

Compliso Ltd. Terms and Conditions

© 2025 Compliso Ltd.

Last Updated: 28th Nov 2025

These Terms and Conditions ("Terms") form a legally binding agreement between Compliso Ltd, a company incorporated in Ireland with registered office at Owning, Piltown, Co. Kilkenny ("Compliso", "we", "us", "our"), and any individual or organisation accessing our website or purchasing, downloading, or using our products or services ("you", "your").

By accessing our Website, purchasing our Digital Products, or using our Services, you agree to be bound by these Terms. If you do not agree, you must not use our Website, products, or Services.

1. Definitions

For the purposes of these Terms:

- "Compliso Products" means all templates, toolkits, guidebooks, training materials, digital downloads, illustrations, or any other resources provided by Compliso in electronic format.
- "Services" means consultancy, training, or any other professional services provided by Compliso.
- "Website" means www.compliso.ie and any other domains operated by us.
- "Intellectual Property Rights" means all copyrights, trademarks, trade names, logos, designs, and other proprietary rights belonging to Compliso or its licensors.
- "Licence Agreement" refers to the Compliso Licence Agreement, which governs the permitted use of Compliso Products.

Where these Terms and the Licence Agreement differ, the Licence Agreement takes precedence for all matters relating to Compliso Products.

2. Scope of Use

You are granted a non-exclusive, non-transferable licence to use Compliso Products and Services solely for your internal business purposes, subject to the Compliso Licence Agreement.

You must not:

- Share, resell, sublicense, distribute, or make Compliso Products available to third parties;
- Use Compliso Products to deliver consultancy, training, or commercial services to clients unless expressly authorised by the appropriate licence;
- Use our Website, Compliso Products, or Services for any unlawful purpose.

Use of Compliso Products is governed in full by the Compliso Licence Agreement, included with all purchases and available on our Website.

3. Orders and Payment

- All prices are listed in euro (€).
- Compliso Ltd is not registered for VAT; therefore, no VAT is charged.
- If purchasing from outside the eurozone, your bank or payment provider may apply fees or currency conversion rates.

Compliso Products must be paid for in full at the time of purchase using an accepted payment method.

Services (consultancy or training) will be invoiced in accordance with the written agreement made prior to beginning work.

We reserve the right to refuse any order at our discretion.

4. Delivery of Compliso Products

Compliso Products will be made available for download or access once payment has been received and cleared.

You are responsible for ensuring you have:

- Suitable software capable of opening the files, and
- A stable internet connection for downloading and accessing the materials.

5. Refund Policy

Refunds will only be issued if:

- a) A duplicate payment was made in error; or
- b) A technical fault on our part prevents access to the purchased product and we are unable to resolve it.

No refunds will be offered for change of mind, especially once Compliso Products have been accessed, downloaded, or opened.

6. Consultancy Services

The scope, deliverables, timelines, and fees for consultancy work will be agreed in writing before work commences.

Additional work or variations outside the agreed scope will be subject to additional charges.

7. No Guarantee of Certification or Results

While Compliso Products and Services are designed to support quality management and compliance, we do not guarantee that:

- You will achieve certification,
- You will pass an audit, or
- Any specific business outcomes will occur.

Performance and certification depend on your organisation's implementation, systems, resources, and auditor interpretation.

8. Intellectual Property Rights

All Intellectual Property Rights in the Website, Compliso Products, and Services remain the exclusive property of Compliso or its licensors.

You acquire no ownership rights in any Compliso Product.

Use of Compliso Products is subject strictly to the Compliso Licence Agreement.

9. Limitation of Liability

To the maximum extent permitted by Irish law:

- Compliso is not liable for any indirect, incidental, special, or consequential damages resulting from your use of the Website, Compliso Products, or Services.
- Our total liability for any claim shall not exceed the amount you paid for the Compliso Product or Service related to that claim.

10. Data Protection & Privacy

We process personal data in accordance with the General Data Protection Regulation (EU) 2016/679 ("GDPR") and our Privacy Policy.

By using our Website, Compliso Products, or Services, you consent to such processing.

11. Governing Law & Jurisdiction

These Terms are governed by the laws of Ireland.

Any disputes will be subject to the exclusive jurisdiction of the Irish courts.

12. Amendments

Compliso may update or amend these Terms at any time.

The latest version will be available on our Website, and continued use of our Website, Compliso Products, or Services constitutes acceptance of any updated Terms.

13. Contact Us

If you have any questions about these Terms, please contact:

Email: info@compliso.ie

Address:

Compliso Ltd.

Owning

Piltown

Co. Kilkenny

Ireland