

Accessibility Statement

Last Updated: June 24, 2025

We want everyone who visits the Farrand Claims website to feel welcome and find the experience rewarding.

What are we doing?

To help us make the Farrand Claims website a positive place for everyone, we've been using the Web Content Accessibility Guidelines (WCAG) 2.0. These guidelines explain how to make web content more accessible for people with disabilities, and user friendly for everyone.

The guidelines have three levels of accessibility (A, AA and AAA). We've chosen Level AA as the target for the Farrand Claims website.

How are we doing?

We're working hard to achieve our goal of Level AA accessibility, but we realize there are some areas that still need improving. The following information explains what we're doing to make that happen.

1.1 Text Alternatives

We are working to provide text alternatives for all non-text content.

1.2 Time-Based Media

We are working to add captions with all videos and image galleries.

1.3 Adaptable

We are working to better allow screen readers to use the site. We will use ARIA tags to define reading sequences and hierarchy.

2.1 Keyboard Accessible

We are working to make all functionality available from a keyboard, especially header navigation, form fields and footer navigation.

2.2 Enough Time

We are working to provide users enough time to read and use content by adding a pause button for all auto-playing video and for auto-rotating carousels.

2.3 Seizures

We are working to make sure all content is not designed in a way that is known to cause seizures by adding a pause button for all auto-playing video and for auto-rotating carousels.

3.1 Readable


We are working to make text content readable and understandable by making sure the language of the page is programmatically determined.

3.3 Input Assistance

We are working to help users avoid and correct mistakes by labeling form fields, making sure form validation error messages clearly explain the problem and how to fix it, identifying required fields (visually and for a screen reader) and showing confirmation messages after a form is submitted.

Let us know what you think

If you have enjoyed using the Farrand Claims website, or if you had trouble with any part of it, please get in touch. We'd like to hear from you in any of the following ways:

- Email us at info@farrandclaims.com
-  www.farrand.pro