

# PRIVACY POLICY

Electrip Italy S.R.L. (“**We**”, “**Company**” or “**Electrip**”) serves as the data controller responsible for the processing of your data. We handle your personal data with care and discretion, ensuring strict compliance with our policies and legal requirements.

In line with this Privacy Policy, our aim is to ensure transparency and compliance with the General Data Protection Regulation (EU) “2016/679” (“**GDPR**”) and other applicable legislation in your country (“**Local Legislation**”). The data of individuals who use the Electrip mobile application (“**Electrip Application**”) and services supplied by Electrip (“**User**” or “**Data Subject**”) is processed in line with this Privacy Policy.

Please use the contact information provided in the “Contact Information” section to get in touch with us.

## 1. PURPOSE OF PROCESSING PERSONAL DATA, LEGAL BASIS AND DATA RETENTION

Your personal data explained in detail below (“**Personal Data**”) is obtained in accordance with the principles of the GDPR and the Local Legislation whenever you engage with our products or services, such as using the Electrip App as a member or guest, visiting our website, or contacting us through the call center or other channels.

Providing your Personal Data for the purposes described in Section 1 is a contractual requirement and, in some cases, like for invoicing, a legal requirement. If you do not provide this data, Electrip may not be able to offer you membership in the Electrip App or provide charging services as a guest customer.

Purpose of Processing Your Personal Data	Personal Data	Legal Basis	Data Retention
Creating and Managing Your Electrip Mobile Application Membership	<ul style="list-style-type: none"><li>•Carrying out membership process (creation of a membership, cancellation, or information update)</li><li>•Initiating the charging process through the Electrip Card or the Electrip App</li><li>•Initiating the charging process when using the Electrip Autocharge Service</li></ul>	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>User Information (<i>Electric Vehicle MAC ID*, User ID, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service</i></p>	<p>Data processing is necessary to fulfill a contract you are party to or to take action at your request before entering into a contract</p> <p>10 years from cessation of membership</p>

	<ul style="list-style-type: none"> <li>• Conducting charging operations through charging network operators that are partners with Electrip</li> </ul>	<p><i>Receipt Details, Service Fee Details)</i></p> <p>Transaction Security Information (<i>User Account Password Details and Log History</i>)</p> <p><i>*In case of activation of the "Autocharge" feature, the Electric Vehicle MAC ID will be matched with the vehicle identification data and any other related information of the User.</i></p>		
	<ul style="list-style-type: none"> <li>• Carrying out financial transactions for the purpose of making payments by credit/debit card</li> </ul>	Financial Information (Card Details)	Data processing is necessary to fulfill a contract you are party to, or to take action at your request before entering into a contract	10 years from cessation of membership
	<ul style="list-style-type: none"> <li>• Issuing invoices or carrying out cancellation processes of the invoice</li> </ul>	<p>Your Identity Information (Name, Surname, Tax Code, and ID Number)</p> <p>Contact Information (Mobile Number, Email, Address)</p> <p>User Information (<i>Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i>) and personal data related to the Electrip Digital Wallet if applicable</p>	The data processing is necessary for compliance with legal obligations to which we are subject	10 years from cessation of membership

		(see the line below named “management of the Electrip Digital Wallet”)		
	•To enable you to manage your consents regarding direct marketing	Contact Information ( <i>Mobile Number, Email, Address</i> )  User Information ( <i>Consent Status Information</i> )	The data processing is necessary for compliance with a legal obligation to which we are subject	If users withdraw their consent, their data related to consent are deleted from our systems. If users do not withdraw their consent, their data related to consent is deleted once their membership ends
	• Ensuring the rights obtained as a result of our Company's campaigns, promotions, or other similar activities	Your Identity Information ( <i>Name, Surname</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )	Data processing is necessary to fulfill a contract you are party to or to take action at your request before entering into a contract	10 years after the campaign's conclusion
<b>Requesting an Electrip Customer Card</b>	• Ensuring that the Electrip Customer Card is delivered to you	Your Identity Information ( <i>Name, Surname</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )	Data processing is necessary to fulfill a contract you are party to or to take action at your request before entering into a contract	Until first use of the Electrip Card
<b>Supply of Charging Services to Guest Customers</b>	• Enabling you to charge your car as a guest customer.  • Enabling you to make payments	Your Identity Information ( <i>Name, Surname, Tax Code, and ID Number</i> )	Data processing is necessary to fulfill a contract you are party to or to take action at your request	10 years after payment is completed

	by credit/debit card	<p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>Financial Information (<i>Card Details</i>)</p> <p>User Information (<i>Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i>)</p>	<p>before entering into a contract</p> <p>The processing of data is required to comply with legal obligations to which we are subject</p>	
<b>Ensuring the Security of Your Personal Data</b>	<ul style="list-style-type: none"> <li>•Taking necessary data security measures to protect your Personal Data</li> <li>•Ensuring the accuracy of contact information</li> </ul>	<p>Transaction Security Information (<i>User Account Password Details and Log History</i>)</p> <p>Contact Information (<i>Mobile Number, Email</i>)</p>	<p>The data processing is necessary for compliance with our legal obligation to ensure security of your Personal Data</p> <p>The data processing is needed for the purposes of Electrip's legitimate interest in guaranteeing the security of its IT systems and Personal Data</p>	<p>Personal Data is deleted when no longer necessary for this purpose and in accordance with the timeframes specified for other purposes described in this Privacy Policy</p>
<b>Providing User Support</b>	<ul style="list-style-type: none"> <li>• Responding to and fulfilling your requests, providing the necessary support through our call center or other available channels</li> </ul>	<p>Your Identity Information (<i>Name, Surname</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p>	<p>The data processing is needed for the performance of a contract to which you are a party</p>	<p>Call center voice recordings are retained for 2 years, and summary logs of calls and requests</p>

	<ul style="list-style-type: none"> <li>•Ensuring User satisfaction</li> <li>•Monitoring and enhancing the service provided via the call center</li> </ul>	User Information ( <i>User Requests or Complaints, User ID, Call Center Records, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i> ) and personal data related to the Electrip Digital Wallet if applicable (see the line below named “management of the Electrip Digital Wallet”)	The data processing is needed for the purposes of Electrip’s legitimate interest in order to ensure customer satisfaction and loyalty.	made through other channels are kept for 5 years.
<b>Development of products and services and Quality Control</b>	<ul style="list-style-type: none"> <li>•Ensuring and enhancing the quality of Electrip's products and services)</li> </ul>	Your Identity Information ( <i>Name, Surname, Tax Code and ID Number</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )  User Information ( <i>User ID, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i> ) and personal data related to the Electrip Digital Wallet if applicable (see the line below named “management of the Electrip Digital Wallet”)	The data processing is needed for the purposes of Electrip’s legitimate interest in monitoring and improving the quality of its services and products	10 years from cessation of membership

Management of the Electrip Digital Wallet	<ul style="list-style-type: none"> <li>Enabling the User to top-up, view and use their Digital Wallet via the Electrip App</li> </ul>	<p>Your Identity Information (Name, Surname)</p> <p>Contact Information (Mobile Number, Email, Address)</p> <p>Financial Information (Credit/debit Card Details)</p> <p>The current balance available in the user's wallet; the top-up history, including amounts, dates, and payment methods used; the transaction history related to wallet use (e.g., internal debits, credits, refunds); any wallet-specific metadata (e.g., activation/deactivation date)</p>	The data processing is required to carry out a contract to which you are a party.	Until the termination of membership or closure of the Digital Wallet account
	<ul style="list-style-type: none"> <li>Managing refund process of unused credit in the event of an account deactivation request</li> </ul>	<p>Your Identity Information (Name, Surname)</p> <p>Contact Information (Mobile Number, Email, Address)</p> <p>Financial Information (Credit/debit Card Details)</p> <p>The current balance available in the user's wallet; the top-up history, including amounts, dates, and payment methods used; the transaction history related to wallet use (e.g., internal debits, credits,</p>	The data processing is required to carry out a contract to which you are a party.	10 years

		refunds); any wallet-specific metadata (e.g., activation/deactivation date).		
Fulfilling of Obligations Arising from Legislation	<ul style="list-style-type: none"> <li>• Providing information or documents to government institutions or organizations in your country authorized by law to request information and documents</li> </ul>	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>Financial Information (<i>Card Details</i>)</p> <p>Transaction Security Information (<i>User Account Password Details and Log History</i>)</p> <p>User Information (<i>Electric Vehicle MAC ID, User ID, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i>) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)</p>	The data processing is necessary for compliance with legal obligations to which we are subject under	10 years
	•Execution of accounting and finance processes	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Financial Information (<i>Credit / Debit Card Information</i>) and</p>	The data processing is necessary for compliance with a legal obligation to which we are subject	10 years

		personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)		
	•Carrying out audit activities	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>Financial Information (<i>Credit / Debit Card Information</i>)</p> <p>User Information (<i>User Requests or Complaints, Vehicle Information, and Information about Date, Duration, Price, and Charging Station of the Service</i>) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)</p>	The data processing is necessary for compliance with a legal obligation to which we are subject	10 years
<b>Execution of legal processes</b>	• In the event of legal proceedings, we maintain records for follow-up. This includes providing essential information, like sharing personal data with a court or a regulatory authority when legally required.	Any Personal Data that is necessary in order to achieve the purpose of the processing	<p>The data processing is necessary for compliance with a legal obligation to which we are subject</p> <p>The data processing is needed for the purposes of the</p>	The data will be stored as long as they are needed in order to achieve the purpose of the processing



			legitimate interests pursued by Electrip or a third party to legally protect themselves, except where those interests are overridden by the data subject's interests or fundamental rights and freedoms	
Execution of Sales Contract Processes	• Execution of Sales Contract Processes	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>Financial Information (<i>Credit / Debit Card Information</i>)</p> <p>User Information (<i>Vehicle Information, Product Purchased Information</i>)</p>	Data processing is necessary to fulfill a contract you are party to or to take action at your request before entering into a contract	10 years from execution of the Contract
	• Execution of Individual After-Sales Support (warranty, malfunction repair) Processes	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>Financial Information (<i>Credit / Debit Card Information</i>)</p> <p>User Information (<i>User Requests or</i></p>	<p>Data processing is necessary to fulfill a contract you are party to</p> <p>The data processing is necessary for compliance with a legal obligation to which we are subject</p>	10 years from execution of the Contract

		<i>Complaints, Vehicle Information, Purchased Product Information)</i>		
--	--	--	--	--

## 2. ADDITIONAL PURPOSES OF THE PROCESSING FOR WHICH YOUR EXPRESS CONSENT MAY BE REQUIRED

The explicit consent of the data subject must be obtained to process personal data for some purposes within the scope of the GDPR. Your personal data including mobile device identification is processed for the purposes below by our Company only if you have given your express prior consent where required by law (please note the exception at point 2.1).

The provision of the Personal Data for the purposes described in this Section 2 is optional.

### 2.1 Marketing and Profiling Activities

Purpose of Processing Your Personal Data		Personal Data	Legal Basis	Data Retention
<b>Profiling &amp; Marketing</b>	<ul style="list-style-type: none"> <li>Generating a personal profile of your likes, usage habits and needs including by use of automated means and conducting analysis, segmentation or targeting activities and suggesting our services and products to you by customizing them according to your likes, usage habits and needs.</li> </ul>	Your Identity Information ( <i>Name, Surname</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )  User Information ( <i>User ID Number, Vehicle Information, Vehicle License Plate Information, Information on the Station Where the User Receives Service, Duration of Service Received, Consumption Amount, Date of Service Received, Service Receipt Information, Service Fee Information, Shopping History Information, Segment Information</i> ) and personal data	Consent	Until cessation of membership or revocation of your consent
	Sending of tailored promotional material concerning Electrip products, services, campaigns etc. including by SMS, email, call center or Electrip App.			

		related to the Electrip Digital Wallet if applicable (see the line above named "management of the Electrip Digital Wallet")		
--	--	---	--	--

Failure to supply the Personal Data or give your consent for profiling purposes will mean that Electrip will not be able to keep you informed about its new products, services and promotions as specified above in line with your likes and usage habits.

In accordance with Article 130 of the Italian Privacy Code (Legislative Decree No. 196/2003, as amended), Electrip may contact you for direct marketing purposes without obtaining your prior express consent, but only under the following specific circumstances:

- Telephone or postal marketing: If your phone number (landline or mobile) or postal address is listed in public directories and you have not registered an objection in the *Public Oppositions Register (Registro Pubblico delle Opposizioni)*, established by Italian Presidential Decree No. 178/2010 and following updates.
- Email marketing: If you are an existing customer, we may send you emails promoting products or services similar to those you have previously purchased, provided you have not objected to receiving such emails.

The legal basis of this processing is the legitimate interest of Electrip with reference to art. 130 of the Privacy Code.

You can withdraw your consent or object to the processing of your Personal Data for marketing purposes at any time by emailing us at [info-it@electripglobal.com](mailto:info-it@electripglobal.com), managing your preferences in the 'Settings' section of the application, or by following the instructions provided in our communications.

## 2.2 Processing of Location Data

If you approve the processing of your location data via the Electrip App, your instant location information is processed so that you can see the nearest electric vehicle charging station on the map to be opened. The location is not recorded or tracked in any system. It is only displayed based on your current location.

You could remove the access of the Electrip App to your location services at any time. The relevant process can be performed from the section on accessing location services in the application settings of your phone.

- **Legal Basis:** in accordance with the GDPR, your personal data is processed based on your explicit consent if it includes location information. You have the right to withdraw your consent at any time through the methods communicated to you.

## 2.3 Mobile App Notifications

If you approve the notifications via the Electrip Mobile application, you start to receive notifications on your device where the Electrip Mobile application is installed so that you can receive notifications about charging transactions, account status, payment status of transactions, developments about the Electrip

station network and current campaigns. You have the option to turn off notifications at any time you wish. The relevant process can be performed in the section regarding notifications in the application settings of your phone.

- **Legal Basis:** in accordance with the GDPR, your personal data is processed only with your consent for the purpose of receiving mobile application notifications. You have the right to withdraw your explicit consent at any time through the methods communicated to you.

## 2.4 Request to Initiate Charging in Another Country with the Electrip Customer Card

The group to which our Company belongs provides electric vehicle charging services in various countries through different companies. If you contact our Company and indicate that you wish to receive services from a group company in a specific country, your Electrip Customer card number will be transferred to the relevant company in that country to facilitate continued use of your existing Electrip Customer card. In this way, you can access services in that country using your Electrip Customer card.

Accordingly, if you request and consent, only your Electrip Customer card number will be transferred to our group company located in the country you specified. If you do not make such a request, your personal data will not be transferred in any way.

- **Legal Basis:** in order to receive a Electrip Customer Card from the country you requested, your personal data can only be transferred with your consent, in accordance the GDPR. This is a one-time transaction, and withdrawing your consent will be considered as withdrawing your request. If you have not received services from the specified country, your data will be deleted. If you receive services with the Electrip Customer Card, your personal data will be processed according to the data retention and destruction policies of the relevant company in that country.

## 3. METHOD FOR COLLECTING PERSONAL DATA

Your Personal Data might be obtained through (*depending on the channel through which you get in touch with us*) the Electrip App, our Website, our Call Center, ChatBot, e-mail and social media in line with the purposes and in general the provisions set out in this Privacy Policy.

## 4. PARTIES TO WHICH YOUR PERSONAL DATA IS TRANSFERRED

Your personal data may be transferred to the following parties appointed as data processors pursuant to the GDPR or acting as independent data controllers for the purposes specified:

Transferee	The Purpose of Transfer	Personal Data Transferred
Suppliers from whom services are provided in terms of software, maintenance, and security and hosting personal data within the scope of information technologies	Manage your mobile application subscription, provide the services and protect the security of data in the IT field	Your Identity Information ( <i>Name, Surname, Tax Code and ID Number</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )  User Information ( <i>Electric Vehicle MAC ID*, User ID, Vehicle Details, Charging</i> )

		<i>Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i> ) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)
Call centers and our suppliers that facilitate the call center services and User support	Manage your requests and provide support through the call center (from time to time using roaming services)	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number, Email, Address</i>)</p> <p>User Information (User Requests or Complaints, <i>User ID, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date, Service Receipt Details, Service Fee Details</i>) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)</p>
Our suppliers that facilitate the payment transactions and credit/debit card holding	Making payments	<p>Your Identity Information (<i>Name, Surname, Tax Code and ID Number</i>)</p> <p>Contact Information (<i>Mobile Number</i>)</p> <p>Financial Information (<i>Credit / Debit Card Information</i>)</p>
Our Suppliers, for the purpose of sending you our offers and conducting sales processes based on your request to purchase a charging station	This data transfer allows our suppliers to provide you with relevant offers and handle the sales process efficiently based on your request to purchase a charging station	<p>Your Identity Information (<i>Name, Surname</i>)</p> <p>Contact Information (<i>Mobile Phone Number, Email, Address</i>)</p> <p>Financial Information (<i>Card Information, Bank Account Information</i>)</p> <p>User Information (<i>Vehicle Information, Product Information</i>) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)</p>
Our business partner, for conducting warranty and	This data transfer enables our business partner to	Your Identity Information ( <i>Name, Surname</i> )

malfunction repair processes within the scope of your charging station purchase	manage warranty and repair services effectively, ensuring timely support for any issues that may arise with your charging station following your purchase	Contact Information ( <i>Mobile Phone Number, Email, Address</i> )  User Information ( <i>Malfunction Record Information, Device Serial Number</i> )
Charging point operators involved in roaming services	Deliver of the electric power charging services through other operators responsible for the installation, operation, and electrical management of the recharging infrastructure, including booking, charging operation authorization, invoicing and making payments	User Information ( <i>User ID, Charging Station where the User Receives Services, Time of Service Received, Consumption Quantity, Service Date</i> )
Our suppliers that facilitate invoicing services	Sending invoices to you	Your Identity Information ( <i>Name, Surname, Tax Code and ID Number</i> )  Contact Information ( <i>Mobile Number, Email</i> )  User Information ( <i>Invoice and Payment Information, and Information about Date, Duration, Price, and Charging Station of the Service</i> )
Our suppliers that facilitate sending SMS or E-mail to you like SMS or email for confirmation or marketing purposes	Ensuring the delivery of SMS or email	Contact Information ( <i>Mobile Number, email</i> )  User information (including details related to consents provided)
Our suppliers that we receive the service for Electrip Customer Card delivery	Ensuring the delivery of an Electrip Customer Card.	Contact Information ( <i>Address</i> )
Our suppliers who can access the systems and provide the necessary support only in case of disaster situations such as unintentional deletion of data	Ensuring the sustainability of services	Your Identity Information ( <i>Name, Surname, Tax ID/ Fiscal Code and ID Number</i> )  Contact Information ( <i>Mobile Number, Email, Address</i> )  User Information ( <i>Electric Vehicle MAC ID*, User ID, Vehicle Details, Charging Station where the User Receives Services, Time of Service Received, Consumption</i> )

		<i>Quantity, Service Date, Service Receipt Details, Service Fee Details</i> ) and personal data related to the Electrip Digital Wallet if applicable (see the line above named “management of the Electrip Digital Wallet”)
Our suppliers that facilitate measurement of the quality of the service provided by the call center	Ensuring that call center activities comply with Company quality standards	User Information ( <i>Call Center Records</i> )
Legally authorized public institutions and legally authorized private institutions and business partners	Fulfill legal obligations	Personal Data that can be legally required by law
Legal consultants	Protect the rights of Electrip or of third parties	Any Personal Data that is necessary in order to achieve the purpose of the processing

## 5. PROTECTING OF PERSONAL DATA

Your privacy is important. That’s why we respect it by taking steps to ensure the security of the processing of your Personal Data and to protect it from loss, misuse, or alteration. Where appropriate, these steps can include technical measures like firewalls, intrusion detection and prevention systems, unique and complex passwords, and encryption.

We also use organizational and physical measures such as training staff on data processing obligations, identification of data incidents and risks, restricting staff access to your personal information, and ensuring physical security including appropriately securing documents when not being used.

## 6. INTERNATIONAL TRANSFERS

Your personal data may be transferred to service providers located in Turkey for purposes strictly related to the provision of our services and the operation of our platform. These transfers are carried out using contractual safeguards that ensure your data is protected to a standard equivalent to that required in your country of residence.

Specifically, Electrip performs such transfers on the basis of Standard Contractual Clauses approved by the European Commission. Where necessary, we also implement supplementary technical and organizational measures, and we have conducted Transfer Impact Assessments to evaluate and mitigate any associated risks.

## 7. INFRASTRUCTURE OF ANALYTICS PROVIDERS

We may use third-party Web analytics services in connection with the services provided. These service providers use a variety of tracking technologies such as tags or similar technologies to,

- Mobile application performance metrics
- Crash reports
- Cloud messaging in order to allow users to receive push notifications
- Remote configuration for software update mechanism
- Segment users and carry out marketing activities, as better described in paragraph 2.1.

Third-party providers of Electrip can use the means aforementioned to achieve the purposes listed above. They automatically collect data such as your IP address, identifiers for mobile devices (e.g., Android Advertising Identifier or Advertising Identifier for iOS) or similar technology used to collect data.

This Privacy Policy does not apply to, and we do not control the tracking technologies and activities of third-party providers and consulting their respective privacy policies is appropriate.

## **8. RIGHTS OF DATA SUBJECTS**

As Data Subject, you have and, at any time and at no charge, can exercise the following rights:

- to be informed on the purposes and methods of the processing of your Personal Data;
- to access your Personal Data.
- to ask for updating or rectification of the Personal Data we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us;
- to request erasure of your Personal Data. This enables you to ask us to delete or remove your Personal Data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your Personal Data where you have successfully exercised your right to object to processing or where we are required to erase it to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request;
- to restrict the processing of your Personal Data. This enables you to ask us to suspend the processing of your Personal Data in the following scenarios: (a) if you want us to establish its accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it;
- to object to the processing, wholly or partly, of your Personal Data where we are relying on legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. In some cases, we may demonstrate that we have compelling legitimate grounds to process your Personal Data which override your rights and freedoms;
- where we are relying on consent to process your Personal Data, to revoke your consent freely and at any time, also by clicking on the unsubscribe option at the bottom of our marketing communications;
- you can withdraw your consent to the processing of your Personal Data at any time by writing to [info-it@electripglobal.com](mailto:info-it@electripglobal.com), but this will not affect the lawfulness of the processing based on consent before its withdrawal;
- to ask us to transfer your Personal Data to you or to a third party (so-called “data portability”). We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format;



- to lodge a complaint to the “**Autorità Garante per la Protezione dei Dati Personali**” if you believe that your Personal Data have been processed in violation of the applicable legislation.

If you wish to request more information regarding our compliance with the applicable legislation, to send questions, concerns or complaints related to this Privacy Policy or to exercise one or more of your rights pursuant to the GDPR, you may contact us at [info-it@electripglobal.com](mailto:info-it@electripglobal.com) or at the postal address Milano 20121 via Agnello 6/1 Italy.

Electrip may amend the provisions of this Privacy Policy at any time. The provisions of the Privacy Policy which Electrip has amended shall enter into force on the date they are published.