses associated with the handling of the outstanding receivable. Doing this protects the targeted profit margin for the goods and services delivered. In addition, the Days Sales Outstanding is reduced to as low as 1 to 3 days, impacting the cash flow for the company in a positive direction.

The following is the Credit Policy Calculator that PayLink Inc. has developed to show the impact of how an updated Credit Policy and the Terms to NOW concept impacts the bottom-line profitability for companies.

## INPUTS

| Accounts Revievables & Company Demographics:                                       | Current           | Updated |
|--|-------------------|---------|
| Weighted Cost of Capital or Opportunity Cost                                       | 8.25%             |         |
| Fax Rate   | 21.00%            |         |
| Actual Days Outstanding ( DSO's)   | 26                |         |
| Average Transaction Amount   | \$1,450.00        |         |
| How often are Invoices Created   | Daily             |         |
| Number of Invoices Per Cycle   | 10                |         |
| Number of Invoicer Per Year  | 6,897             |         |
| How many pages are the invoices.   | 2                 |         |
| How much does it cost to produce an invoice.                                       | \$2.50            |         |
| Do you send out a 2nd invoice after 30 Days.                                       | Yes               |         |
| What % of Customers get a 2nd Invoice.   | 20.00%            |         |
| Do you follow up with a Phone Call or other method to collect funds after 30 days. | Yes               |         |
| o What does this cost.   | \$4.00            |         |
| Cost of Postage & Envelope   | \$0.55            |         |
| What does it cost to process a check   | \$6.00            |         |
| What were your total revenues last year.   | \$10,000,000.00   |         |
| What were your credit write offs last year   | \$50,000.00       |         |
| Write Off Percentage   | 0.50%             |         |
| Targeted Gross Margin  | 32.00%            |         |
| % of payments by check   | 75.00%            | 20.00%  |
| % of payments by ACH   | 18.00%            | 40.00%  |
| % of payments by Credit Card   | 7.00%             | 40.00%  |
| % of payments by Lockbox   | 0                 | 0.00%   |
| Do you have a Lock Box   | No                |         |
| o What do you pay on average to enter data from the Lock Box.                      | \$0.00            |         |
| Annual Lockbox Costs   | \$0.00            |         |
| What does it cost you to Credit Risk a single customer                             | \$4.00            |         |
| Percentage of Repeat Customers   | 50.00%            |         |
| Number of Days Merchant will receive Payments Faster                               |                   |         |
| AC   | Н 23              |         |
| Credit Car   | <sup>r</sup> d 25 |         |
| Chec   | · ·               |         |
| Lockbo   | 0 X               |         |
| Current Terms Offered i.e. Discount % if paid within x days:                       | 3.00%             |         |
| What % of payments were made within Discount Period                                | 20.00%            |         |
| Estimated Effective Rate for Credit Cards  | 2.50%             |         |
| ACH per Transaction Fee  | \$0.50            |         |
| Floatronic Invoicing / Payment Enrollment % Expected                               |                   | 00 00%  |

## CREDIT POLICY CALCULATOR

80.00%

12.50%

0.00%

Current Credit Policy

Values

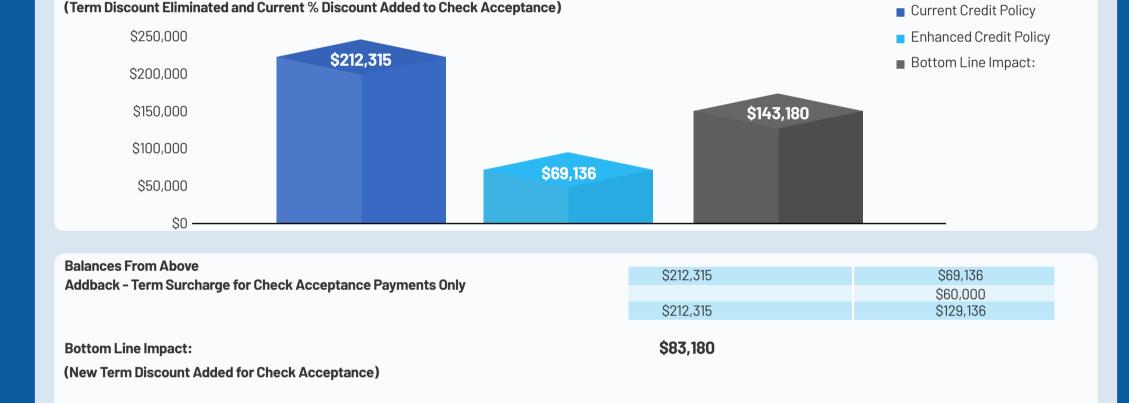
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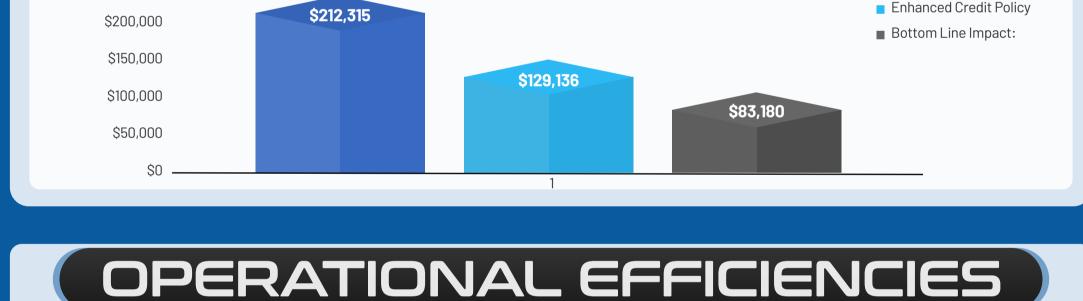
**Electronic Payment Operational Efficiencies** 

25

23

| Accounts Receivables Costs:  | Current Credit Policy | Enhanced Credit Policy |
|------------------------------|-----------------------|------------------------|
| Invoices Per year            | 6,897                 | 6,897                  |
| Cost to Produce Invoice      | \$17,241.38           | \$15,086.21            |
| Postage & Envelope Costs     | \$3,793.10            | \$758.62               |
| 2nd Invoices Costs           | \$3,448.28            | \$689.66               |
| 2nd Invoice Postage          | \$758.62              | \$151.72               |
| Collection Costs             | \$4,137.93            | \$1,103.45             |
| Lock Box Costs               | \$0                   | \$0.00                 |
| Credit Risk Customer Costs   | \$20,689.66           | \$5,517.24             |
| Check Processing Costs       | \$31,034.48           | \$8,275.86             |
| Credit Writeoffs             | \$50,000.00           | \$10,000.00            |
| ACH Processing Costs         | \$620.69              | \$1,379.31             |
| Credit Card Processing Costs | \$17,500.00           | \$100,000.00           |
| Discounts Taken              | \$60,000.00           | \$0.00                 |
| Credit Policy Update         | \$0.00                | (\$60,000.00)          |
|                              | (12.227.24)           | (104 000 00)           |
| Tax Benefits                 | (\$3,805.34)          | (\$21,289.66)          |
|                              |                       |                        |
| Payment Gateway Costs        | \$0.00                | \$566.72               |
| T . 10 .                     | 2010 715              | 200 170                |
| Total Costs                  | \$212,315             | \$69,136               |
|                              | ¢1/-7 100             |                        |
|                              | \$143,180             |                        |
|                              |                       |                        |
|                              |                       |                        |





### Accounts Receivables Payment Type Efficiencies: Electronic Payment Operational Efficiencies Credit Card Volume \$4,000,000.00 \$4,000,000.00 **ACH Volume** Credit Cards % of Revenue 40.00%

| CREDIT CARD N                                     | JET BENEFIT |
|---|-------------|
|   |             |
| Total Operational Efficiencies: Basis Points (bp) | 0.68%       |
| Total Savings                                     | \$54,221.49 |
| Credit Risk Savings/Write Off Reduction           | \$40,000.00 |
| Lock Box Savings                                  | \$0.00      |
| Collection Cost Savings                           | \$5,518.04  |
| Postage Saved 2nd Invoice                         | \$151.72    |
| Postage Saved                                     | \$3,034.48  |
| # of Invoices Impacted ACH                        | 2,759       |
| # of Invoices Impacted Credit Cards               | 2,759       |
| ACH % of Revenue                                  | 40.00%      |

### Weighted Cost of Capital/Opportunity Cost 8.25% Days per Year 365 21% Average Invoice/Transaction \$1,450.00 Estimated Credit Card Effective Rate 2.50%

**Credit Card Processing Net Costs:** 

**B2B Cost Benefit** 

Credit Card Cash/Payment Acceleration in Days

Credit Card Cash/Payment Acceleration in Days

ACH Cash/Payment Acceleration in Days

Days per Year

4.00%

3.00%

2.00%

1.00%

0.00%

Tax Rate

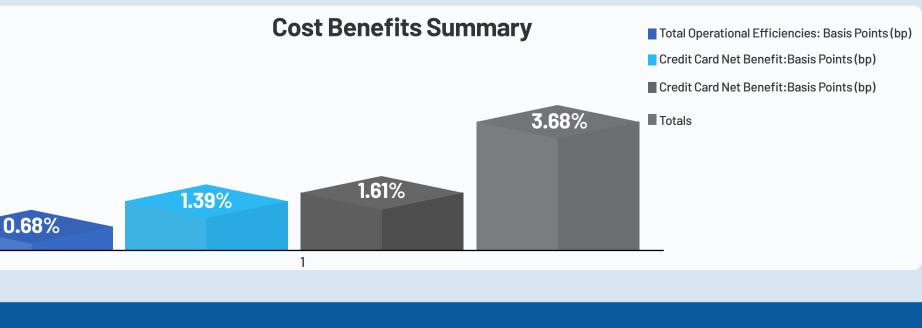
Tax Rate

| B2B NET E  | BENEFIT               |
|--|-----------------------|
|  |                       |
| Credit Card Net Benefit: Basis Points (bp)                                       | <b>1.39</b> %         |
| Estimated Processing Costs Current Process Transaction Cost-Perentage            | \$100,000.00<br>2.12% |
| Tax Deduction Benefit (bp) Estimated Credit Card Net Transaction Cost-Percentage | 0.53%<br>0.73%        |
| Account Receivable Efficiencies (bp) Payment Acceleration Benefit                | 0.68%<br>0.57%        |
| Transaction Volume   | \$4,000,000.00        |

## Weighted Cost of Capital/Opportunity Cost 8.25% 365 21% \$1,450.00

| TOTA  | LS                      |
|---|-------------------------|
| Total B2B Net Benefit: Basis Points (bp)                          | 1.61%                   |
| Tax Deduction Benefit (bp)  | 0.53%                   |
| ACH Transaction Acceleration Total Cash Acceleration Benefit (bp) | 0.52%<br>1.08%          |
| Credit Card Acceleration  | 0.57%                   |
| Payment Acceleration Benefit                                      |                         |
| ACH Transaction Volume Account Receivable Efficiencies (bp)       | \$4,000,000.00<br>0.68% |
| Credit Card Volume  | \$4,000,000.00          |
| ACH Transaction Costs   | \$0.50                  |
| Estimated Credit Card Effective Rate                              | 2.50%                   |
| Average Invoice/Transaction                                       | \$1,450.00              |

| Total Operational Efficiencies: Basis Points (bp) Credit Card Net Benefit:Basis Points (bp) 1.39% Credit Card Net Benefit:Basis Points (bp) 1.61%  Totals 3.68% |
|---|
| Credit Card Net Benefit:Basis Points (bp) 1.61%   |
|   |
| Totals 3.68%  |
| 10tais 0.0070   |



Every business is unique with many factors to be considered. To see how updating your existing Credit Policy and adopting Terms to NOW can help improve your bottom line, contact us to discuss your Accounts Receivables process and options to improve your bottom line.