CAMPING TERMS & CONDITIONS 2027

IN RELATION TO THE TEMPORARY CAMPSITES AS PART OF OUTLAW HOLKHAM WEEKEND 2027

Acceptance of Terms and Conditions

The following Terms and Conditions relate to the temporary campsites as part of the following events organised by The·Team: SME Mass Participation Limited (company number 04986926) whose registered address is 71-91 7th Floor, Aldwych House, Aldwych, London, England, WC2B 4HN ("**Organiser**").

The "**Event**"	The "**Campsite**"	The "**Available Dates**"
Outlaw Holkham Weekend	Holkham Hall, Norfolk, NR23 1AB	Friday 2 July 2027 to Monday 5 July 2027

Camping at the Campsite (in a tent, caravan or camper van) during the available dates (or any combination of these dates) is subject to and conditional upon the following Terms and Conditions:

1. Your Campsite booking

1.1 By booking to stay at the Campsite as detailed on the outlawtriathlon.com website you represent and warrant to the Organiser that you have full legal authority and capacity to accept these terms and conditions, on behalf of yourself and/or, where applicable, any party for whom you are registering, including full authority to make use of the credit or debit card to which the fees related to the booking will be charged. If registering a child under the age of 18, you represent that you are the parent or legal guardian of that child, or that they have the parent or legal guardian's prior written consent.

1.2 You, as the person making the booking, agree to abide by the following Terms and Conditions and to bring these Terms and Conditions to the attention of any of your guests.

1.3 The Organiser reserves the right to accept or decline bookings entirely at its discretion. Your contract with the Organiser will begin when you receive an automated confirmation email, following completion of a transaction through the online payment system or at the point of registration and payment for on the day bookings (where available). Your contract with the Organiser will be on the terms set out in these Terms and Conditions.

1.4 You, as the person making the booking, will be responsible for all members of your party and are responsible for bringing these terms and conditions to their attention. Children under the age of 18 must be accompanied by an adult.

2. Paying for your Campsite booking

2.1 You must pay the Organiser the total amount payable for your booking at the time of booking on the registration platform ("**Registration Platform**"). The Organiser only accepts payment via approved methods available on the Registration Platform. At the time of registering for a campsite at an Event on the designated third-party registration platform ("Registration Platform"), Participants may have the option to pay using a payment plan (the "**Payment Plan**") provided by the Registration Platform.

2.2 Opting-in to the Payment Plan is at each Participant's sole discretion and nothing in these terms and conditions shall constitute financial advice. For the avoidance of doubt, the Payment Plan is provided by the Registration Platform and the Organiser shall not be liable in any circumstances in regard to any issues a Participants may incur in relation to a Payment Plan.

2.3 If a Participant chooses to book for camping using the Payment Plan, their booking is conditional on completion of the registration process and payment of the full balance of the fee. If the Participant fails, for

any reason (including but not limited to insufficient funds , expired card details or bank account cancellations) to pay any instalments of their Payment Plan by the required payment dates, their booking will be voided with no right to receive a refund for any amounts already paid or associated booking fees.

2.4 If payment cannot be collected for any reason including, without limitation, due to insufficient funds, cover of account or revocation by you (including at a later date), the relevant Participant for which the booking was purchased cannot camp at the Event and you may be charged a withdrawal fee.

2.5 All camping fees paid by Participants via the Registration Platform are inclusive of VAT at the prevailing rate (variable). If a booking is accepted the camping fee is non-refundable other than as otherwise stated in clause 6 of these terms and conditions.

2.6 Booking fees for use of the third party Registration Platform(s) will be chargeable in addition to the camping fee and such booking fees will not, under any circumstances, be refunded to the Participant(s).

2.7 The Organiser will not be liable under any circumstances for any costs incurred by the Participants in relation to camping at the Event, including without limitation any accommodation and/or travel costs.

2.8 On the Day bookings must be paid for in cash and participants agree to abide by these Terms and Conditions

3. Campsite Information

3.1 All necessary information pertaining to the Campsite is published on outlawtriathlon.com. You will not receive anything in hard copy format. It is your responsibility to ensure that you have accessed the relevant information.

3.2 Details of Campsite check-in procedures and opening hours will be outlined in the 'Final' Camping information document for the relevant Event, which will be emailed to you by the Organiser by Wednesday of the week before your check-in date. It is your responsibility to make sure that contact details entered in the Registration Platform and Online Entry Form are accurate. Each Participant is advised to provide contact details that are unique to them to ensure they receive all relevant communications. The Organiser cannot be held responsible for any failure to deliver important information or updates where such failure results from (i) incorrect or incomplete contact details provided by the Participant; (ii) the Participant unsubscribing from the Organiser's mailing list; or (iii) the same email address being used for multiple Participants or (iv) the Participant's use of an email alias, masked email address, forwarding or relay email address, or any similar service. Campsite rules will also be displayed on site. Please ensure that you and your party familiarise yourselves with and adhere to the rules in the Final Camping information document and as set out in these Terms and Conditions.

4. General Campsite rules

- All dogs to be kept on a lead throughout the Campsite and owners must clear up any dog waste and dispose of in one of the bins situated around the Campsite or remove from the Campsite. If it is deemed a pet is creating a nuisance or causing disturbance to others, you will be asked to remove them from the Campsite. Any breed of dog listed under the Dangerous Dogs Act 1991 is not permitted on the Campsite.
- No BBQs are permitted on the Campsite.
- You must not use the Campsite in connection with any commercial activity.
- You must keep the Campsite clean and tidy. All rubbish must be cleared and put into rubbish bins on the Campsite.
- You must not use the Campsite, or allow it to be used, for any dangerous, offensive, noisy, illegal or immoral activities.
- You must not cause any nuisance or annoyance to Campsite guests or staff during your stay on the Campsite.
- You may be subject to security checks that may include body, bag and/or vehicle searches at the entrances to and throughout the Campsite.
- The following items are prohibited from the Campsite:

- any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews), pyrotechnics and "personal protection" sprays;
- fireworks, Chinese/flying lanterns, drones, flares, the burning of plastics, generators, glass containers, portable laser equipment including laser pens or any illegal or offensive items or substances.

Any such items will be confiscated and handed to Campsite security staff for disposal and individuals in possession of such items may be refused entry to or ejected from the Campsite.

- If the Campsite is damaged by you or your party during your stay, the Organiser has the right to recover the cost of the damage from you.
- For your safety, we have a "six metre rule" which means that units (excluding guy ropes) must be 6 metres apart from adjacent units in order to protect against fire;
- The unit (along with any ancillary equipment) must fit within the confines of your pitch whilst maintaining the 6 metre rule. If this cannot be achieved, you may need to purchase an additional pitch (if available) or remove the ancillary equipment;
- Toilet tents may only be erected within the confines of the pitch; and
- All loose equipment needs to be stored within the confines of your unit.
- You must ensure that the mains electrical cable from the hook up point to your unit and the unit's installation are safe. All units should be protected by a residual current device (RCD). For tent campers, this should be incorporated into a purpose made mains supply unit designed for tent camping conditions.
- You may park your vehicle between units, provided that 3m clear space is left within the 6m gap, Vehicles on site should be parked at right angles to a slope where possible.
- The transfer or sub-letting of pitches is not allowed without the site team's approval.
- For those with electrical hook ups, the maximum capacity is 16 amps per hook up. If any user has been found to exceed this then any damage or call out charges to fix the power supply will be recharged to the user.

5. Right to evict

5.1 The Organiser is entitled to refuse admission or re-admission to, or to eject from, the Campsite any person (without any compensation being payable), including, without limitation if:

- the Organiser considers that you or your party have committed a breach of these Terms and Conditions;
- the Organiser considers that your or your party's behaviour endangers the safety of Campsite guests or staff;
- the Organiser considers that your or your party's behaviour prejudices the image, reputation or goodwill of the Event, the Organiser and/or Event partners/sponsors;
- you or your party engages in unacceptable or anti-social behaviour;
- your or your party is rude or abusive to Campsite guests or staff;
- you or your party causes damage to the Campsite (fair wear and tear excluded).

5.2 If the Organiser terminates your booking pursuant to a breach of these Terms and Conditions by you or your guests, the Organiser may, in its sole discretion, cancel your place, and those of your guests, at the Event. In such circumstances, no refunds of costs or expenses of any kind including, without limitation, travel and event registration fees shall be refunded by the Organiser.

6. Cancellation of your Campsite booking

6.1 If for any reason you wish to cancel your Campsite booking, you must inform the Organiser in writing as soon as possible and, in any event, prior to the first day of your booking. This must be done in writing via email to info@outlawtriathlon.com. Please note you cannot cancel your Campsite booking via social media.

6.2 You should receive a confirmation of your cancellation within 5 working days. If this confirmation is not received within 5 working days, you should contact the Organiser to verify receipt of your request to cancel.

6.3 Your booking will be cancelled with effect from the day the Organiser receives your email. Emails will be honoured from the date of receipt but if confirmation is requested, this must be provided prior to the relevant refund deadline or within 48 hours of the Organiser's request for confirmation of withdrawal (whichever is later). Refunds are calculated based on the actual camping fee paid by the Participant at the time of purchase, including any applicable discounts or promotional codes. Where eligible for a refund, the refund structure laid out in the table below will apply and shall be subject to the provisions of this clause 6 (bringing particular attention to clause 6.5):

Event	Requests received by the deadline listed below will receive partial refund of 50% of camping fee	Requests received by the deadline listed below will receive partial refund of 25% of camping fee	Requests received after the deadline listed below will not receive any refund of the camping fee
Outlaw Holkham Weekend - Camping	23:59 04 March 2027	23:59 06 June 2027	00:00 07 June 2027

6.4 Any refund of a Participant's camping fee pursuant to clause 6.3 above will be paid by the Registration Platform and for the avoidance of doubt, the Organiser shall be under no obligation to directly refund Participants via a Registration Platform.

6.5 Participants acknowledge and agree that:

6.5.1 no refunds will be payable in relation a camping purchase that has not been completed in accordance with clauses 1 & 2

6.5.2 where a discount or promotional offer has been applied to their camping fee, any refund will be calculated as a percentage of the actual amount paid, rather than the full face value of the camping fee, in accordance with clause 6.3.

6.5.3 no refund will be payable by the Organiser where a Participant has purchased Refund Protection (as defined in clause 8.1) and (i) successfully made a claim under their Refund Protection; (ii) not made a claim under their Refund Protection; or (iii) is in the process of making a claim under their Refund Protection;

6.5.4 bookings that have been previously deferred or transferred are non-refundable and not eligible for credits;

6.5.5 booking fees will not be refunded under any circumstances;

6.5.6 participants gifted camping free of charge will not be eligible for any refund of camping fees or race credit in the event of withdrawal; and

6.5.7 participants who have used the Payment Plan option in registering for the Event shall not have a right to receive a refund until the camping fee balance is paid in full.

6.6 If the Organiser cancels your booking because of circumstances beyond the reasonable control of the Organiser including, without limitation, (i) acts of God, flood, drought, earthquake or other natural disaster; (ii) epidemic or pandemic; (iii) terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations, or threats thereof; (iv) nuclear, chemical or biological contamination or sonic boom; (v) any law or any action taken by a government, public authority or governing body, including without limitation imposing any advice or restriction against events or gatherings, export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent; (vi) collapse of buildings, fire, explosion or accident; (vii) any labour or trade dispute, strikes, industrial action or lockouts; (viii) non-performance by suppliers or subcontractors (including any venue); and/or (ix) interruption or failure of utility service ("**Force Majeure**"), then you will be entitled to a refund of the booking amount paid by you. Please note Registration Platform processing fees will not, under any circumstances, be refunded to the Participant. You will not be entitled to compensation of other losses, such as travelling expenses.

7. Changes to your Campsite booking

7.1 If you want to change any detail of your confirmed booking you must let the Organiser know as soon as possible (and no later than Monday before your stay) and include details of the requested changes. The Organiser will try to accommodate your changes; however, the Organiser cannot guarantee that it will be able to make the requested changes.

8. Refund Protection

8.1 At the time of registering for an Event on the Registration Platform, Participants may have the option to option to purchase protection on their camping fees ("**Refund Protection**") provided by a third-party provider (the "**Protect Group**"). Such Refund Protection is subject to Protect Group's terms and conditions (link here), which Participants acknowledge they shall read and accept if such Refund Protection is purchased. Opting-in to the Refund Protection is at each Participant's sole discretion and nothing in the Organiser's terms and conditions shall constitute advice regarding the purchase of the Refund Protection. Organiser shall not be liable for any Refund Protection in any circumstances. More information on Refund Protection can be found here: https://help.letsdothis.com/support/solutions/folders/101000434267

9. The Organisers Liability to you

9.1 Under no circumstances shall the Organiser and its affiliates be liable to you in contract, tort (including negligence) or otherwise for any loss of business, revenue or profits, charity funds, anticipated savings or wasted expenditure, loss or theft of personal items, vehicles, equipment and/or contents or any indirect or consequential loss or damage whatsoever (notwithstanding that such loss was within the contemplation of the parties at the date of acceptance of your booking) arising out of your stay on the Campsite or any other matter arising under these Terms and Conditions nor for an aggregate amount greater than the booking amount paid by you.

9.2 To the maximum extent permitted by law, the Organiser hereby excludes any liability for loss, injury or damage to persons/property in or around the Campsite.

9.3 Nothing in these Terms and Conditions shall exclude or limit the liability of the Organiser:

- for death or personal injury caused by the Organiser's negligence;
- for fraud or fraudulent misrepresentation; or
- for any matter which it would be illegal for the Organiser to exclude or attempt to exclude liability.

10. General

10.1 These Terms and Conditions (and the documents referred to in them) constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties relating to the Campsite booking. By submitting your campsite booking you acknowledge and agree that you do not rely on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person) other than as expressly set out herein.

10.2 If any provision of these Terms and Conditions is declared by any judicial or other competent authority to be void, voidable, illegal or otherwise unenforceable the provision shall be amended in such a reasonable manner or it may be severed from the terms and in either event the remaining provisions shall remain in full force and effect.

10.3 These Terms and Conditions are governed by English Law and the English Courts shall have exclusive jurisdiction in relation hereto.

10.4 These Terms and Conditions are supplementary to the Event Terms and Conditions. Any cancellations, refunds or withdrawals from the Event and all other Event Terms and Conditions are available via the website at outlawtriathlon.com.