



PROVIDED BY CARELON

Work-life services

Life can sometimes throw curveballs. These services are available to help you resolve emergencies, navigate challenges, and stay on top of everyday demands.



Support services include:

✓ Legal consultations

- 30-minute free consultation per issue with an attorney or mediator, plus a 25% discount on ongoing services
- 24/7 emergency services
- Easy-to-use legal forms, document preparation, and online legal library

✓ Identity theft support

- 60-minute free consultation with a Fraud Resolution Specialist
- Assistance for members restoring their identity and good credit
- Free ID theft emergency response kit

✓ Help for work, family, and everyday life

- Child, elder, and pet care consultations, resources, and referrals
- 24/7 access to services online or by phone
- Online library of educational resources

✓ Financial consultations

- 30-minute free consultation per issue with a financial counselor
- 30-minute free consultation on income tax planning, plus a 25% discount on document preparation by the CPA
- Online financial library



Get started at hmnam.lyrahealth.com
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