



EVENT TERMS & CONDITIONS

TERMS & CONDITIONS OF PARTICIPATION IN THE OUTLAW TRIATHLON & AQUABIKE (MIDDLE & LONG DISTANCE) EVENTS 2027

Participation in any Event is subject to and conditional upon the following terms and conditions:

1. ACCEPTANCE OF CONDITIONS

- 1.1 The Event organiser is THE-TEAM: SME Mass Participation Limited (company number 04986926) whose registered address is 71-91 7th Floor, Aldwych House, Aldwych, London, England, WC2B 4HN ("**Organiser**").

The "Event Weekend"	The "Events" (each, an "Event")	The "Event Date"
Outlaw Nottingham Weekend 22-23 May 2027	Outlaw Nottingham Half Individual & Relay and Outlaw Nottingham Aquabike	Sunday 23 May 2027
Outlaw Holkham Weekend 03-04 July 2027	Outlaw Holkham Half Individual & Relay and Outlaw Holkham Aquabike	Sunday 04 July 2027
Outlaw Original Weekend 24-25 July 2027	Outlaw Original Individual & Relay and Outlaw Original Aquabike & Outlaw Middle	Sunday 25 July 2027

- 1.2 The Participant shall be deemed to have accepted these terms and conditions and to have entered into a legally binding contract with the Organiser when they accept the terms and conditions of participation by clicking the relevant field in the online registration form ("**Online Entry Form**").
- 1.3 Participants who will be aged under 18 years of age on the scheduled Event date must be registered by a parent, legal guardian or carer on their behalf. Parents, legal guardians or carers registering on behalf of a Participant shall be deemed to have accepted these terms and conditions on the Participant's behalf and further agree to take full responsibility for such Participant during the Event.

2. REQUIREMENTS

- 2.1 Only people properly registered in accordance with these terms and conditions are eligible to take part in an Event ("**Participant(s)**"). These terms and conditions apply to all Charity Participants (as defined in clause 5.2) and, except where specified in these terms and conditions, Participants shall be deemed to include Charity Participants.

Individual Triathlon or Aquabike entry requirements:

- 2.2 For the Outlaw Nottingham Half Individual, Outlaw Nottingham Aquabike, Outlaw Holkham Half Individual, Outlaw Middle and Outlaw Holkham Aquabike ("**Middle Distance Events**"), Participants must be at least 18 years old as at 31 December 2027 to participate as an individual and therefore only persons born on or before 31 December 2009 will be able to take part.
- 2.3 For the Outlaw Original Individual and Outlaw Original Aquabike ("**Long Distance Events**"), Participants must be at least 19 years old as at 31 December 2027 to participate as an individual and therefore only persons born on or before 31 December 2008 will be able to take part.

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Relay entry requirements:

- 2.4 Relay Participants must meet the following age criteria to participate:
- 2.4.1 **Swim** – Outlaw Nottingham Half Relay and Outlaw Holkham Half Relay - Participants must be at least 17 years old as at 31 December 2027. 'Outlaw Original Relay' - Participants must be at least 19 years old as at 31 December 2027
 - 2.4.2 **Bike** – Outlaw Nottingham Half Relay and Outlaw Holkham Half Relay - Participants must be at least 17 years old as at 31 December 2027. 'Outlaw Original Relay' - Participants must be at least 19 years old as at 31 December 2027
 - 2.4.3 **Run** – Outlaw Nottingham Half Relay and Outlaw Holkham Half Relay Participants must be at least 18 years old as at 31 December 2027, 'Outlaw Original Relay' - Participants must be at least 19 years old as at 31 December 2027

3. PARTICIPATION

- 3.1 You represent and warrant to the Organiser that you have full legal authority and capacity to complete the Online Entry Form, including accepting these terms and conditions, on behalf of yourself and/or, where applicable, any party for whom you are registering (the **"Third Party"**), including full authority to make use of the credit or debit card to which fees related to Event Registration will be charged.
- 3.2 If registering a child under the age of 18, you represent that you are the parent or legal guardian of that child, or that you have the parent or legal guardian's prior written consent.
- 3.3 By registering a Third Party, you are confirming to the Organiser that the Third Party meets the requirements set out in clause 2 above and that the Third Party contact details provided are accurate, correct and up to date. The Third Parties will be sent a confirmation email including the link to these Terms to the address provided. By participating in the Event, the Third Party will be deemed to have accepted these terms and conditions. If a Participant is found to be in breach of this clause, their entry shall be rendered void and the relevant Participant(s) and Third Parties shall be disqualified from the Event and the Organiser reserves the right to exclude the relevant Participants and Third Parties from participation in future events organised by the Organiser.
- 3.4 Subject to clause 6.7, and the provisions relating to relay teams, Participants may not transfer their entry or assign any of their rights or obligations under these terms and conditions, save in accordance with these terms and conditions and/or with the prior written consent of the Organiser. You agree that the entry cannot be given away for free or used as part of any form of business or commercial activity (save as expressly authorised by the Organiser). In particular, the entry may not be resold or offered for resale by anyone whether at a premium or otherwise and may not be used for advertising, promotion use as a prize (including in competitions and sweepstakes), travel packages, or for any other trade purposes (save as expressly authorised by the Organiser). Transfer, donation, give away, resale or attempted resale is grounds for cancellation of entry by the Organiser without refund or other compensation of any kind.
- 3.5 Participants acknowledge that the Event is physically strenuous and that they are aware of the associated medical and physical risks involved. By completing the Online Entry Form Participants warrant to the Organiser that they are sufficiently fit and healthy to participate in the Event unaided (and acknowledge that they must reaffirm that they are sufficiently fit and healthy to participate in the Event unaided on the date of the Event) and agree to be solely responsible for their actions, and the Organiser, its officers, agents, employees, affiliates, sponsors or medical advisers shall not be responsible for any injury or illness that a Participant may suffer as a result of their participation in the Event (unless caused by the negligence of the Organiser or its officers, agents, employees, affiliates, sponsors or medical advisers).
- 3.6 The Organiser reserves the right to remove any Participant from the Event, either during or before it, due to ill health, or any other reason (at the Organiser's discretion) that may render them unfit to safely complete the Event. Each Participant confirms that they will not take part in the Event if they are suffering from any injury or illness which may impair their performance and confirms that they will report any illness during the Event to the Event medical team immediately.
- 3.7 The Participant(s) agree to abide by all Event rules, regulations and instructions issued by or on behalf of the Organiser, any rules and regulations imposed by the venue and all applicable rules and regulations of the relevant sporting governing bodies that oversee the running of the Event including the relevant British Triathlon rules and regulations and doping rules and any road regulations, including without limitation, the Highway Code. The Organiser is entitled to impose Event rules upon the Participants from time to time which will form part of these terms and conditions and all decisions and rulings by or on behalf of the Organiser shall be considered final. The

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Participants will comply with all instructions and guidelines given by the Organiser and all Event staff, stewards, marshals, and medical/safety personnel. The Participants understand that they will not be entitled to a refund of the fees if they are disqualified from the Event because of an infringement of these rules, regulations or instructions.

- 3.8 The Organiser shall be entitled at any point to refuse entry to the Event to any person and/or to refuse to allow any Participant to take part or continue to take part in the Event including, without limitation, if they have behaved in a manner which, in the reasonable opinion of the Organiser, has, or is likely to affect the safety of other Participants; or they use threatening, abusive or insulting words or behaviour or in any way provokes or behaves in a manner which may provoke a breach of the peace; or in the reasonable opinion of the Organiser they are acting under the influence of alcohol or drugs or fails when required to produce proof of identity or age.

4. RACE INFORMATION

- 4.1 All necessary race information pertaining to the Event is published on www.outlawtriathlon.com. Race information is not posted to Participants in hard copy format. Regular newsletters about the Event and updates to participant race information will be made available on www.outlawtriathlon.com or will be issued via email to the email address provided by the Participant(s) in their Event registration details. Please note that details of the Event as published on www.outlawtriathlon.com, any Registration Platform (as defined below) or the Online Entry Form are subject to change. Details of any alterations to the race information will be made available on www.outlawtriathlon.com. It is the responsibility of the Participants to ensure they have accessed the relevant information relating to the Event before the relevant deadline or the Event date, whichever comes sooner. It is the Participant's responsibility to make sure that their contact details, entered in the Registration Platform and Online Entry Form are accurate. Each Participant is advised to provide contact details that are unique to them to ensure they receive all relevant communications. The Organiser cannot be held responsible for any failure to deliver important information or updates where such failure results from (i) incorrect or incomplete contact details provided by the Participant; (ii) the Participant unsubscribing from the Organiser's mailing list; or (iii) the same email address being used for multiple Participants or (iv) the Participant's use of an email alias, masked email address, forwarding or relay email address, or any similar service

5. PAYMENT

- 5.1 At the time of registering for an Event on the designated third-party registration platform ("**Registration Platform**"), Participants may have the option to pay for their race entry using a payment plan (the "**Payment Plan**") provided by the Registration Platform.
- 5.2 Save for Participants registered to participate on behalf of any official Event charities ("**Charity Participants**") or registered using an official place provided free of charge by the Organiser, each Participant is required to pay an entry fee (variable) for the Event at point of entry or, if using the Payment Plan the relevant dates specified in the Payment Plan. The Organiser only accepts payment via approved methods available on the Registration Platform
- 5.3 Opting-in to the Payment Plan is at each Participant's sole discretion and nothing in these Event terms and conditions shall constitute financial advice. The Payment Plan is not available for Charity entries. For the avoidance of doubt, the Payment Plan is provided by the Registration Platform and the Organiser shall not be liable in any circumstances in regard to any issues a Participant may incur in relation to a Payment Plan.
- 5.4 If a Participant chooses to register for an Event using the Payment Plan, their Event entry is conditional on completion of the registration process and payment of the full balance of the entry fee. If the Participant fails, for any reason (including but not limited to insufficient funds, expired card details or bank account cancellations) to pay any instalments of their Payment Plan by the required payment dates, their Event entry will be voided with no right to receive a refund for any amounts already paid or associated booking fees.
- 5.5 If payment cannot be collected for any reason including, without limitation, due to insufficient funds, cover of account or revocation by you (including at a later date), the relevant Participant for which the entry was purchased cannot participate in the Event and you may be charged a withdrawal fee.
- 5.6 All entry fees paid via the Registration Platform are inclusive of VAT at the prevailing rate (variable). If an entry is accepted the entry fee is non-refundable other than as stated in clause 8 of these terms and conditions.
- 5.7 Booking fees for use of the third party Registration Platform(s) used to complete the Online Entry Form will be chargeable in addition to the entry fee and such booking fees will not, under any circumstances, be refunded.

- 5.8 The Organiser will not be liable under any circumstances for any costs incurred by the Participants in relation to the Event, including without limitation any accommodation and/or travel costs.

6. EVENT REGISTRATION

- 6.1 The Participants must complete the appropriate online and event registration processes by the deadline(s) set by the Organiser. For the avoidance of doubt this includes both the initial online event registration to sign up to the Event ("**Online Registration**") and any registration that takes place at the Event ("**Event Registration**"). Both shall be referred to as "Registrations". Any Participant (including Charity Participants) who does not complete the Registrations by the deadlines set by the Organiser, will lose their right to participate in the Event and their Event entry will be voided with no right to receive a refund in relation to any amounts already paid or associated booking fees. The Organiser cannot be held responsible for any failure to deliver important information or updates where such failure results from (i) incorrect or incomplete contact details provided by the Participant; (ii) the Participant unsubscribing from the Organiser's mailing list; (iii) the same email address being used for multiple Participants or (iv) the Participant's use of an email alias, masked email address, forwarding or relay email address, or similar service.
- 6.2 When Participants use the Online Registration via an "express" entry form to secure a race entry ("**Express Online Registration**"), the Participant must update the remaining details by the deadline communicated in the confirmation and/or follow up emails in order to complete the registration process. Failure to complete the remaining details for the Express Online Registration by the deadline will result in cancellation of the entry without refund.
- 6.3 Event Registration, pack collection and bike racking will take place the day before the Event. For Participants entering the relay race, only one member of the team is required to register per team. However, the Participant registering on behalf of the rest of the relay team must show photo identification for all relay team members, as referenced in clause 6.4.
- 6.4 For Event Registration each Participant must present photo identification (e.g. passport, driving licence or BTF Race Licence). Photocopies or photographs are acceptable. No registration (or racing) will be permitted without providing photo identification in accordance with this clause 6. If a Participant cannot appear personally to register, they must inform the Organiser in writing in advance (info@outlawtriathlon.com)
- 6.5 All Participants must have a valid British Triathlon Federation (BTF) Race Licence or Race Pass to take part in the Event. If for any reason, a Participant is unable to show a valid 2027 BTF Race Licence at registration or has not purchased the correct Race Pass as part of their race entry, the Participant will be required to purchase a BTF Race Pass, at the current rate, to be allowed to register. Relay Team Participants must each show their individual BTF membership or BTF Race Pass or purchase a BTF Race Pass at Event registration - this applies to every member of the relay team.
- 6.6 If a Participant needs to change their details, they can do so by editing their entry in the Registration Platform up to 28 days before the Event (see table below). After this time changes must be notified to the Organiser (info@outlawtriathlon.com) but it is the decision of the Organiser as to whether these changes can be accommodated.

Event	Deadline for making changes to details:
Outlaw Nottingham Half – Individual & Relay Outlaw Nottingham Aquabike	23:59 25 April 2027
Outlaw Holkham Half – Individual & Relay Outlaw Holkham Aquabike	23:59 06 June 2027
Outlaw Original – Individual & Relay Outlaw Original Aquabike Outlaw Middle	23:59 27 June 2027

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- 6.7 Relay teams may swap team members up to sixteen (16) days prior to the scheduled Event by contacting the Organiser. Failure to register members may result in disqualification for the entire team. A request to swap team members will only be valid if notice is given in accordance with the following deadlines:

Event	Deadline for changing Relay Team Members:
Outlaw Nottingham Half –Relay	23:59 07 May 2027
Outlaw Holkham Half – Relay	23:59 18 June 2027
Outlaw Original –Relay	23:59 09 July 2027

7. PARTICIPANT OBLIGATIONS

- 7.1 As a continuing condition of entry into, and participation in, the Event, each Participant shall ensure that:
- 7.1.1 a safety approved cycle helmet conforming to the required British Triathlon standards is worn at all times during the Bike section of the Event;
 - 7.1.2 they do not start earlier or later than the official start time on the day of the Event. Failure to comply with this rule will result in disqualification;
 - 7.1.3 their bicycle is roadworthy for the Event;
 - 7.1.4 they do not actively use a mobile phone or recording device whilst participating in the Event, except as provided in clause 7.3;
 - 7.1.5 they do not use a music player with headphones whilst participating, including bone conducting headphones;
 - 7.1.6 they display the official event numbers provided in the Event race pack in the manner indicated in the Event information booklet; folding or defacing event numbers will result in penalties being applied in accordance with the British Triathlon Competition Rules;
 - 7.1.7 they do not deviate from the official signed route of the Event;
 - 7.1.8 they must comply with the British Triathlon competition rules in force, available at britishtriathlon.org/competitionrules;
 - 7.1.9 they must comply with the reasonable instructions of the Organiser and all Event staff, stewards, marshals medical/safety personnel and venue owners;
 - 7.1.10 they shall not intentionally or carelessly litter; and
 - 7.1.11 they shall treat other competitors and other competitor's property, the Organiser and its personnel (including that of its suppliers, volunteers and subcontractors) with respect at all times.
- 7.2 Should Participants breach these terms and conditions, the Organiser reserves the right to (i) disqualify such Participants from the Event, and/or (ii) exclude such Participants from participation in future events organised by the Organiser. In such circumstances, no refunds of any kind shall be payable.
- 7.3 Participants may carry a mobile phone during the Event; however, use of mobile phones while participating is not permitted, except in the case of emergencies or incidents requiring immediate attention. Participants must ensure that carrying a mobile phone does not interfere with their own safety or the safety of others.

8. WITHDRAWALS

- 8.1 The following definitions shall apply to clauses 8, 9 and 10, subject to capacity and availability:

"Withdrawal"	means a request from the Participant to withdraw from the Event completely.
"Transfer" and "Transfers"	means to move to a different Event Weekend and/or to move to a different distance Event within the same calendar year, excluding any new Outlaw Event.

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"Defer" and "Deferrals"	means to move to the same format and distance at the same Event Weekend the following year.
"Entry Type Change"	means to change to a different Entry type (i.e. same distance but different format) on the same Event Weekend.
"Standard Ticket Participants"	means those Participants who registered for the Event after 00:00 01 January 2027.
"Enhanced Ticket Participants"	means those Participants who registered for the Event by 23:59 on 31 December 2026.

- 8.2 This clause 8 shall not apply to Charity Participants. All cancellations, refunds or withdrawals by Charity Participants must be taken up directly with their designated Charity. No refunds of entry fees shall be made directly to any Charity Participant by the Organiser under any circumstances. However, the Organiser may refund any additional purchases made by such Charity Participants provided that the relevant item or service has not yet been delivered, issued or actioned. Any such refund will be processed less any applicable booking or transaction fees.
- 8.3 The Participant acknowledges that places for the Event are limited and registrations for places have a direct impact on the organisation and logistics of the Event. Accordingly, Participants may only withdraw from an Event as set out in this clause 8.
- 8.4 A Participant may request to withdraw from the Event at any time. However, refunds will only be given in accordance with the below:
- 8.4.1 **Outlaw Nottingham Half Individual & Relay and Outlaw Nottingham Aquabike:** if a Participant requests to withdraw from this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 25 April 2027), the Participant shall receive (i) a refund of 50% of the Entry fee, if they are an Enhanced Ticket Participant or (ii) a refund of 25% of the Entry fee, if they are a Standard Ticket Participant.
- 8.4.2 **Outlaw Holkham Half Individual and Relay and Outlaw Holkham Aquabike:** if a Participant requests to withdraw from this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 06 June 2027), the Participant shall receive (i) a refund of 50% of the Entry fee, if they are an Enhanced Ticket Participant or (ii) a refund of 25% of the Entry fee, if they are a Standard Ticket Participant; and
- 8.4.3 **Outlaw Original Individual and Relay, Outlaw Original Aquabike and Outlaw Middle** if a Participant requests to withdraw from this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 27 June 2027), the Participant shall receive (i) a refund of 50% of the Entry fee, if they are an Enhanced Ticket Participant or (ii) a refund of 25% of the Entry fee, if they are a Standard Ticket Participant.
- 8.5 Emails will be honoured from the date of receipt but if confirmation is requested, this must be provided prior to the relevant refund deadline or within 48 hours of the Organiser's request for confirmation of withdrawal.
- 8.6 Refunds are calculated based on the actual entry fee paid by the Participant at the time of purchase, including any applicable discounts or promotional codes.
- 8.7 Any refund of a Participant's entry fee pursuant to clause 8.4 above will be paid by the Registration Platform and for the avoidance of doubt, the Organiser shall be under no obligation to directly refund Participants who registered for the Event via the Registration Platform. Participant(s) gifted an entry free of charge will not be eligible for any refund (including any refund of any expenses) in the event of withdrawal by the Participant(s).
- 8.8 Refunds for any ancillary purchases made will only be refunded where the item has not been dispatched, delivered, actioned or produced.
- 8.9 Participants acknowledge and agree that:
- 8.9.1 no refunds will be payable in relation to an Entry that has not been completed in accordance with clauses 5 and 6;
- 8.9.2 where a discount or promotional offer has been applied to their entry fee, any refund will be calculated as a percentage of the actual amount paid, rather than the full face value of the entry fee;

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- 8.9.3 where a participant has purchased Refund Protection (as defined in clause 12.10), no refund will be payable by the Organiser under any circumstances, including where the Participant has (i) made a successful claim under their Refund Protection; (ii) not made a claim under their Refund Protection; or (iii) is in the process of making a claim under their Refund Protection;
- 8.9.4 event entries that have been previously deferred or transferred are non-refundable;
- 8.9.5 booking fees will not be refunded in any circumstances;
- 8.9.6 participants gifted an Event entry free of charge will not be eligible for any refund of entry fees or race credit in the event of withdrawal; and
- 8.9.7 participants who have used the Payment Plan option in registering for the Event shall not have a right to receive a refund until the entry fee balance is paid in full.

9. TRANSFERS AND DEFERRALS

- 9.1 This clause 9 shall not apply to Participants who have failed to complete their Online Registration in accordance with clause 6.
- 9.2 Under no circumstances will Participants be able to Transfer their entry another person (except as set out in clause 6.7 in relation to Relay Changes). Any Participant found to have transferred, attempting to Transfer their entry to another person or any person found to have taken or attempting to take an entry from a Participant shall be barred from the Event and all future Events organised by the Organiser.
- 9.3 This clause 9 shall not apply to Charity Participants. No Transfers or Deferrals can be granted to any Charity Participant by the Organiser in any circumstances. All Transfers and Deferrals by Charity Participants must be taken up directly with their designated Charity.
- 9.4 Participants gifted an entry free of charge will not be eligible for a Transfer or Deferral in any circumstances.
- 9.5 For the avoidance of doubt, the Transfer or Deferral of a relay team entry will affect every team member.
- 9.6 This clause 9 shall not apply to Participants who have failed to complete their entry fee payment in accordance with clause 5. Participants who have used the Payment Plan option in registering for the Event shall not have a right to receive a Transfer or Deferral until the entry fee balance is paid in full.

Transfers

- 9.7 Subject to the provisions of this clause 9, Participants may Transfer their Event entry, provided that notice to Transfer is received by the Organiser by email (info@outlawtriathlon.com) at least 28 days in advance of the Event for which the Participant purchased an entry for.
- 9.8 Transfer may only take place if the Event which the Participant wishes to Transfer their entry to is still open for entries.
- 9.9 Participants may only Transfer their entry to another Event once. Once transferred, the Event entry is non-refundable.
- 9.10 Participants shall be subject to the following charges, if they wish to Transfer their entry:
 - 9.10.1 a £30 Transfer fee, if the Participant is a Standard Ticket Participant;
 - 9.10.2 any additional registration fees where the new Event is more expensive;
 - 9.10.3 any price increases for the new Event (if applicable); and
 - 9.10.4 any Registration Platform booking fees that apply at the time of transfer (if applicable).
- 9.11 The charges detailed above in clause 9.10 must be received by the Organiser 28 days before the Event or within 48 working hours of the Organiser's request for fee payment:
- 9.12 Participants who Transfer from a longer distance Event to a shorter distance Event will be given a credit (shared to the email address used by the Participant in their Online Registration) for the difference in Entry fee, minus the Transfer charge (if payable). No refunds will be payable on the Entry fee under this clause. Participants must use the credit within 18 months of the date of such race credit being issued. For the avoidance of doubt, it is each Participant's responsibility to ensure that any race credits are used prior to their date of expiry and the Organiser shall be under no obligation to honour any race credits beyond their date of expiry.

Deferrals

- 9.13 Participants are eligible to Defer their Event entry provided the following notice requirements are met:
- 9.13.1 **Outlaw Nottingham Half Individual & Relay and Outlaw Nottingham Aquabike:** Participant must request a deferral for this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 25 April 2027);
 - 9.13.2 **Outlaw Holkham Half Individual and Relay and Outlaw Holkham Aquabike:** Participant must request a deferral for this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 06 June 2027);
 - 9.13.3 **Outlaw Original Individual and Relay and Outlaw Original Aquabike and Outlaw Middle:** Participant must request a deferral for this Event by contacting info@outlawtriathlon.com at least 28 days before the Event (23:59 27 June 2027).
- Requests received after these deadlines will not be accepted. Enhanced Ticket Participants may Defer their entry via the Registration Platform instead of emailing the Organiser. However, this action must be completed no later than 28 days before the Event Date.
- 9.14 Emails requesting a Deferral will be honoured from the date of receipt. However, Participants must confirm the Deferral at least 28 days before the Event or within 48 hours of the Organiser's request for confirmation of withdrawal.
- 9.15 Participants may only Defer their entry once. Once deferred, the entry is non-refundable and non-transferrable.
- 9.16 If a Standard Ticket Participant wishes to Defer their entry, they shall be subject to a £50 Deferral fee. Enhanced Ticket Participants may Defer their entry without any additional fees.
- 9.17 Entry links provided for Deferred entries will be issued to the email address used during the original entry and must be claimed by fully completing the entry process by the expiry date specified in the email. It is the Participant's responsibility to ensure that the email address provided is correct and that they complete the specific registration process within the timeframe specified by the Organiser.
- 9.18 If a Participant becomes pregnant or begins in vitro fertilisation treatment after completing their entry (such entry having been completed in full in accordance with clauses 5 and 6), they may opt to Defer their entry to the same Event in any of the following three (3) years provided that such Participant notifies the Organiser of their pregnancy or in vitro fertilisation treatment by the Event Date via email to info@outlawtriathlon.com. The Organiser reserves the right to request verification/proof (e.g. Note from Doctor or Midwife) of pregnancy or in vitro fertilisation treatment at any time, and the Participant must provide such proof upon request. The Organiser reserves the right to deny a Deferral if the proof provided is deemed insufficient. Once a Deferral is granted, no further Deferrals will be permitted, and the entry shall become non-refundable.
- 9.19 If a Participant is a serving Military member and is deployed subsequently after completing their entry (such entry having been completed in full in accordance with clauses 5 and 6), they may request to Defer their entry to the same Event in any of the following three (3) years provided that such Participant notifies the Organiser of deployment at least 7 days before the Event Date via email to info@outlawtriathlon.com and provides written and signed confirmation from their Commanding Officer or equivalent authority. The Organiser reserves the right to deny a Deferral if the proof provided is deemed insufficient. Once a Deferral is granted, no further Deferrals will be permitted, and the entry shall become non-refundable.

10 ENTRY TYPE CHANGES

- 10.1 This clause 10 shall not apply to Participants who have failed to complete their Online Registration in accordance with clause 6.
- 10.2 This clause shall not apply to Charity Participants. No change to entry type can be granted to any Charity Participant by the Organiser under any circumstances. All changes to entry type by Charity Participants must be taken up directly with their designated Charity.
- 10.3 Participants gifted an entry free of charge will not be eligible for an Entry Type Change unless approved in writing in advance by the Organiser.
- 10.4 This clause 9 shall not apply to Participants who have failed to complete their entry fee payment in accordance with clause 5. Participants who have used the Payment Plan option in registering for the Event shall not have an Entry Type Change right until the entry fee balance is paid in full.
- 10.5 Participants may request an Entry Type Change as follows:

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10.5.1 **Transfer from Individual to a Relay or Aquabike entry:** subject to capacity and availability, Participants may request an Entry Type Change under this clause provided that notice is received at least 28 days in advance of the Event. The following charges shall be payable in order to secure such transfer:

- (i) increase in entry price for a Relay Team:
 - Outlaw Nottingham Half / Outlaw Holkham Half: £30 for a two (2) person team or £40 for a three (3) person team; or
 - Outlaw Original: £40 for a two (2) person team or £50 for a three (3) person team.
- (ii) any Registration Platform booking fees that apply at the time of transfer (if applicable).

For the avoidance of doubt, there will be no refund or credit of any entry fees in the event of transferring from a higher priced Event to a lower priced Event.

10.5.2 **Transfer from Relay to Individual or Aquabike entry:** the team captain of a relay team may request an Entry Type Change under this clause provided that notice is received at least 28 days in advance of the Event. No refunds will be payable on the entry fee. Registration Platform booking fees will also be payable. For the avoidance of doubt, the entire relay team cannot transfer to individual entries.

10.6 As detailed above, a request for an Entry Type Change will only be valid if the request is made in accordance with the following deadlines:

- 10.6.1 **Outlaw Nottingham Half and Outlaw Nottingham Aquabike:** notice must be received by the Organiser at least 28 days in advance of the Event (23:59 25 April 2027);
- 10.6.2 **Outlaw Holkham Half and Outlaw Holkham Aquabike:** notice must be received by the Organiser at least 28 days in advance of the Event (23:59 06 June 2027); and
- 10.6.3 **Outlaw Original and Outlaw Original Aquabike:** notice must be received by the Organiser at least 28 days in advance of the Event (23:59 27 June 2027).

11 CANCELLATION, ALTERATION AND TIMINGS OF EVENT BY THE ORGANISER

- 11.1 The Participant acknowledges and accepts that circumstances concerning the Event may change from time to time for reasons outside of the Organiser's reasonable control or otherwise, without the Organiser incurring any liability and without any rights to withdrawal being accrued by the Participants save as expressly set out in these terms and conditions.
- 11.2 The Organiser may cancel the Event due to circumstances beyond the reasonable control of the Organiser including, without limitation, (i) acts of God, flood, drought, earthquake or other natural disaster; (ii) epidemic or pandemic; (iii) terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations, or threats thereof; (iv) nuclear, chemical or biological contamination or sonic boom; (v) any law or any action taken by a government, public authority or governing body, including without limitation imposing any advice or restriction against events or gatherings, export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent or period of national mourning; (vi) collapse of buildings, fire, explosion or accident; (vii) any labour or trade dispute, strikes, industrial action or lockouts; (viii) non-performance by suppliers or subcontractors (including any venue); and/or (ix) interruption or failure of utility service.
- 11.3 In the event of cancellation under clause 11.2, Participants will not be entitled to any refund of: (i) the entry fee; (ii) any Registration Platform booking fees; or (iii) any other losses, such as travel or accommodation expenses.
- 11.4 If the Organiser cancels the Event pursuant to clause 11.2, the Organiser shall, to the extent possible, provide a free transfer to another of the Organiser's events.
- 11.5 The Organiser reserves the right to change the date of the Event. In the event of such change of date of the Event, and if a Participant is unable to attend on the revised date, they have 7 days to inform the Organiser in writing from when the change in date is announced to receive a refund of their entry fee (excluding any Registration Platform booking fees).
- 11.6 The Organiser reserves the right to alter the start time of the Event. In the event of a change of start time the Participant will be notified of the revised start time with as much notice as reasonably practicable. The Participants acknowledge that if the Event will have an earlier start time, it is the Participant's responsibility to ensure that they arrive at the time allocated to them. No refund in full or in part shall be made for any change in start time for the Event provided the Event takes place on the specified date of the Event.

The Team: SME Mass Participation Limited

71-91 7th Floor, Aldwych House, Aldwych, London, England, WC2B 4HN

Registered in England No: 04986926

- 11.7 The Organiser reserves the right to amend the Event format, including changing the course and the distance, at its sole discretion. If the Event format, course or distance, is changed the Participant will not be entitled to any refund and there shall be no further liability whatsoever arising from such change of format, course or distance.
- 11.8 In order to ensure the roads can re-open on time in line with the Organiser's obligations to the relevant local authorities and to ensure the proper functioning of the transition areas, the Organiser has the right to remove, from the Event, those Participants who do not meet the applicable required cut-off times. No refunds will be paid to Participants in these cases. The relevant cut-off times can be found at outlawtriathlon.com, and are subject to the change at the Organiser's discretion.

12 LIABILITY AND INSURANCE

- 12.1 Participation in the Event is at the Participant's own risk. Each Participant irrevocably agrees to hold harmless, indemnify and reimburse the Organiser and its affiliates from and for any liability, sum, costs, damages or expenses (including legal and professional fees) incurred by the Organiser and its affiliates in connection with any accident, loss, damage or injury (including death) arising out of the Participant's attendance at and participation in the Event or any part thereof (except where any such injury or death is caused by the negligence of the Organiser or any of its employees).
- 12.2 Under no circumstances shall the Organiser and its affiliates be liable to each Participant in contract, tort (including negligence) or otherwise for any loss of business, revenue or profits, charity funds, anticipated savings or wasted expenditure, or any indirect or consequential loss or damage whatsoever (notwithstanding that such loss was within the contemplation of the parties at the date of submitting the Online Entry Form) arising out of the Participant taking part in the Event or any other matter arising under these terms and conditions nor for an aggregate amount greater than the entry fee (excluding Registration Platform booking fees) paid by the Participant.
- 12.3 In the event of cancellation of the Event or a Participant's entry for any reason, the Organiser will have no responsibility for any costs or expenses incurred by a Participant in relation to an Event as a result of cancellation, including any travelling or accommodation expenses.
- 12.4 Nothing in these terms and conditions shall exclude or limit the liability of the Organiser:
- 12.4.1 for death or personal injury caused by the Organiser's negligence;
 - 12.4.2 for fraud or fraudulent misrepresentation; or
 - 12.4.3 for any matter which it would be illegal for the Organiser to exclude or attempt to exclude liability.
- 12.5 The Organiser will not be liable for any actions of any spectators or other third parties.
- 12.6 Each Participant accepts that any mechanical support received on their bike from the Organiser, partners, other Participants or other third parties is at their own discretion and the Participant will not hold anyone else responsible for any subsequent bike malfunctions or resulting injury.
- 12.7 Each Participant accepts that should their bike be transferred in any vehicle during the Event, such as the sweep vehicle, they accept it is placed and transferred in the vehicle at their own risk and the Organiser is not liable for any loss or damage caused during this process.
- 12.8 Food and beverage products given out at the Event may contain, or may have been prepared alongside common allergens, including but not limited to nuts, dairy, gluten, and soy. It is the sole responsibility of Participant's to check ingredient information and ensure the suitability of any products they elect to consume. The Organiser shall not be held liable for any allergic reactions, illnesses or injuries
- 12.9 The Organiser will endeavour to provide an Event finish time for each Participant, however, it cannot be held responsible for any computer result anomalies or any technical malfunctions.
- 12.10 At the time of registering for an Event on the Registration Platform, Participants may have the option to opt-in to purchase protection on their entry fees ("**Refund Protection**") provided by a third-party provider (the "**Protect Group**"). Such Refund Protection is subject to Protect Group's terms and conditions ([link here](#)), which Participants acknowledge they shall read and accept if such Refund Protection is purchased. Opting-in to the Refund Protection is at each Participant's sole discretion and nothing in the Organiser's terms and conditions shall constitute advice regarding the purchase of the Refund Protection. Organiser shall not be liable for any Refund Protection in any circumstances. Refund Protection is not available for Charity entries. More information on Refund Protection can be found here: <https://help.letsdothis.com/en/articles/10466869-refundable-registrations-guide>.

13 COLLECTION AND USE OF DATA

- 13.1 Each Participant agrees and consents to the Organiser using their personal details provided in their Online Entry Form as set out in the Organiser's Privacy Policy (outlawtriathlon.com/privacy-policy-cookie-policy/).
- 13.2 If a Participant requires their details to be anonymised on the timing data, which will include the Start List, the Race Results and any live Race Tracking tools, they must email the Organiser no later than 28 days before the Event.

14 IMAGE RIGHTS AND PHOTOGRAPHY/FILMING

- 14.1 The Organiser reserves the exclusive right and license throughout the world (and each Participant hereby grants the Organiser such exclusive right and licence) to interview and/or photograph and/or film the Participant at the Event (and before and after the Event as the Organiser may reasonably require) and to the unlimited, worldwide, sub-licensable right to record, film, reproduce and use in all current and future media (including without limitation, print, audio, visual, audio-visual, virtual media, the Internet, mobile telephony "3/4/5G" technologies, CD-ROM or DVDs) the Participant's name, likeness and image or facsimile image, signature, voice, video and film portrayals and other means of identification of the Participant, and any biographical or other information or data related to the Participant (including times and results), in connection with the production, advertisement, marketing, promotion or sale of Event partner products and/or services and/or the promotion, marketing or advertisement of the Organiser and its events, or any Event partner at that time (Event partners are listed here and updated from time to time: outlawtriathlon.com/our-partners/).
- 14.2 Participation in the Event does not confer any rights (by implication or otherwise) on a Participant to use, alter, copy or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property of the Event or the Organiser.
- 14.3 No Participant shall engage in any form of "ambush marketing" (ambush marketing is an activity by a party which utilizes the publicity value of an Event without having any official involvement or connection with the Event) and shall not breach or infringe the rights of any sponsor or other party commercially associated with the Event, nor conduct unauthorized promotions or other commercial activity.
- 14.4 Should a Participant not wish to be filmed or photographed at the Event, they should email the Organiser at info@outlawtriathlon.com, stating their name and bib number and Organiser shall pass this information to the third party filming/photography providers. Organiser cannot guarantee that any local or national media/news reports of a live event will not include your name and/or image and Organiser shall not be held responsible for any footage or images shown using your image, unless the Organiser gave approval for such images to be used.

15 MISCELLANEOUS

- 15.1 These terms and conditions (and the documents referred to in them) constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties relating to the Event.
- 15.2 The Participant acknowledges and agrees that in submitting the Online Entry Form (and the documents referred to in it) they do not rely on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made of any person) other than as expressly set out herein.
- 15.3 If any provision of these terms and conditions is declared by any judicial or other competent authority to be void voidable illegal or otherwise unenforceable the provision shall be amended in such a reasonable manner or it may be severed from the terms and in either event the remaining provisions shall remain in full force and effect.
- 15.4 These terms and conditions are governed by English Law and the English Courts shall have exclusive jurisdiction in relation hereto.