

Understanding Your SHARx Advocacy Process



1 Once SHARx is notified of the attempted fill of your medication, your SHARx Advocacy journey will begin.

2 Our team of advocates will be in touch to guide you and support you through the SHARx process!

- Be on the lookout for communication via text, email, or phone calls

Subject: Welcome to SHARx
Hi TEST,

On behalf of our entire team, welcome to the SHARx program! We work with employers and employees to substantially reduce prescription cost. We need your help to work through the process so that your access to what you need is not limited.

YOUR EMPLOYER has asked us to reach out to you and let you know how the process works for obtaining your high-cost and or specialty medications.

Your first step is to follow the instructions below to complete the request that was started for your medication, or contact our SHARx Team to have them complete it with you.

Here's the Process:

1. Click [here](#) to create an account on the SHARx platform
2. Validate your identity and set up a user account for the website
3. After logging in you can verify the prescription information we have on file for you
4. Complete a "Request for Advocacy" and we'll get to work on saving money for you and your employer

Thanks!
SHARx Team
(314) 451-3555 option 1

3 Set up your SHARx Account

- Log in to the SHARx portal to set up your account
- Verify contact information
- Complete HIPAA allowing SHARx to assist

4 SHARx will work to determine the best sourcing solution for you.

To prevent delays, maintain communication with your advocate via the **portal, phone, or email** and promptly provide requested documents like **ID, proof of income, insurance, and physician contact information.**

Regularly check your SHARx accounts for updates and action items.

If at any point in the process you have questions or concerns, please contact our team at 314-451-3555 option 1.



 sharxplan.com

 app.sharxplan.com

 314.451.3555, opt. 1

Hours of Operation: Monday – Friday, 9:00AM-6:00PM EST

