

WHITE PAPER

Market
alternatives to
replace Cisco
TMS in various
environments

November 2025

As Cisco TMS reaches end-of-life, organizations must rethink how they manage, monitor and schedule their video collaboration environments. This white paper provides a deep analysis of credible European alternatives, including Mividas Suite Synergy SKY Connect and VQ Conference Manager, helping integrators and enterprises define a secure, sustainable and future-ready migration strategy.

Live After Cisco TMS

The migration options

By Miles Distribution



Table of Contents

Introduction	2
Historical Context and Evolution of TMS	4
Cisco TMS End-of-Life Timeline and Implications	4
The Operational Stakes.....	5
Alternatives to Cisco TMS as existing in November 2025.....	6
VQ Conference Manager	6
A Practical Successor for CMS-Centric Deployments	6
Core capabilities include:	6
The Value Proposition: Operational Continuity.....	7
Limitations in the Modern Hybrid Environment.....	7
Synergy SKY	8
Key features are:	8
Mividas	9
Key features are:.....	10
Comparative Feature Analysis.....	11
Miles Distribution’s Perspective	12
About Miles Distribution.....	13
Sources & References	13

This document is based on public information and field experience available as of November 2025. Features and specifications may evolve without notice.



Life After Cisco TMS: Evaluating European Alternatives for Secure and Sustainable Video Management

By Miles Distribution – November 2025

Reader Abstract

As Cisco TMS reaches end-of-life, organizations must rethink how they manage their video environments. This white paper explores credible European alternatives and helps you define a secure, sustainable path beyond TMS.

Introduction

For more than two decades, **Cisco TelePresence Management Suite (TMS)** has been the backbone of enterprise video management.

From provisioning, scheduling to monitoring and reporting, TMS enabled organizations to operate complex conferencing environments with reliability, visibility and control. Its end-of-life, however, marks the end of an era — and raises a new challenge for every enterprise and consultant managing Cisco-based infrastructures: **what comes next?**

This white paper was prepared by **Miles Distribution** to provide **an independent, technical and field-based analysis** of the main alternatives available after Cisco TMS.

Its purpose is not to promote a single vendor, but to **help system integrators, consultants and end customers** understand the capabilities, differences and long-term implications of each option.

For organisations moving their video assets into cloud, **Cisco Webex Control Hub** stands as the obvious successor to TMS. However, a significant number of enterprises continue to operate **on-premise, hybrid or multi-platform environments**,



combining **Cisco Meeting Server, Pexip Infinity, Microsoft Teams** and **SIP-based systems**. In these scenarios, **Webex Control Hub alone** is not an option.

This document therefore focuses on the **credible alternatives to TMS** – solutions designed to preserve the best of the on-prem model while embracing current customer workflows and modern architectures.

The analysis examines three European-developed platforms that have emerged as realistic successors to TMS in this context:

- **VQ Conference Manager (UK)** – a continuity platform for CMS environments
- **Synergy SKY (Norway)** – a video interoperability in mixed environments and meeting automation emphasizing user's self-service
- **Mividas (Sweden)** – a comprehensive management and analytics platform with multitenancy and multivendor MCU support

By combining **technical evaluation** and **real-world expertise**, this white paper aims to assist organizations in defining their **post-TMS migration strategy**, balancing operational continuity, security and long-term sustainability.



Historical Context and Evolution of TMS

In the early 2000s, TANDBERG engineers designed TMS to unify dispersed video technologies running H.320, H.323, SIP, and ISDN communication protocols into a single manageable ecosystem.

The goal was simple yet revolutionary: centralize control, provisioning and scheduling across any video endpoint located in various networks.

When Cisco acquired TANDBERG in 2010, TMS became the operational backbone of the Cisco Collaboration portfolio.

For more than a decade, it provided a centralized management interface for Cisco video endpoints of any age, worked side by side with CUCM and VCS / Expressway call control layers, kept pushing hierarchical phone books, provided onprem MCU monitoring and scheduling together with Microsoft Exchange integration (not to forget, Lotus Notes integration and 3rd party booking API too) .

This ecosystem thrived in an era of on-premise sovereignty and secure network management — until the industry pivoted toward cloud-driven architectures.

Cisco TMS End-of-Life Timeline and Implications

Cisco has not announced a direct on-prem successor to TMS. Instead, its roadmap emphasizes Webex Control Hub, a cloud-based management tool.

Here are the key TMS sunset dates:

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2023
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 31, 2024
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	January 31, 2026
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	January 31, 2027



End-of-Life Announcement:	August 1, 2023
End-of-Sale:	January 31, 2024
Last day to renew or add subscriptions:	January 31, 2026
End of Support:	January 31, 2027

Dates published in November 2025, for more accurate dates check on official website <https://www.cisco.com/c/en/us/products/collateral/conferencing/telepresence-management-suite-tms/tele-manage-suite-eol.html>

This change leaves many organizations operating in regulated or hybrid sectors (finance, defence, government, education) without a clear path for continued on-premise management.

The Operational Stakes

Cisco TMS was far more than an endpoint catalogue — it was a control plane for enterprise collaboration infrastructure. Besides new features and up-to-date technology support, many other stakes can turn into a risk, if they are not going to be addressed with the end of TMS:

Operational Continuity – loss of scheduling and provisioning workflows

Security – unpatched vulnerabilities beyond January 2027

Governance & Compliance – lack of GDPR-aligned management tools



Without a proper replacement, organizations also risk environment fragmentation, inconsistent management tools and reduced visibility.

Alternatives to Cisco TMS as existing in November 2025

VQ Conference Manager

VQ Communications, a UK-based software vendor, has long standing ties to the Cisco Meeting Server (CMS) ecosystem. Its flagship product, **VQ Conference Manager**, provides a familiar operational framework for organizations that continue to rely on CMS and need to maintain basic scheduling and management workflows after the retirement of Cisco TMS.

A Practical Successor for CMS-Centric Deployments

VQ Conference Manager delivers core administrative functions historically provided by TMS, including meeting scheduling, resource booking and day-to-day operational monitoring.

For organizations with a predominantly CMS-based environment, it offers a way to maintain continuity without modifying existing infrastructure.

Core capabilities include:

- User and service management within a multi-tenant architecture
- CMS-based meeting scheduling and resource management
- Real-time operational dashboards
- API options for customised integrations



These capabilities allow teams to preserve established workflows and avoid immediate architectural changes.

Device	IP Address	Status	Location	Label	Action
CLUS Room Desk Mini	192.168.20.164	🚫	VQ, US, DC, Washington, WDC		...
CLUS Stand Desk Mini	192.168.20.162	🚫	VQ, US, DC, Washington, WDC		...
CLUS Stand Desk Pro	192.168.20.163	🚫	VQ, US, DC, Washington, WDC		...
Jon English	192.168.50.50	🚫	VQ, UK, Remote		...
VQ Brighton	192.168.50.60	🚫			...
VQ Demo Suite DeskPro	192.168.50.27	🚫	VQ, US, NY, New York City, Building-1		...
VQ Demo Suite Roomkit Mini	192.168.50.20	🚫	VQ, US, NY, New York City, Building-1		...
VQ DX80	192.168.20.153	🚫	VQ, UK, Wiltshire, Chippenham, VQTowers		...
VQ Towers	192.168.20.151	🚫	VQ, UK, Wiltshire, Chippenham, VQTowers		...

The Value Proposition: Operational Continuity

VQ Conference Manager is primarily oriented toward ensuring continuity in environments where CMS remains the central conferencing engine.

Its design focuses on stability, predictable behaviour and the preservation of operational patterns that administrators are already familiar with.

Limitations in the Modern Hybrid Environment

VQ Conference Manager offers a narrower functional scope compared to modern platform-management solutions.

Key limitations include:

- **No device-level management** (no firmware management, branding or macro deployment)
- **No room-control or workspace logic**, which limits its ability to replace TMS's endpoint-related features
- **Limited calendaring capabilities**, notably constrained integration options with **Exchange Online** and no support for Google Calendar.
- **No support for broader workspace or analytics use cases**, which restricts long-term modernization potential



As a result, VQ Conference Manager should be considered a **continuity solution** for organizations that intend to maintain a legacy CMS environment, rather than a long-term management platform for evolving or hybrid collaboration infrastructures.

Synergy SKY

Synergy SKY – Interoperability and Workflow Automation

Synergy SKY, a Norwegian company, is recognized for solving interoperability and scheduling challenges in multi-vendor environments. Its **Management Suite** connects SIP, Microsoft Teams, Zoom and Google meeting platforms, providing a unified user experience via the familiar green button (OBTP).

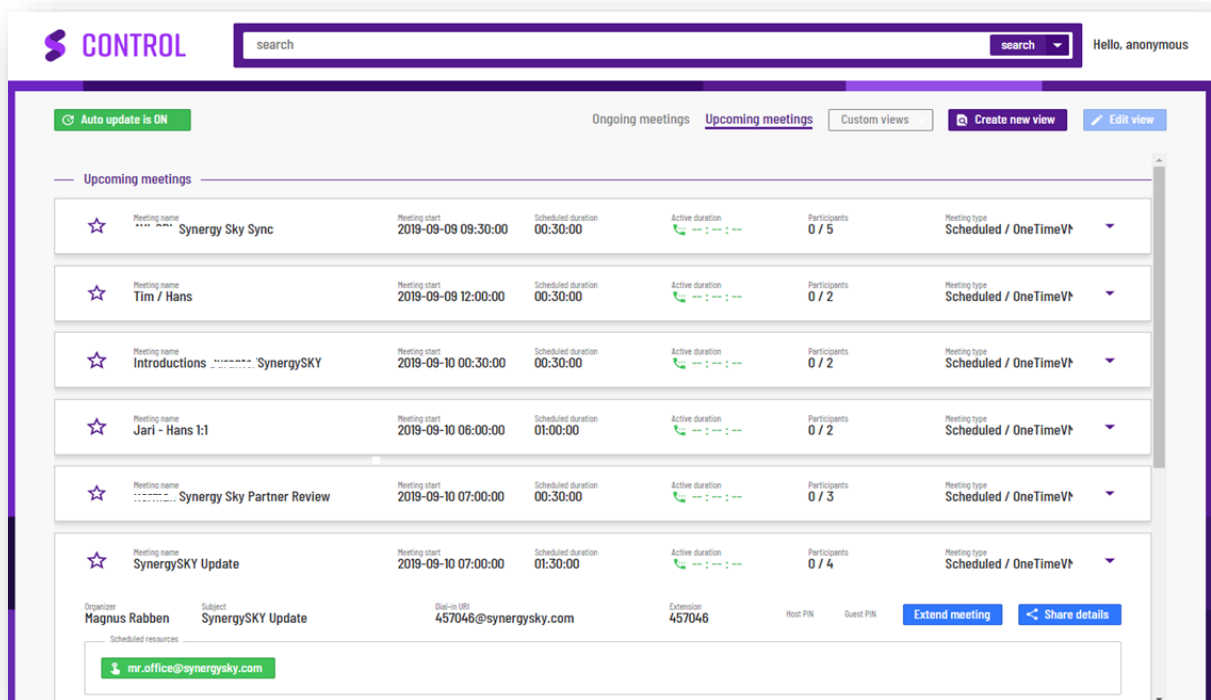
Synergy SKY excels in meeting scheduling workflows through Exchange and Google Calendar integrations. It uniquely supports both **Cisco** and **Poly** endpoints, offering one-click join experiences across multiple meeting services. Its strengths include conference control, analytics and a self-hosted deployment model suitable for on-premise and Webex-mixed scenarios.

Key features are:

- **One Button To Push / Click To Join** experience supporting Cisco and Poly video endpoints backed by Microsoft Exchange or Google Calendar
- **Scheduling** of static / personal VMRs as well as dynamic / one-time spaces hosted by Cisco Meeting Server and Pexip Infinity MCUs
- **Conference control** for on-prem CMS and Pexip MCUs meetings
- **Meeting insights** focused on usage and adoption data
- **TMS-like phonebooks** for Cisco video endpoints using a CSV-file import
- **Participant count, no-show detection and automatic room release** for Cisco video endpoints having people counting enabled

All of that can be used in mixed on-prem and Webex Control Hub video endpoint deployment scenarios too.





Synergy SKY Management Suite server – conference control

For customers looking for an independent SIP registration service for their video endpoints, Synergy SKY provides a **SIP Registrar as a service** as well. This is particularly useful, if your existing Cisco SX, MX, EX, DX etc. video endpoint is not supported in Webex Control Hub anymore.

Synergy SKY is a **Cisco Solutions Plus** partner since 2021 as well as **Webex Compatible** certified in Easy Join Services (OBTP) and Analytics categories.

Mividas

Mividas, a Swedish software company, has spent over a decade refining a full suite of TMS replacement tools. Its modular platform — **VPM (Video Platform Management), Schedule, Rooms, and Insight** — delivers advanced meeting management, analytics, and sustainability capabilities.

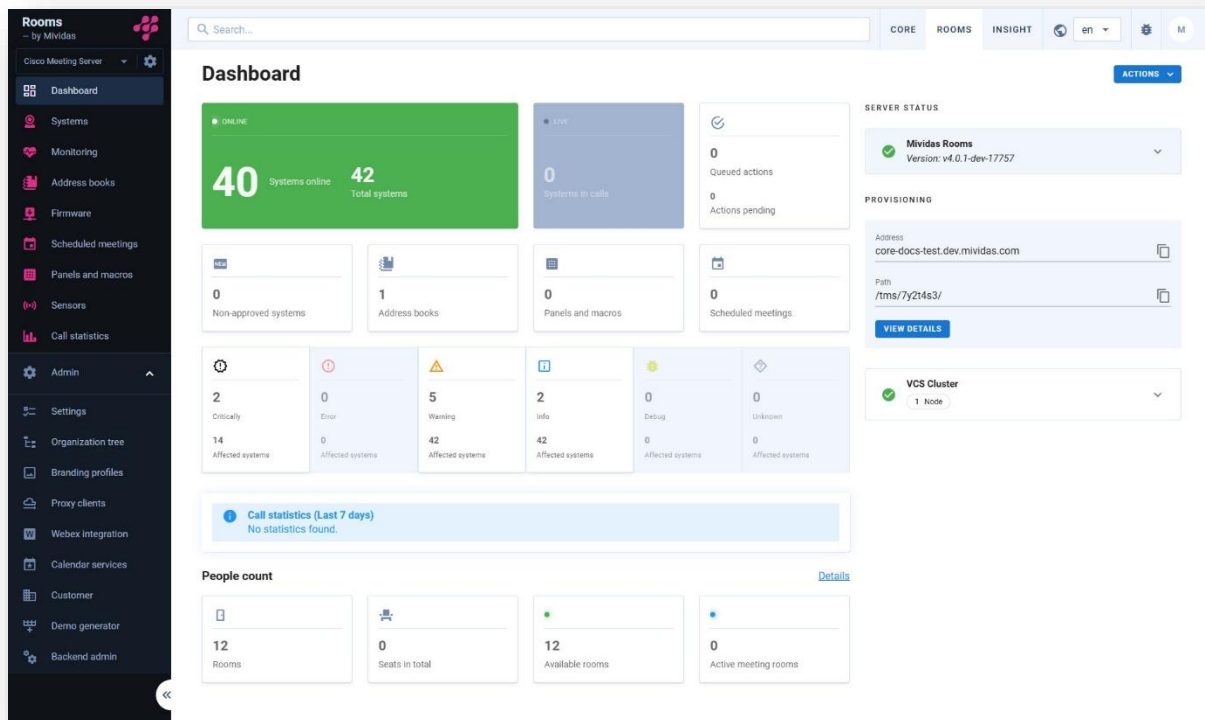
- **VPM** – unified dashboard for CMS and Pexip Infinity management, including live meeting supervision, multi-tenancy and BI analytics.



- **Schedule** – intuitive meeting scheduling across CMS, Pexip and external services (Webex) with Outlook add-in and Exchange integration.
- **Rooms** – comprehensive endpoint management: firmware updates, branding, macros and environment metrics (people count, temperature, noise levels and more).
- **Insight** – real-time analytics and trend reports for multi-tenant deployments

Mividas also offers **Identify**, an authentication layer for secure participant verification in sensitive meetings (via eID, SMS, or SSO).

Mividas is fully on-prem and compliant with **GDPR**. Its approach aligns with European digital sovereignty and sustainability goals — extending the life of existing infrastructure rather than replacing it.



Mividas Room

Key features are:

- System management and provisioning
- Agile scheduling functions
- Address books, firmware and branding



- Rooms management: firmware updates, branding, macros and environment metrics
- APIs

Mividas became Cisco Webex Compatible at the end of 2020 in the Easy Join Services (OBTP) category. It also allows the import of Webex-registered devices and Webex Control Hub integration.

Comparative Feature Analysis

The following comparison highlights the functional coverage of three main alternatives: Mividas, Synergy SKY, VQ Conference Manager benchmarked against Cisco TMS.

Feature Category	Mividas Room	Synergy SKY	VQ Conference Manager	Cisco TMS
Endpoint provisioning	✓	✗	✓	✓
Firmware update workflows	✓	✗	✓	✓
Address book management	✓	⚠ Limited	✓	✓
OBTP	✓	✓✓ Google	⚠ Partial	⚠ Exchange only
Exchange integration	✓	✓	✓	✓
Macro management	✓	⚠ Limited	✗	✗
Analytics and supervision	✓ Advanced	✓ Basic	✓	✓
Scheduling integration	✓ (CMS & Pexip)	✓ (CMS & Pexip)	✓	✓
GDPR compliancy	✓	✓	⚠ UK company	⚠ US company

Compiled by Miles Distribution experts based on internal knowledge and publicly available **Miles Distribution's Perspective**



Miles Distribution's Perspective

After more than twenty years of service, **Cisco TMS** is reaching the end of its lifecycle. For many IT teams, this is more than just a product retirement, it's the loss of a familiar, mission-critical tool that has structured their daily operations for decades.

For many organizations, **Cisco Control Hub** will naturally fill that role. If your infrastructure is fully Webex-based, Control Hub delivers a consistent, cloud-native management experience that meets most operational needs.

Our conclusion is based on objective criteria and informal insights gathered from our own industry sources.

None of these options can be considered as a poor choice — each addresses specific contexts and priorities. The optimal selection depends on your environment and strategic direction, whether it involves **on-prem architectures, European data sovereignty, interoperability** or **simplified scheduling and dialling**.

Cisco Webex Control Hub remains the logical destination for full Webex migrations, but limited to Cisco-only and cloud-only environments.

VQ Conference Manager ensures continuity and operational stability for CMS-based infrastructures. It reproduces most of the essential TMS workflows in a familiar interface, making it a valid bridge for organizations seeking minimal disruption.

Synergy SKY is the most lightweight TMS replacement out of these solutions. Its scope is narrower, but it brings two extra capabilities that remain essential in many Cisco SIP environments: interoperability and independent SIP registration.

If scheduling is the primary requirement, Synergy SKY can effectively act as a successful TMS successor thanks to its powerful calendar intelligence and universal OBTP workflows.

It should be definitely explored by all customers who need consistent and universal interoperability for SIP video rooms across MS Teams, Zoom and Google meetings.

Mividas represents the next evolutionary step: feature rich, analytics-driven, GDPR-compliant and designed to extend the value of your existing infrastructure, while embracing the hybrid world. Based on our sources **Mividas may join the Cisco Solutions Plus partner program during 2026**.

If confirmed, this partnership would remove one of the few hesitations for customers



seeking a **future-proof solution aligned with Cisco's ecosystem**, further validating Mividas as a trusted long-term alternative.

In parallel, our analysis indicates that **Mividas's pricing model is particularly flexible and cost-effective**.

Organizations can license only the modules they need such as analytics, scheduling or room management without committing to the full suite.

This modular approach makes Mividas especially attractive for enterprises aiming to **enhance specific capabilities** within their existing infrastructure while maintaining budget control.

About Miles Distribution

Miles Distribution bridges European collaboration software and real-world users. We represent secure, software-only solutions such as **Mividas (Sweden)** and **Synergy SKY (Norway)**, helping resellers and enterprises identify and integrate the right tools for their environments.

Beyond distribution, we provide expert guidance, pre-sales assistance and ongoing support to ensure every project succeeds; sustainably, securely and independently.

Our role is simple: **connect needs with solutions and expertise with execution**.

If you are evaluating your post-TMS options, contact Miles Distribution for a free technical consultation with our engineers.

Sources & References

This document is based on public information and field experience available as of November 2025. Features and specifications may evolve without notice.

- Cisco TelePresence Management Suite – official EoL announcement, cisco.com (2023)
- VQ Communications web site and support documents
- Mividas product brochures and technical white papers
- Synergy SKY product documentation
- Miles Distribution internal comparison matrix (October 2025)

