



**Certified
AI Leader**

DATE ISSUED

March 2026

 **Lead with AI**

VALID UNTIL
MARCH 2027

This Certifies That

Joleen Fleer

Has Demonstrated Practical Expertise By Implementing
A Minimum Of Three AI Assistants.

Hereby Recognized As A

**Certified Advanced
AI Leader**

CONDUCTED BY

A handwritten signature in black ink, appearing to read 'Daan van Rossum'.

Daan van Rossum

FOUNDER & CEO, LEAD WITH AI



Joleen Fler's AI Assistants



Cancellation Support Chatbot

Custom GPT (ChatGPT)

Handles cancellation requests and reduces support workload



Joleen Fler

March 2026



Customer Support Reply Coach (StudyGo Coach)

Gemini Gem

Drafts consistent, high-quality responses for support interactions



Newsletter Writing Assistant

Gemini Gem

Refines and improves newsletter content for clarity and tone