
GRACE Website Privacy Policy

Effective Date: 01/01/2026

1. Introduction

Grapevine Relief And Community Exchange (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide when visiting our website at www.gracegrapevine.org.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

2. Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Email address
- Mailing address
- Phone number
- Donation/payment information (processed by third-party payment providers)

Non-Personal Information

- IP address
 - Browser type
 - Device information
 - Website usage data through cookies or analytics
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3. How We Use Your Information

We may use your information to:

- Process donations
- Respond to inquiries
- Send newsletters or updates
- Provide volunteer opportunities

- Improve our website and programs
 - Comply with legal obligations
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4. Donation Processing

Donations made through our website may be processed by trusted third-party payment processors such as **Stripe, PayPal, Merchant Services or similar services**. These providers process your payment information securely and according to their own privacy policies.

5. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to:

- Understand website usage
- Improve site functionality
- Remember visitor preferences

You can disable cookies in your browser settings.

6. Sharing Your Information

We do **not sell or rent personal information**. We may share information with:

- Service providers who help operate our website
 - Payment processors for donations
 - Legal authorities when required by law
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7. Data Security

We implement reasonable security measures to protect your information. However, no online transmission or storage system can be guaranteed to be 100% secure.

8. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

- Donation and financial records: Retained for up to seven (7) years to comply with legal, tax, and accounting requirements.
- Contact and inquiry information: Retained for as long as necessary to respond to your request and for a reasonable period thereafter for recordkeeping.
- Volunteer information: Retained for the duration of your involvement with our organization and for a reasonable period thereafter.
- Newsletter and marketing data: Retained until you unsubscribe or request removal from our communications.

When personal information is no longer needed, we will securely delete or anonymize it in accordance with applicable laws and best practices.

9. Your Privacy Rights

Depending on your location, you may have additional rights under applicable data protection laws. For example, residents of certain jurisdictions, including California and the European Economic Area (EEA), may have rights to:

- Request access to the personal information we hold about you
- Request correction or deletion of your personal information
- Object to or restrict certain processing of your data
- Request a copy of your data in a portable format

To exercise any of these rights, please contact us using the information provided below. We may take reasonable steps to verify your identity before responding to your request.

Email – Development@gracegrapevine.org

10. Third-Party Links

Our website may contain links to other websites. We are not responsible for the privacy practices of those sites.

11. Children's Privacy

Our website is not intended for children under 13. We do not knowingly collect personal information from children. If we learn we collected data from a child under 13, we will delete it.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Updates will be posted on this page with the revised effective date.

13. Contact Us

If you have questions about this Privacy Policy, please contact:

GRACE

PO Box 412, Grapevine, TX 76099

Development@gracegrapevine.org

817.488.7009
