



Dear Patient,

Providerflow, a trusted Business Associate of Anniston Orthopedic Associates, P.A., is happy to assist you with your request for a copy of your medical record.

Please fill out the attached form carefully, indicating where you would like the requested information delivered, in the “Release Information To” section.

Please note, in order to fulfill your request, Providerflow will charge a reasonable fee for copying in accordance with Alabama Law (Section 12-21-6.1.) You will be responsible for these charges.

Note: For ALL Radiology Disk requests, please contact our office directly (256-236-4121.)

The following fees will apply:

Search fee: \$5.00 per request

Copy fee: \$1.00 per page for the first 25 pages
\$0.50 per page thereafter
Postage, if applicable

Patient access fee: \$6.50, plus any costs to Providerflow for postage and handling, if applicable

After you submit your request, a Providerflow representative will contact you regarding payment options. Once payment is received, records will be mailed to you.

For records being sent to another health care provider:

Please provide as much contact information for your other doctor as possible in the “Release Information To” section and select the preferred delivery method (fax or mail.)

There is no charge for records delivered to another healthcare provider for ongoing treatment purposes.

You can contact our Providerflow representatives any time by calling (800-600-1478.)

Thank you,

Medical Records Supervisor

