

Welcome to North East Funerals Price Guide.

As part of our continued support of the communities we serve, we are honoured to offer this guide to assist families after the loss of a loved one, or as a resource for planning your own funeral.

Assisting your family with arranging a farewell that is meaningful to you takes time. There can be many decisions to be made, often with many family members involved. We prioritise choice, flexibility and provide access to information, supporting you to make the decisions that are best for you. Our team will do what is needed to serve and honour your loved one with dignity.

We are proud to provide the very best in service, facilities and value. We have a team that is unrivalled in passion for serving the families who grant us the privilege. At North East Funerals, we're by your side every step of the way, unrushed and with deep understanding.

This document has been prepared in accordance with the Funerals Regulations 2025 under section 82 of the Funerals Act 2006. Victorian consumer law requires all funeral directors to provide fully itemised pricing.

At North East Funerals, we welcome this change. It reflects what we have always believed - that families deserve clarity and transparency so that they can have confidence when making important decisions.

In order to provide the best advice possible and to ensure that a funeral meets your individual family requirements, we strongly recommend that you discuss your funeral needs with one of our professionally trained staff, either at our office, at your home at no obligation or cost, or via telephone on 03 57222 525.

*Kat Watts
Managing Director*



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What is the Role of a Care Consultant (Funeral Arranger) and what do they do?

Much like an events planner who coordinates and oversees every aspect of an event or wedding, a Care Consultant provides guidance, coordination, and support throughout the funeral arrangement process. Their role is to help families navigate practical decisions while creating a meaningful and personalised farewell that reflects the life, values, and wishes of their loved one.

Our Care Consultants coordinate the practical aspects of the funeral, including the care and preparation of their loved one, arranging burial or cremation services, managing funeral bookings, liaising with cemeteries, crematoria, celebrants, clergy, florists, and other service providers, and ensuring all legal and administrative requirements are attended to.

They also assist families with celebratory and personalisation elements such as selecting music, photographs, video tributes, readings, flowers, stationery, and other meaningful touches that honour and celebrate the life of the person who has died.

Above all, our Care Consultants provide compassionate guidance and professional support, helping families make informed decisions and ensuring every detail is thoughtfully coordinated with care, dignity, and respect.

What Fees Are Included in Funeral Expenses?

Funeral expenses can vary depending on the type of service, personal preferences, and the level of support required. Funeral Directors provide a wide range of services and options to help create a farewell that is both meaningful and personalised, while also offering choices to suit different needs and budgets.

Many families are unaware that the total funeral cost often includes a number of third-party expenses that are arranged on their behalf. These may include cemetery or cremation fees, celebrant or clergy fees, venue and equipment hire, flowers, newspaper notices, death certificates, catering, memorial stationery, music licensing, and other related services.

As part of our role, we coordinate these arrangements to ease the burden on families during a difficult time. For convenience and clarity, these expenses are typically itemised together within a single account.

The overall cost will depend on the services and options selected, and the level of assistance required. Our Care Consultants are available to guide you through the process, explain all associated costs clearly, and help you make informed choices that best reflect your wishes, needs, and budget.

There are generally 3 main elements associated with the cost of a funeral:

- 1. Professional Service Fee:** Our professional fee incorporates the various aspects that are involved in arranging, planning and conducting a funerals.
- 2. Required Costs:** Those which are necessary in order to conduct a funeral service.
- 3. Third Party and Optional Extras Costs:** Costs paid out by North East Funerals on your behalf in arranging the service in accordance with your instructions. Such as floral tributes, newspaper notices, officiant fees etc.

FUNERAL EXPENSES

1 NORTH EAST FUNERALS PROFESSIONAL SERVICE FEE

Professional service fees can vary between funeral providers, as each provider may offer different levels of service, inclusions, facilities, and support. These fees generally reflect the time, care, and professional expertise required to arrange and conduct the funeral in accordance with a family's wishes.

Differences in pricing may also relate to what is included within the service, as well as the quality and availability of staff, vehicles, equipment, premises, and aftercare support. Some funeral services may involve more detailed coordination, extended preparation, or additional personalisation, which can influence the overall cost.

Our Care Consultants will clearly explain all fees and inclusions, ensuring families understand the services being provided and can make informed decisions with confidence and transparency.

Our care and support are available 24 hours a day, 7 days a week. When you contact us, you will speak directly with one of our experienced staff members.

As a small family-owned business, we are able to provide genuine personal attention.

Wherever possible, you will have a dedicated consultant to guide and support you and your loved one from the very first call.

Our Professional Service Fee includes:

- Compassionate guidance, care, attention and personal support from our experienced team, available 24 hours a day, 365 days a year.
- Transfer of the deceased into our care from the place of death, available 24 hours a day, 365 days a year. (When within 45km of Wangaratta).
- Professional mortuary care provided by experienced staff within our accredited mortuary facilities (includes care in temperature controlled room at NEF)
- Access to our chapel, equipped with modern audio-visual facilities for music, tributes, and presentations.
- Provision of viewing facilities during the hours of 10am - 3:30pm Mon -Fri.
- Arrangement and placement of death and funeral notices in newspapers and on our website, www.northeastfunerals.com.au
- Registration of the death with the required Registry of Births, Deaths and Marriages.
- Coordination of all arrangements with third-party service providers on your behalf, including but not limited to cemetery, crematoria, clergy, celebrant, florist, caterer.
- Provision of all necessary funeral staff, together with a hearse, on the day of the funeral service.
- Ongoing advice, guidance, and support for families following the funeral service.

Our Professional Service Fee excludes:

- After hours funerals, weekend or Public Holiday.
- After hours viewings, rosaries and vigils.
- After hours transfers or travel outside our usual operating area
- Additional AV equipment (projector screens/tv/additional speakers)
- Separate Rosary/Vigil Prayers placement & staffing at an external venue or Chapel
- Certificate of full embalming (required for overseas repatriation and other situations)
- Payment to third parties (as described on next page)

2 REQUIRED COSTS

Costs that are necessary to carry out the funeral on your behalf.

- Transport and Mortuary care
- Coffin or Casket
- Crematorium Costs
- Cemetery Costs
- Death Certificates
- Medical Officer Fees (required to authorise cremation)

3 THIRD PARTY & OPTIONAL EXTRA FEES

These consist of the monies paid out by North East Funerals on your behalf to other parties in order to carry out the funeral in accordance with your instructions.

These include payments for:

- Catering
- Clergy or Celebrant
- Death and funeral notices
- Floral tributes
- Service Booklets
- Garment
- Memories & Tributes options
- Musician and/or Vocalist
- Vehicle Hire
- Venue Hire

NOTE: GST is payable on all North East Funerals fees and the supply of all related products and services except where indicated. The exact amount of GST is calculated when all costs associated with the funeral are finalised.

The following pages outline our range of service offerings, designed to help you and your family create a funeral that reflects your personal wishes, values, cultural traditions, and religious requirements. All prices are quoted inclusive of GST.



ADULT FUNERAL OPTIONS

SINGLE SERVICE * **\$5600.00**

A funeral service held at a Church, Crematorium or North East Funerals Chapel.

Includes travel when service location is within 45km of Wangaratta.

Complimentary memorial book included.

Coffin charged as per selected by family.

See all inclusions and exclusions on page 3 - (Professional Service Fee).

EXTENDED DUAL SERVICE* **\$6340.00**

Funeral service in North East Funerals Chapel followed by attendance at the committal service (Cemetery or Crematorium).

Or Funeral service at venue of your choice (venue fee charged per venue supplier) followed by attendance at the committal service (Cemetery or Crematorium).

Includes travel when service location is within 45km of Wangaratta.

Complimentary memorial book included.

Coffin charged as per selected by family.

Even when a service seems relatively simple, we allow up to 4 hours (half a day) to set-up and attend to that service fully. This time is dedicated to the family so that we can meet their needs without compromising our service standards and level of care.

See all inclusions and exclusions on page 3 - (Professional Service Fee).

(The \$330 administration fee is deducted if the account is paid in full 14 days from the account being sent out.)

DIRECT COMMITTAL - BURIAL* **\$3205.00**

This is a direct burial at a cemetery where there are no mourners present.

- Burial documents required for cemetery
- Registered death certificate
- Transfer fee from the location of death (within 45km)
- Use of 2 vehicles on the day of the committal
- 4 staff to carry the coffin
- Lowering device

(Cemetery costs additional - fees charged as per the gazetted cemetery fees).

(Transport to cemetery charged dependant on cemetery location)

DIRECT COMMITTAL - CREMATION* All inclusive **\$5275.00**

This is a direct committal to the crematorium where there are no mourners present.

- Basic coffin for cremation
- Crematorium fees
- Medical Certificates required for cremation
- Registered death certificate
- Transfer fee from the location of death (within 45km)

This all-inclusive fee includes our mortuary care and preparation of your loved one, and completion of the necessary registration. It also includes the cremation fee at Bendigo.

**Transfers After Hours or Outside Our Local Area are an additional fee and any optional extras are charged accordingly (such as flowers, newspaper notices).*

Transport Fees

Our transfer fees cover the provision of our hearses, specialised transfer vehicles, and other fleet vehicles for the following; transfer of the deceased into our care from the place of death or other location, transfer to the service, cemetery or crematorium, and all other vehicle requirements associated with the funeral.

After Hours Transfers (Outside 9am - 5pm within 75km of Wangaratta) \$350
After Hours Transfers (Outside 9am - 5pm >75km of Wangaratta) \$495
Within Standard Business Hours Transfer (Local - within 75km of Wangaratta) \$275
Within Standard Business Hours Transfer (>75km from Wangaratta) \$300
Within Standard Business Hours Transfer (>100km from Wangaratta) \$325
Travel associated with funeral service >45km from Wangaratta \$275
Travel associated with funeral service >75km from Wangaratta \$300
Travel associated with funeral service > 100km from Wangaratta \$325
Any Travel to Melbourne \$985

Crematorium Locations and Charges

Remembrance Parks Central Victoria
5 Victoria St, Eaglehawk, VIC 3556 (Government Owned)
\$990.00 (Adult)
www.rpcv.org.au/pricing

Glenmorus Memorial Crematorium
54 Glenmorus St, Glenroy NSW 2640 (InvoCare - Corporate)
\$1320.00 (Adult)
www.alburycity.nsw.gov.au/services/infrastructure/cemeteries/glenmorus-memorial-gardens

Cemetery Fees

Cemetery fees and available options can vary significantly between cemeteries throughout Victoria. Cemetery and burial costs are set by each individual cemetery trust and are separate from funeral director fees.

These costs can vary depending on:

Location within the cemetery

Type of burial (lawn, monumental, mausoleum)

Length of tenure (e.g. 25, 50, or perpetual)

Our Care Consultants can assist by obtaining information regarding availability, options, and pricing on your behalf. Alternatively, we can provide contact details should you wish to meet directly with cemetery staff.

We provide full cemetery pricing before any decisions are made, so you can move forward with complete clarity.

Wangaratta Lawn Cemetery -
Right of Interment (Grave) - \$1558 (GST exempt)
Interment Fee (Single or Double Depth) - \$1755

Burials and interment of ashes are charges as per the cemetery's gazetted fees and can be found using this link:

<https://www.health.vic.gov.au/cemeteries-andcrematoria/cemetery-search>

LEGAL DOCUMENTATION

- Death Certificate (inc postage) - issued by Births Deaths & Marriages \$80 (GST exempt)
- Death Certificate Package (inc postage) - two certificates, one with cause of death and one without \$110 (GST exempt)
- Certificate of Registered Medical Practitioner Authorising Cremation \$130
- Medical Cause of Death Certificate FREE
- Cremation Permit issued by treating GP From \$110

COFFINS AND CASKET RANGE

CASKETS From \$5095

Crafted from rich timbers like mahogany, cherry, and maple, or high-end metals ranging from gold-finished bronze to cognac steel.

SOLID TIMBER COFFINS From \$4795

Crafted from a curated selection of high-grade, authentic hardwoods and premium woods. Each species is described by its unique visual and structural profile.

- Tasmanian Blackwood: Described as a signature premium option featuring a low-sheen, natural finish.
- Sapele:: Highlighted for its premium quality, expertly crafted build, and low-sheen natural finish.
- Cedar: Described as featuring rich tones ranging from walnut-coloured high gloss finishes to soft, low-sheen natural finishes.
- Other Fine Woods: The range also incorporates high-grade Camphor Laurel, Western Australian Jarrah, and Oak.

TIMBER VENEER COFFINS From \$3950

They offer diverse design configurations ranging from sleek flat lids to single-raised lids, often featuring routed sides. Depending on the model, they apply either a deep hand-polished gloss finish (such as Jarrah or Rosewood colours) or a soft, contemporary satin finish.

COMPOSITE BOARD COFFINS From \$1894

Finished using either a paper veneer, lacquered coat, or stained finish to mimic natural timber grain.

NATURAL ALTERNATIVE From \$870

Non-traditional vessels specifically designed to provide families with a beautiful and comforting alternative to a traditional coffin or casket. Made using wool, wicker, pandanus rattan, and plantation pine.

OPTIONAL FUNERAL COMPANY FEES

Viewing of deceased (during business hours) at North East Funerals venue (max 60 mins) is Included in professional service fee.

- In addition to a Direct Committal \$395
- Weeknight after 5pm \$435
- Weekend or Public Holiday \$560

Funeral outside of business hours

Weekend Funeral Service \$2200

Public Holiday Funeral Service \$2500

Rosary - If the Rosary is being held separate to the service (i.e. day/night before) -

In North East Funerals Chapel \$335

In Church or external location \$410

After 5pm in North East Funerals Chapel or external location \$580

Digital and Audio Visual

Photo Slideshow during Service (Up to 95 photos) \$390

Additional photo slideshow for wake \$265

Projector & Projector Screen/TV/Additional Speakers \$650

Livestream & recording of funeral service only (committal service excluded) \$490

Livestream & recording of funeral service only (committal service included) \$550

Service recording only (without webstreaming), edit & upload to website \$490

Edited copy of service recording (USB) \$50

Stationary Design and Printing

Stationary Design & content input for multi page booklets \$250

Stationary Design & content input for bookmarks and Santini Cards \$190

Printing:

A5 4pg Order of Service Booklet \$2.50ea

A5 8pg Mass Booklet \$3.80

A5 12pg Mass Booklet \$4.50

A5 16pg Mass Booklet \$5.70

Bookmarks \$2.50ea

Santini \$3.50ea

Photo and Photo Frame \$90ea

Catering/Venue Hire

Catering Space for wake at North East Funerals \$350

Catering Food & Beveridge Costs - From \$9.00 per person

Catering Menu Package Options supplied at the time of arrangement

Memorial Books

One copy included in Single, Dual/Extended and Memorial service fees.

Additional copies available on request, price below is for one additional book.

Additional Memorial Book (up to 6 pages) \$105

Additional Digital Memorial Book \$199

Floral Options - As charged by the supplier

There are many floral options available to families. Industry data shows families commonly invest between 150 and 450 Australian dollars for a main tribute that sits upon a coffin or casket. They tend to spend between 80 to 180 Australian dollars for flowers to decorate the venue or church, though corporate or large family tributes can exceed that range.

Firstly think about the setting, the faith or cultural customs, and the personality of the person you are honouring,

It is completely okay to set a clear budget, and a thoughtful design does not require lavish spending. Prices vary by season and stem, so lilies, chrysanthemums, and natives can be friendly on cost, while orchids and premium roses may sit higher, and imported peonies or out-of-season tulips can move into premium territory. Share your budget and priorities with your Care Consultant, and they will liaise with your chosen florist with regard to seasonal value, foam-free mechanics, and reusable vessels that honour both the occasion and the planet.

As a guide:

Double Ended Casket Sheaf From \$375

Single Ended Casket From \$280

Open Stemmed - Cut Sheaf From \$190

Rose Petals 1 x bucket \$130

Rose Petals ½ bucket \$65

MEMORIALISATION

URNS

In its simplest form, an urn is a container designed to hold the cremated remains (ashes) of a loved one. It serves as a respectful and dignified vessel, allowing you to keep your loved one's memory close.

Urns come in a wide array of styles, materials, and sizes. Some popular types include:

- Traditional Urns: Classic vase-shaped urns, often made from materials like wood, metal, or ceramic.
- Keepsake Urns: Smaller urns designed to hold a portion of the ashes, allowing for sharing among family members or keeping a small memento close.
- Biodegradable Urns: Eco-friendly urns that break down naturally in the earth or water, often used for scattering ceremonies or burials.
- Companion Urns: Larger urns designed to hold the remains of two people, often chosen by couples who wish to be together in their final resting place.
- Specialty Urns: These urns reflect a loved one's hobbies, interests, or personality. They can be shaped like motorcycles, animals, sports memorabilia, or other meaningful objects.

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JEWELLERY

Memorial jewellery can offer comfort to the memory of your deceased loved one(s).

Fingerprint or cremation jewellery makes this memory tangible and wearable, for now and forever.

Our Care Consultants can assist in showing families an array of options when looking to purchase an urn or jewellery. All items are calculated at the retail price at time of need.

MORTUARY CARE

Our mortuary is located within our venue at 184 Greta Rd, Wangaratta. Victoria.

Our professional service fees include standard mortuary care, including preparation, washing, dressing, and attending to the deceased for family viewings.

Families may also request additional personal care or extended time with their loved one while in our care. This may include further dressing and presentation, hairstyling, make-up application, nail care, or other personal requests.

Where the family request to dress or provide cosmetic application to their loved one, we will provide assistance when required by an experienced staff member. Where additional time and care requested by the family extends beyond one hour, an additional fee of \$350 may apply.

Embalming of Deceased (3rd party provider) From \$800

IMPORTANT INFORMATION

Our mortuary and temperature controlled storage room are located at our funeral home - North East Funerals - 184 Greta Road, Wangaratta, Victoria 3677.

North East Funerals is independant and family owned by local residents to Wangaratta - Kat and Ben Watts.

Our facility is independant and family owned by Kat Watts' parents, John and Christine Haddrick.

If a funeral home in Victoria is unable to provide clear, itemised pricing, or cannot explain where mortuary care is carried out – including whether those facilities are privately owned or externally managed – it may be helpful to explore other providers as part of making an informed decision

DISCLOSURES

- Prices are subject to change without notice.
- Please contact us for custom pricing or services not listed.
- Please contact us if you require pricing for children or babies.