

# Privacy Policy

Last Updated: June 24, 2025

Farrand Claim Consulting respects your privacy and is committed to protecting the personal information you share with us. We do not sell or knowingly transmit any of your personal information to third parties for marketing purposes. This Privacy Policy outlines how we collect, use, and safeguard your data when you interact with our services or visit our website.

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## Interpretation & Definitions

### Interpretation

Words with capitalized first letters have meanings defined in this section, regardless of their singular or plural usage.

### Definitions

For this Privacy Policy:

- **Company** refers to Farrand Claim Consulting, located in Minnesota, United States.
  - **Website** refers to Farrand Claim Consulting's site, accessible at <https://www.farrand.pro>
  - **Service** means all services offered through our Website, including claim consultations and appraisal information.
  - **You** refers to the individual using the Service, or the company or legal entity represented.
  - **Personal Data** means identifiable information, such as your name, phone number, or email address.
  - **Usage Data** is data collected automatically through your interaction with our website.
  - **Cookies** are small data files stored on your device to help us improve your browsing experience.
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## Information We Collect

We may collect the following types of personal data:

- Name
- Email address
- Phone number

- Property address
- IP address and device/browser type (via usage tracking)

We collect this information when you:

- Submit a form through the website
  - Contact us directly by phone or email
  - Subscribe to our newsletter
  - Visit our website (automated data collection)
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## Cookies & Tracking Technologies

Farrand Claim Consulting uses cookies and similar technologies to track usage, monitor site performance, and improve your experience. Cookies can be blocked through your browser settings, but some features of our site may not function properly without them.

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## Use of Your Information

We use your information solely for the following purposes:

- To respond to your inquiries and provide requested services
- To schedule or follow up on claims consultations or appraisal services
- To maintain the functionality of our website and enhance your user experience
- To send important service-related updates or newsletters (if subscribed)

We **do not share** phone numbers or personal information with third parties for marketing or promotional use.

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## Data Sharing

We may share your information:

- With service providers who help us manage our operations (e.g., web hosting, CRM tools)
- In the event of a business transfer or merger
- If required by law, or to comply with a legal obligation

- With your explicit consent in writing, if ever needed for a unique situation
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## **Data Retention**

We retain personal data only for as long as necessary to fulfill the purpose for which it was collected, including legal, accounting, or reporting requirements. Usage data may be stored longer for website improvement purposes.

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## **Security**

We take reasonable precautions to protect your data from unauthorized access, disclosure, or misuse. However, no method of data transmission over the internet is 100% secure.

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## **Your Rights**

You may request to:

- Access the personal data we hold about you
- Correct any inaccuracies
- Delete your personal information (unless we are required by law to retain it)

To make any such request, please contact us directly using the details below.

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## **Children's Privacy**

Our services are not intended for individuals under the age of 13. We do not knowingly collect data from minors. If you believe a child has submitted personal data to us, please contact us so we can delete it.

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## **Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for their content or privacy practices. We recommend reviewing their privacy policies separately.

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## **Policy Updates**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised “Last Updated” date. Continued use of our website constitutes your acceptance of any updated terms.

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## **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact:

**Farrand Claim Consulting**

**Contact:**

Email: [info@farrandclaims.com](mailto:info@farrandclaims.com)

 [www.farrand.pro](http://www.farrand.pro)