



AI Training

DATE ISSUED

June 2026

 **Lead with AI**

This Certifies That

Pratyush Kumar

Has Demonstrated Practical Expertise By Implementing
A Minimum Of Three AI Assistants.

Hereby Recognized As A

Qualified AI Leader

CONDUCTED BY

Pawel Gorski

CO-FOUNDER & CGO, LEAD WITH AI



TOOL
PERSONAL BOARD
OF DIRECTORS

Personal Board

Thought partner and
exec coach.



TOOL
AI PRODUCTIVITY
ASSISTANT

Planning manager

Ensures follow up of
open action items, helps
write strategy doc
collating multiple notes
and documents.
Collectively saved the
team 20+ hrs during H2
planning



Pratyush Kumar
Head of Global Support
Operations, Wolt



TOOL
AI INSIGHT
ASSISTANT

Support Analyst

Prepares weekly
deepdive on outlier
metrics. Saves 2-3 hrs
per week



TOOL
AI RESEARCH
ASSISTANT

Quality Auditor

Reads a 100 random
support interactions
each week and provides
a pulse check on
quality.