



**Certified Advanced  
AI Leader**

DATE ISSUED

**June 2026**



VALID UNTIL  
DECEMBER 2026

This Certifies That

**Mac Thi Thu Hien**

Has Demonstrated Practical Expertise By Implementing  
A Minimum Of Six AI Assistants.

Hereby Recognized As A  
**Certified Advanced  
AI Leader**

CONDUCTED BY

**Pawel Gorski**

CO-FOUNDER & CGO, LEAD WITH AI

CONDUCTED BY


**Daan van Rossum**

FOUNDER & CEO, LEAD WITH AI

CONDUCTED BY


**Henrik Jarleskog**

MD, EUROPE, LEAD WITH AI

 **TOOL**  
ChatGPT: Decision Paper Advisor

**Onion: Governance & Transformation**

Draft decision papers, governance recommendations and future-state models.  
Faster executive documentation  
Several hrs/document

 **TOOL**  
ChatGPT: Project Coordinator

**Ginger: Project Coordinator**

Build implementation schedules, roadmaps and workstreams  
Save 2-4 hours per project


 **TOOL**  
ChatGPT: Support Operations Assistant

**Chilli: Ticket Analysis Assistant**

Analyze incidents, summarize trends and identify root causes  
Improved support efficiency  
Save 1-2 hrs/day




[Mac Thi Thu Hien]

 **TOOL**  
ChatGPT: Infor Research Assistant


**Rice: Infor OS / SunSystems research Assistant**

Summarize documentation and best practices  
2-3x faster research

 **TOOL**  
ChatGPT: Web search

**Pepper: Excel & SQL Assistant**

Data Analysis & Troubleshooting  
Explain formulas, write SQL and troubleshoot issues  
Faster problem resolution  
30-60 mins/task

 **TOOL**  
ChatGPT + Web Search: Training Coach

**Bean: Certification Preparation Assistant**

Certification preparation  
Create mock exams and study summaries  
30-50% study time reduction

