



Disclaimers

Last Updated: September 16, 2025

DoGone Fun Resort provides services subject to the policies below. These terms highlight important conditions but do not replace the full Client Agreement, which governs all services.

General

- All services are subject to availability and DoGone Fun Resort policies.
- DoGone Fun Resort reserves the right to refuse service for safety or behavioral reasons.
- Packages, subscriptions, and promotions are non-transferable, non-refundable, and may not be redeemed for cash.
- Credits or rewards (when offered) apply only to future services and carry no cash value.

Health & Safety

- Proof of required vaccinations is mandatory for all services.
- A behavioral assessment is required before participation in group play or boarding.
- Dogs 6 months or older must be spayed/neutered to participate in group activities unless medically exempt.
- For the safety of all pets, DoGone Fun Resort may remove dogs from activities if they show signs of illness, aggression, or distress.

Packages & Subscriptions

- Day Retreat packages expire 90 days after purchase.
- Unlimited subscriptions are billed monthly and subject to attendance policies.
- Boarding discounts apply only to continuous stays within the same reservation.

Training

- Training services are designed to improve behavior and skills, but results vary by individual dog and owner reinforcement at home.
- Class placement requires an assessment unless otherwise specified.
- Missed classes are not refundable; makeup options may be offered at DoGone Fun Resort's discretion.

Spa & Styling

- Prices listed are starting rates and may increase based on breed, coat type, condition (matting, shedding), or temperament.
- Final pricing is determined at the time of service.
- Dematting and grooming services carry inherent risks, which are outlined in the Client Agreement.

Puppy Services

- Puppy services are available for dogs 12 weeks–9 months only.
- Participation may vary depending on behavior, temperament, or health.

Liability

- While we take every precaution, pet care involves inherent risks. DoGone Fun Resort is not liable for conditions beyond its control, including injuries, illness, behavioral regressions, or outcomes of training.
- Emergency veterinary care may be provided at DoGone Fun Resort's discretion and at the client's expense.

Photos & Media

- Photos and videos displayed on our website, social media, or promotional materials may include a mix of actual facility images, stock photography, or illustrative renderings.
- These images are provided for general informational and illustrative purposes only and should not be relied on as a guarantee of specific services, activities, or facilities.
- DoGone Fun Resort makes no representation or warranty that any photo, video, or depiction reflects a client's particular experience.

Agreement Reference

For complete terms and conditions, please review the DoGone Fun Resort Client Agreement. To the extent there is any conflict between the terms and conditions contained on this page and those contained in the Client Agreement, the Client Agreement's terms and conditions control.